Ecommerce Sales Dashboard Report

Power BI Project | Madhav

1. Data Loading Process

- Source: CSV/Excel files from internal ecommerce platform
- Tools Used: Power BI Desktop
- Data imported using Power Query Editor
- Loaded tables: Orders, Details

2. Data Cleaning Steps

- Removed null or blank rows
- Removed duplicates based on OrderID
- Converted data types (Date to datetime, Amount to number)
- Standardized text (e.g., category names)
- Renamed ambiguous column headers

3. Data Model Overview

- Fact Table: Orders (Order ID, Amount, Quantity, Profit)
- Dimension Tables: Customers,
 Products, Payment Modes, Cities
- Relationships established using keys (e.g., CustomerID)
- Ensured 1:M relationships with referential integrity

4. Dashboard Components

- KPIs: Total Sales (438K), Profit (37K),
 Quantity (6K), AOV
- Charts: Profit by Month, Sub-category,City
- Donuts: Quantity by Payment Mode
- Bar Charts: Top Customers by Sales
- Filters: Quarterly Selection (Q1 to Q4)

5. Conclusion & Insights

- High profit observed in October–
 December
- Sarees contributed 57% of total quantity
- COD is most used payment mode (44%)
- Key customers: Harivansh, Madhav
- Cities like Indore and Pune perform well in profit