Amazon Review Star-Rating Classifier

```
In [1]: %matplotlib inline
        import numpy as np
        import pandas as pd
        import tensorflow as tf
        from sklearn.model_selection import train_test_split
        from sklearn.metrics import accuracy score
        from sklearn.metrics import confusion_matrix
        from tensorflow.keras import regularizers
        from tensorflow.keras.preprocessing.text import Tokenizer
        from tensorflow.keras.preprocessing.sequence import pad sequences
        from tensorflow.keras.layers import Embedding, Dense, GlobalMaxPooling1D, Dr
        from tensorflow.keras.models import Sequential
        from tensorflow.keras import regularizers
        from tensorflow.keras.callbacks import EarlyStopping
        trv:
                                                          # set the random seed for re
            tf.set_random_seed(1337)
        except:
            tf.random.set seed(1337)
                                                          # NOTE: Newer version of t\epsilon
        np.random.seed(1337)
                                                               instead of tf.set rando
In [3]: import sys
        print(sys.executable)
       C:\Users\khanf\anaconda3\python.exe
In [ ]:
In []:
In [3]:
        pip install notebook
In [2]: pip install ipykernel
In [2]:
        pip install tensorflow
In []:
```

Abstract

I built and trained a deep learning model to predict Amazon product review star ratings (1–5) from raw text. Starting with data sampling and preprocessing, I experimented with

network architectures, regularization strategies, and training regimes to maximize accuracy and generalization.

Setting up and preparing the data

```
In [6]: amazon_reviews = pd.read_csv('Reviews.csv', nrows=262084)
amazon_reviews.head(5)
```

Out[6]:		Id	ProductId	UserId	ProfileName	HelpfulnessNumerator	Helpfuln
	0	1	B001E4KFG0	A3SGXH7AUHU8GW	delmartian	1	
	1	2	B00813GRG4	A1D87F6ZCVE5NK	dll pa	0	
	2	3	B000LQOCH0	ABXLMWJIXXAIN	Natalia Corres "Natalia Corres"	1	
	3	4	B000UA0QIQ	A395BORC6FGVXV	Karl	3	
	4	5	B006K2ZZ7K	A1UQRSCLF8GW1T	Michael D. Bigham "M. Wassir"	0	

Tokenizing our texts

I lowercased and removed punctuation, then integer-encoded words and padded sequences. n

```
In [8]: tokenizer = Tokenizer()
         tokenizer.fit on texts(X train)
         num_unique_words = len(tokenizer.word_index)
         sequences = tokenizer.texts to sequences(X train)
         review lengths = [len(sequence) for sequence in sequences]
         percentile_80th = np.percentile(review_lengths, 80)
         print(f'Number of unique words: {num unique words}')
         print(f'80th percentile of review lengths: {percentile 80th}')
        Number of unique words: 13244
        80th percentile of review lengths: 119.0
 In [9]: tokenizer = Tokenizer(num_words=20000) #We create the tokenizer using only
In [10]: tokenizer.fit on texts(X train)
In [11]: word index subset = {k: tokenizer.word index[k] for k in list(tokenizer.word
         print("Word index subset:", word_index_subset)
         test_sequence = tokenizer.texts_to_sequences(['I just feel very very good'])
         print("Sequence for 'I just feel very very good':", test sequence)
         sequence to text = tokenizer.sequences to texts([[109, 19, 824, 76, 114, 631
         print("Text for the sequence [109, 19, 824, 76, 114, 6315, 1137, 8070]:", se
        Word index subset: {'the': 1, 'i': 2, 'a': 3, 'and': 4, 'to': 5}
        Sequence for 'I just feel very very good': [[2, 36, 351, 39, 39, 32]]
        Text for the sequence [109, 19, 824, 76, 114, 6315, 1137, 8070]: ['did you m
        iss your best data science professor']
In [12]: train_sequences = tokenizer.texts_to_sequences(X_train)
         test_sequences = tokenizer.texts_to_sequences(X_test)gth
         train padded = pad sequences(train sequences, maxlen=116, padding='post', tr
         test padded = pad sequences(test sequences, maxlen=116, padding='post', trur
         print("Shape of train_padded:", train_padded.shape)
         print("Shape of test padded:", test padded.shape)
```

```
Shape of train_padded: (4000, 116)
Shape of test_padded: (1000, 116)

In [13]: pip install --upgrade tensorflow
```

Building a basic neural network model

```
In [14]: model = Sequential()
    model.add(Embedding(20000, 128))
    model.add(GlobalMaxPooling1D())
    model.add(Dense(128, activation='relu'))
    model.add(Dense(128, activation='relu'))
    model.add(Dense(5, activation='softmax'))
    model.compile(loss='sparse_categorical_crossentropy', optimizer='adam', metr model.summary()
```

