

# CUSTOMER SERVICE ANALYSIS

3

Average of Satisfaction Ratio

121

Average of Up-sell

75

Average of Call Duration

1

2

3

4

5

6

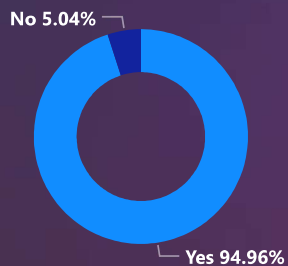
7

8

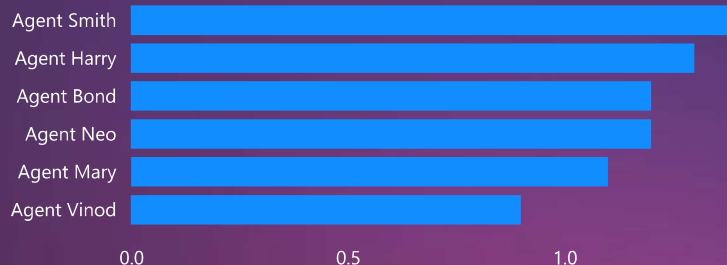
9

10

## Count of Call ID by Resolved



## Min of Satisfaction Ratio by Agent ID



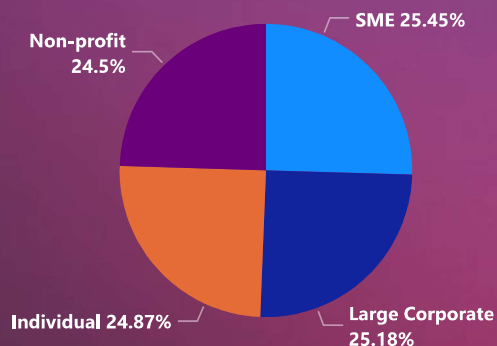
## Average of Satisfaction Ratio by Agent ID



## Max of Up-sell by Product



## Count of Resolved by Customer Type



## Count of Call ID by Region

