

# Sadia Shabnam

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[Sadia Shabnam](#)

[Portfolio](#) (website)

Driven and forward-thinking leader with over six years of experience in software development environment with respect to product management, agile methodologies, and business analysis. PMP certified with proven record of successful project completions.

## WORK EXPERIENCE

### Deloitte

#### Deputy Manager

Jun 2023 – Present

- Leading a team of 8 engineers to provide clients with scalable services which increase the process productivity by a minimum of 30%.
- Ensuring internal processes include CI/CD implementation to reduce deployment time by 50%.
- Supporting the team by providing requirement clarifications and brainstorming sessions.
- Performing proof of concepts to ensure the feasibility before agreeing upon any change request.
- Building a product that is maintainable, resilient, and scalable.
- Ensuring timely product backlog prioritization and refinement.

#### Assistant Manager

Nov 2022 – May 2023

- Provided team guardrails to focus & achieve product vision. Guided the team on roadmap items.
- Created and maintained user stories. Ensured user stories align with the product vision.
- Maintained, groomed, and facilitated defect backlog. Collaborated with technical leads on cross team features.

### Avo Automation (A division of SLK Software Services)

#### Scrum Master

Mar 2021 – Aug 2022

- Coached team members on Agile processes. Facilitated daily stand ups and removed impediments when encountered.
- Facilitated sprint plannings, reviews and retrospectives. Guided the team to be focused on the sprint goal.
- Evaluated progress of the product at every sprint iteration.

#### Product Engineer

Oct 2019 – Mar 2021

- Liaised between business & technical personnel to ensure mutual understanding of processes and applications.
- Collaborated with stakeholders to model & document goals, communicating transparently to meet 98% of deadlines.

### SLK Software Services Pvt. Ltd.

#### Product Trainee

Oct 2018 – Oct 2019

- Validated usability of product as per client needs, created & managed regression suites, test scenarios & test plans.
- Coordinated between teams for smooth product release.

## EDUCATION

### CMR Institute of Management Studies, Bangalore

2014 – 2017

Master of Computer Applications – 84.35%

### Maharani Lakshmi Ammanni College for Women, Bangalore

2010 – 2014

Bachelor of Computer Applications – 74.03%

## PROJECTS

**SOC reporting:** Led all SDLC phases to achieve SOC process automation to eradicate manual work in SOC report generation. Successfully completed over 300+ report generations.

**Due diligence analysis and reporting:** Managed a cross-functional team of 10 members, to successfully develop an asset to perform due diligence of any given target, centralization followed by streamlining of the data fetched, and generating a report on the findings. Successfully completed over 500+ reports with 95%+ accuracy.

**Insights reporting:** Successfully completed development of the asset to generate insights from uploaded data and create reports by answering a set on predefined questionnaire that are mandatory based on the portfolio selected.

**Risk detection:** Led all SDLC phases to create the risk detection asset which scans the latest articles on any target entity/individual and processes the articles to predict risks. The asset was able to reduce the SME dependency by 4times with 100% coverage of all targets and 97% relevancy.

**Low code – No code testing asset:** Coordinated for a successful launch of the testing asset with 30% increase in user engagement and 20% increase in revenue. The asset requires no coding knowledge to automate test cases and achieve test automation with ease.

## SKILLS

**Product ownership:** Establishing ground rules, Estimation techniques, Requirement clarifications, Defining acceptance criteria, Developing use cases, Product roadmap, Backlog grooming, Backlog refinement, Negotiation, Collaboration, Effective Communication

**Product management:** Product thinking, Usage analysis, Agile methodologies, Sprint planning, Sprint review, Sprint retrospective, Kanban boards, Product development, Prototyping, SDLC

**Tech stack:** SQL, Python, HTML, CSS, Machine learning

**Quality analysis:** Functional & Non-functional testing, Exploratory testing, Performance testing, API testing, Accessibility testing

**Tools:** MS Excel, MS Word, Azure DevOps, Postman, Jira

## CERTIFICATIONS

- Project Management Professional (PMP®)