Model: "sequential"

Layer (type)	Output Shape	Par
embedding (Embedding)	?	0 (unbu
<pre>global_max_pooling1d (GlobalMaxPooling1D)</pre>	?	0 (unbu
dense (Dense)	?	0 (unbu
dense_1 (Dense)	?	0 (unbu
dense_2 (Dense)	?	0 (unbu

Total params: 0 (0.00 B)

Trainable params: 0 (0.00 B)

Non-trainable params: 0 (0.00 B)

```
In []:

In [15]: model.fit(train_padded, y_train, validation_split=0.2, epochs=10)

X_train, X_test, y_train, y_test = train_test_split(
    filtered_reviews['Text'],
    filtered_reviews['Score'],
    test_size=0.2,
    random_state=1337
)
```

```
Epoch 1/10
                           - 4s 27ms/step - accuracy: 0.2271 - loss: 1.6077
100/100 -
- val accuracy: 0.2275 - val loss: 1.5737
Epoch 2/10
                           - 3s 25ms/step - accuracy: 0.3446 - loss: 1.4867
100/100 -
- val_accuracy: 0.4512 - val_loss: 1.2909
Epoch 3/10
100/100 -
                           - 3s 26ms/step - accuracy: 0.5455 - loss: 1.0837
- val accuracy: 0.4625 - val loss: 1.2287
Epoch 4/10
100/100 -
                           - 3s 25ms/step - accuracy: 0.7097 - loss: 0.7262
- val accuracy: 0.4700 - val loss: 1.3044
Epoch 5/10
                           - 3s 25ms/step - accuracy: 0.8599 - loss: 0.4449
100/100 -
- val_accuracy: 0.4412 - val_loss: 1.7242
Epoch 6/10
100/100 -
                           - 2s 24ms/step - accuracy: 0.9156 - loss: 0.2796
- val_accuracy: 0.4500 - val_loss: 2.0449
Epoch 7/10
100/100 -
                           - 3s 25ms/step - accuracy: 0.9371 - loss: 0.1947
- val_accuracy: 0.4300 - val_loss: 2.4392
Epoch 8/10
                           - 3s 25ms/step - accuracy: 0.9414 - loss: 0.1567
100/100 -
- val_accuracy: 0.4913 - val_loss: 2.1729
Epoch 9/10
                           - 3s 25ms/step - accuracy: 0.9758 - loss: 0.0837
100/100 -
- val_accuracy: 0.4938 - val_loss: 2.3740
Epoch 10/10
                            - 3s 26ms/step - accuracy: 0.9966 - loss: 0.0266
100/100 -
- val_accuracy: 0.4550 - val_loss: 2.6447
```

Overfitting Mitigation

Analyzing the model's performance over time, we observe signs of overfitting, as indicated by the divergence between training accuracy and validation accuracy. The training accuracy approaches near perfection, which suggests the model may be memorizing the training data rather than learning generalizable patterns. To address overfitting, we could implement regularization techniques. L1 or L2 regularization would penalize the weights of our neural network, encouraging the model to maintain smaller weight values, thus leading to a simpler model less prone to overfitting. Another regularization technique we could apply is dropout, which randomly sets a fraction of input units to zero during training, forcing the network to learn more robust features. Although clustering is typically associated with unsupervised learning, the insights gained from a clustering analysis could inform the feature engineering process, potentially leading to improved model generalization if we can identify and encode meaningful clusters as new features. In essence, the current model's performance indicates that while it has learned to fit the training data well, it lacks the ability to generalize these learnings to unseen data, hence the necessity for regularization strategies to improve its predictive power on new, unseen data.

```
In [16]: model2 = Sequential()
         model2.add(Embedding(input_dim=20000, output_dim=128, input_shape=(116,)))
         model2.add(Dropout(0.2))
         model2.add(GlobalMaxPooling1D())
         model2.add(Dense(128, activation='relu'))
         model2.add(Dropout(0.2))
         model2.add(Dense(5, activation='softmax'))
         model2.compile(loss='sparse categorical crossentropy', optimizer='adam', met
         model2.fit(train_padded, y_train, validation_split=0.2, epochs=10)
        Epoch 1/10
        C:\Users\khanf\anaconda3\Lib\site-packages\keras\src\layers\core\embedding.p
        y:81: UserWarning: Do not pass an `input_shape`/`input_dim` argument to a la
        yer. When using Sequential models, prefer using an `Input(shape)` object as
        the first layer in the model instead.
          super().__init__(**kwargs)
                                   - 4s 30ms/step - accuracy: 0.2176 - loss: 1.6079
        - val_accuracy: 0.2313 - val_loss: 1.5901
        Epoch 2/10
                     3s 28ms/step - accuracy: 0.3000 - loss: 1.5642
        100/100 ———
        - val accuracy: 0.3425 - val loss: 1.4895
        Epoch 3/10
        100/100 -
                                —— 3s 28ms/step – accuracy: 0.4305 – loss: 1.3939
        - val_accuracy: 0.4512 - val_loss: 1.3303
        Epoch 4/10
        100/100 -
                                —— 3s 28ms/step – accuracy: 0.5538 – loss: 1.1436
        - val_accuracy: 0.4700 - val_loss: 1.2251
        Epoch 5/10
                                —— 3s 28ms/step – accuracy: 0.6725 – loss: 0.9014
        100/100 -
        - val_accuracy: 0.4888 - val_loss: 1.1909
        Epoch 6/10
        100/100 —
                                3s 27ms/step - accuracy: 0.7540 - loss: 0.7065
        - val accuracy: 0.4750 - val loss: 1.1904
        Epoch 7/10
                     3s 28ms/step – accuracy: 0.8442 – loss: 0.5110
        100/100 ——
        - val accuracy: 0.4812 - val loss: 1.2211
        Epoch 8/10
                               3s 29ms/step - accuracy: 0.9135 - loss: 0.3481
        100/100 ----
        - val accuracy: 0.4800 - val loss: 1.2968
        Epoch 9/10
                                3s 29ms/step - accuracy: 0.9571 - loss: 0.2255
        - val_accuracy: 0.4650 - val_loss: 1.3631
        Epoch 10/10
                                3s 29ms/step - accuracy: 0.9742 - loss: 0.1537
        100/100 -
        - val accuracy: 0.4712 - val loss: 1.4132
```

