**Isaac Snowdon**

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**Portfolio: https://sackychan.github.io/**

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**Personal Profile**

I’m a former Solutions Consultant and Computer Science Graduate whose previous experience was dealing with support for a financial integration tool, I’m looking to make the move over to software/web development (front end, back end or full stack) as I enjoy creative problem solving and feel it will be a more fulfilling fit for me.

I am currently in the late stages of a Software Skills Bootcamp at JustIT to refresh and expand my programming abilities, as part of this I have developed and am continuing work on a portfolio website of my own design which includes a variety of projects I am working on.

My aspirations are to work as a Software Developer and to continue growing my abilities. I thrive working in a challenging environment and greatly enjoy problem solving and finding the best solutions possible to any given challenge.

***Technical Skills***

*HTML, CSS & Javascript* – I have designed and produced my portfolio of work using and showcasing these skills including the production of a Web-Based Yahtzee game and a cash machine emulator.

*Python & SQL* are both languages I am in the process of learning and intend to produce projects for.

*Foundational C# knowledge* – Per a secondment at my former job as well as my Degree I have gained a foundational understanding of C# and even designed some API calls.

***Soft Skills***

*Communication, Problem Solving & Time Management* – I have experience interfacing with users directly and walking through issues with them in high stress situations, often with time constraints (end of month when supporting an accounts team etc.)

I am also accustomed to working as part of a team and on my own.

**Training and Education**

**01/25-Present** **Just IT Training Ltd, London**

**Digital Skills Bootcamp: Software Development**

A twelve-week intensive bootcamp covering the fundamentals of Software Development.

* Development of HTML
* Introduction to HTML/JavaScript/CSS
* Developed a web-based portfolio of work
* Database design - SQL
* Built a product using Python

**09/15-09/19** **Northumbria University, Newcastle**

**Computer Science BSc (Hons)**

**Core Modules:** Computer Architecture, Database Design, Data Science, Machine Processes, Web Design

**Languages:** SQL, HTML, CSS, C#

**Final Year Project:** *Retrofitting & its applications in personal Security –* designed a small scale home security system using a raspberry pi and a webcam to send a notification to my phone when motion occurred

**09/13-06/15** **Bedlingtonshire Community High School**

**A Level or Btec:** IT QCF BTEC (D\*), Creative Media Production BTEC(D\*), Advanced Subsidiary GCE Mathematics (B)

**09/09-06/13**

**GCSE:** 11 A-C grades in subjects including Maths and English

**Employment History**

**07/19-12/24** **Solutions Consultant**

**BigChange Ltd, Leeds**

* I was the primary point of contact for financial integrations, supporting customer accounts teams with setup of integration links as well as with issues invoicing or tracking payments.
* I often worked to deadlines setting up integrations and getting customer data into a compatible format, elevating my organisational and timekeeping skills.
* I have developed good issue management and conflict resolution skills working with customers remotely both via teams and over the phone to resolve issues and remove obstacles, this helped me develop the ability to communicate effectively in high stress situations.
* Produced documentation and presentations to upskill other team members and aided with their training furthering my communication skills.
* I had a brief secondment with the development team during which time I was able to produce and debug some web service calls as well as code review my peers.
* Spent some time with the Professional Services department as a report designer during which I gained an understanding of workflow layouts and standard design practices for reports and worksheets.

**Interests & Hobbies**

I am an avid fan of trading card games and enjoy both online Video games with friends as well as tabletop games Like Dungeons & Dragons.

I also enjoy Movies, particularly Sci-Fi and Fantasy.

I also happen to have a great love of food and am always excited to try something new and expand my tastes.

**References available upon request**