

91

IF

What WF task are in ...hat apply): - Triage

IS CHECKED



THEN

SHOW

Would you like to add additional authorized parties to speak on your behalf?

AND

Patient Phone Number

AND

Is this phone number a mobile number or landline phone?

AND

Is the phone number we have on file the ... No' and provide your phone number).

AND

The email I have on file for you is:

AND

Is this correct?

AND

To provide you with better services or o ... eceive these communications at any time.

AND

I want to confirm we are shipping your supplies to:

AND

City

AND

State

AND

Zip

AND

Is this address correct?

AND

Text 1

AND

Current Healthcare Provider First Name

AND

Current Healthcare Provider Last Name

AND

Current Healthcare Provider Address

AND

Current Healthcare Provider Phone Number

AND

Is this correct? (If a current healthc ... me of your current healthcare provider).

AND

Follow these steps to complete the Triage tasks

AND

Is the WF assigned to RX NCE?

AND

I will need to obtain your drug card information. Drug Card/Insurance Name

AND

ID#

AND

Group #

AND

Rx BIN

AND

PCN

AND

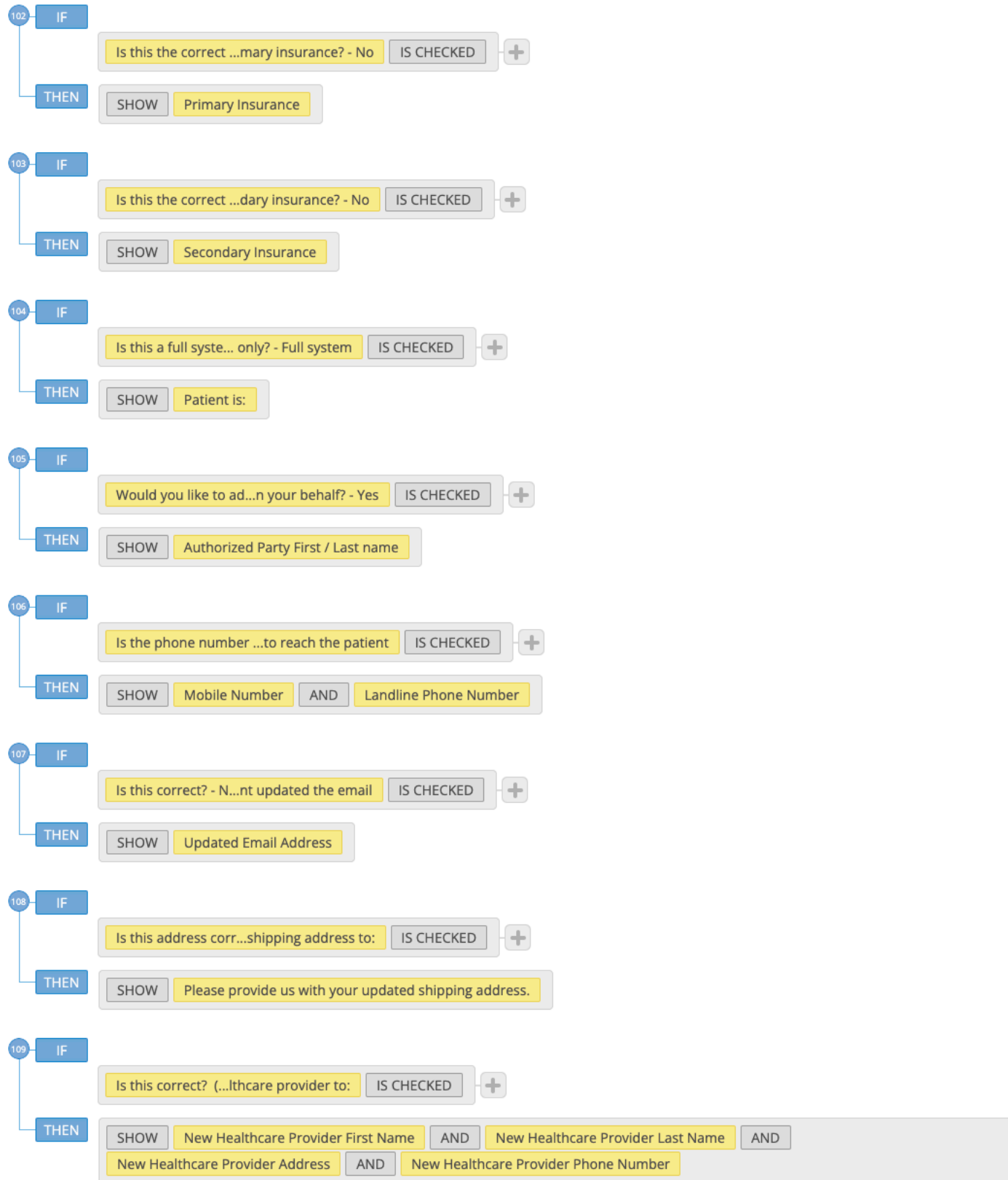
Help Desk Phone #

AND

Is the PBM, Optum RX?

AND

Does the patient live in one of the stat ... issippi = MS Nebraska = NE Oregon = OR



Would you like to add additional authorized parties to speak on your behalf? ✕ Clear choice

☐ Yes

☐ No

114140175

Authorized Party First / Last name

First

Last

114140844

Patient Phone Number

114140179

Is this phone number a mobile number or landline phone? ✕ Clear choice

☐ Mobile

☐ Landline

114140180

Is the phone number we have on file the best number to reach you? (If a phone number is not displayed, select 'No' and provide your phone number). ✕ Clear choice

☐ Yes, this is the best number to reach the patient

☐ No, this is not the best number to reach the patient

114140198

Mobile Number

### ### ####

114140224

Landline Phone Number

### ### ####

114140225

The email I have on file for you is:

114140226

Is this correct?

× Clear choice

☐ Yes - patient confirmed the email on file

☐ No - patient updated the email

☐ No - patient does not have an email

114140235

Updated Email Address

114140874

To provide you with better services or other useful information, including new products or services, CCS Medical may call, email, or text you by using the contact information you have provided, which may include prerecorded communications and automatic dialing systems.

Your telephone carrier's standard message rates may apply to these communications?  
Would this be ok?

114140240

As always, you can tell us you no longer wish to receive these communications at any time.

× Clear choice

☐ CCS may contact patient by call, email, or text

☐ CCS may only call or text the patient

☐ CCS can only email the patient

☐ CCS should not contact the patient

I want to confirm we are shipping your supplies to:

114140244

City

114140245

State

114140246

Zip

114140247

Is this address correct?

(If an address is not displayed, please select no and provide your shipping address).

× Clear choice

☐ Yes - patient confirmed the shipping address

☐ No - patient updated shipping address to:

114140251

Please provide us with your updated shipping address.

Street Address

Street Address Line 2

City

Region

Postal / Zip Code

United States



114140294

I show your current healthcare provider is:

Current Healthcare Provider First Name

Current Healthcare Provider Last Name

Current Healthcare Provider Address

Current Healthcare Provider Phone Number

Is this correct? (If a current healthcare provider is not displayed, select no and provide the name of your current healthcare provider). ✕ Clear choice

☐ Yes - patient confirmed healthcare provider

☐ No - patient updated healthcare provider to:

New Healthcare Provider First Name

New Healthcare Provider Last Name

New Healthcare Provider Address

Street Address

Street Address Line 2

City

Region

Postal / Zip Code

United States ▼

New Healthcare Provider Phone Number

114140289

114140296

114140300

114140301

114140302

114140316

114140328

114140329

114140338

114140345