Exercise 4:

Modify the neural network definition above to try and fix the overfitting problem using Dropout. Explain the configuration that you tried and your results. Why do you think your

Out[16]: <keras.src.callbacks.history.History at 0x253cdb8ce10>

modifications were or were not able to mitigate the overfitting problem?

```
In [17]: model2.add(Dropout(0.5))
         from keras.callbacks import EarlyStopping
         early_stopping = EarlyStopping(monitor='val_loss', patience=3)
         model2.fit(train padded, y train, validation split=0.2, epochs=10, callbacks
        Epoch 1/10
                                    - 3s 30ms/step - accuracy: 0.9835 - loss: 0.1052
        100/100 -
        - val_accuracy: 0.4812 - val_loss: 1.4730
        Epoch 2/10
        100/100 -
                                    - 3s 28ms/step - accuracy: 0.9854 - loss: 0.0777
        - val_accuracy: 0.4875 - val_loss: 1.5249
        Epoch 3/10
        100/100 -
                                   — 3s 28ms/step - accuracy: 0.9977 - loss: 0.0457
        - val_accuracy: 0.4650 - val_loss: 1.5754
        Epoch 4/10
                                   - 3s 28ms/step - accuracy: 0.9983 - loss: 0.0332
        100/100 -
        - val_accuracy: 0.4700 - val_loss: 1.6223
Out[17]: <keras.src.callbacks.history.History at 0x253d13355d0>
```

After applying dropout regularization and observing the training process, it became evident that the model continues to overfit. Despite the high accuracy on the training set, the validation accuracy does not follow suit and the validation loss even increases slightly with each epoch. This discrepancy suggests that the model's predictions are not generalizing well to the validation set, reaffirming the presence of overfitting. Future steps could include introducing L1/L2 regularization, applying early stopping, reducing the complexity of the neural network, or increasing the dropout rate. Additionally, tweaking the learning rate or augmenting the training data might also improve the model's generalization capabilities. It's crucial to find a balance between the model's ability to learn from the training data and its capacity to apply these learnings to new data effectively.

8. Early Stopping & Checkpointing

L2 regularization on all Dense layers

```
In [18]: from tensorflow.keras.regularizers import l2

model = Sequential()
model.add(Embedding(20000, 128))
model.add(GlobalMaxPooling1D())
model.add(Dense(128, activation='relu', kernel_regularizer=l2(0.01)))
model.add(Dense(128, activation='relu', kernel_regularizer=l2(0.01)))
model.add(Dense(5, activation='softmax', kernel_regularizer=l2(0.01)))
```

Rationale: L2 regularization penalizes the square values of the weights, which discourages large weights more severely than small weights. Applying L2 regularization

on all Dense layers encourages the network to spread out the importance of features, potentially improving generalization. Expected Outcome: Improved validation accuracy without a significant increase in validation loss, indicating reduced overfitting.

L1 regularization on the first Dense layer

```
In [19]: from tensorflow.keras.regularizers import l1

model = Sequential()
model.add(Embedding(20000, 128))
model.add(GlobalMaxPooling1D())
model.add(Dense(128, activation='relu', kernel_regularizer=l1(0.01)))
model.add(Dense(128, activation='relu'))
model.add(Dense(5, activation='softmax'))
```

Rationale: L1 regularization penalizes the absolute value of the weights, leading to a sparse model where some weights can become exactly zero. This could be beneficial for feature selection if some features are irrelevant. Expected Outcome: A more sparse model with potentially improved interpretability, but the effectiveness in reducing overfitting may vary.

Combination of L1 and L2 regularization (L1L2) on the last Dense layer

```
In [20]: from tensorflow.keras.regularizers import l1_l2

model = Sequential()
model.add(Embedding(20000, 128))
model.add(GlobalMaxPooling1D())
model.add(Dense(128, activation='relu'))
model.add(Dense(128, activation='relu'))
model.add(Dense(5, activation='softmax', kernel_regularizer=l1_l2(l1=0.01, land))
```

Rationale: Combining L1 and L2 regularizations brings together the benefits of both: sparsity from L1 and weight penalty from L2. Applying it to the output layer could help make the final decision-making process more robust to noise in the features. Expected Outcome: A balanced approach that might lead to a model that is both sparse and generalizes better to unseen data.

L2 regularization on the Embedding layer

```
In [21]: model = Sequential()
    model.add(Embedding(20000, 128, embeddings_regularizer=l2(0.01)))
    model.add(GlobalMaxPooling1D())
    model.add(Dense(128, activation='relu'))
    model.add(Dense(128, activation='relu'))
    model.add(Dense(5, activation='softmax'))
```

Rationale: Regularizing the Embedding layer can help in controlling the magnitude of the embedding vectors, potentially leading to more general representations. Expected

Outcome: Subtle improvements in generalization, as the embeddings are regularized to not overfit to specific words or contexts in the training set.

Increasing regularization strength progressively in Dense layers

```
In [22]: model = Sequential()
    model.add(Embedding(20000, 128))
    model.add(GlobalMaxPooling1D())
    model.add(Dense(128, activation='relu', kernel_regularizer=l2(0.001)))
    model.add(Dense(128, activation='relu', kernel_regularizer=l2(0.01)))
    model.add(Dense(5, activation='softmax', kernel_regularizer=l2(0.1)))
```

Rationale: Gradually increasing the regularization strength encourages earlier layers to learn more general features, while allowing deeper layers to fine-tune the decision-making process with a stronger constraint against overfitting. Expected Outcome: A model that balances learning complex patterns and maintaining generalizability, possibly showing the best improvement against overfitting among the configurations.

Regularization through adding more data

```
In [25]: def create_and_train_model(X_train, y_train, X_val, y_val, embedding_dim=128
             model = Sequential([
                 Embedding(input dim=20000, output dim=embedding dim),
                 GlobalMaxPooling1D(),
                 Dense(dense_units, activation='relu'),
                 Dropout(dropout rate),
                 Dense(dense units, activation='relu'),
                 Dense(5, activation='softmax')
             ])
             model.compile(loss='sparse_categorical_crossentropy', optimizer='adam',
             history = model.fit(
                 X_train, y_train,
                 epochs=10,
                 validation_data=(X_val, y_val)
             return model, history
         def preprocess_text(df, num_words=20000, maxlen=116):
             tokenizer = Tokenizer(num words=num words)
             tokenizer.fit_on_texts(df['Text'])
             sequences = tokenizer.texts to sequences(df['Text'])
             padded_sequences = pad_sequences(sequences, maxlen=maxlen)
             return padded sequences, df['Score'] - 1
         df = pd.read_csv('Reviews.csv', usecols=['Text', 'Score'])
```

```
filtered_reviews = pd.concat([df[df['Score'] == i].head(1000) for i in range
X, y = preprocess_text(filtered_reviews)
X_train, X_val, y_train, y_val = train_test_split(X, y, test_size=0.2, rando
model_original, history_original = create_and_train_model(X_train, y_train,
filtered_reviews_larger = pd.concat([df[df['Score'] == i].head(6000) for i i
X_large, y_large = preprocess_text(filtered_reviews_larger)
X_train_large, X_val_large, y_train_large, y_val_large = train_test_split(X_
model_larger, history_larger = create_and_train_model(X_train_large, y_train_large, y_
```

```
Epoch 1/10
                      5s 28ms/step - accuracy: 0.2134 - loss: 1.6085
125/125 —
- val accuracy: 0.2800 - val loss: 1.5480
Epoch 2/10
                  3s 25ms/step - accuracy: 0.3639 - loss: 1.4558
125/125 —
- val accuracy: 0.4550 - val loss: 1.2781
Epoch 3/10
125/125 — 3s 26ms/step – accuracy: 0.5394 – loss: 1.1022
- val accuracy: 0.4890 - val loss: 1.2364
Epoch 4/10
125/125 —
                       —— 3s 26ms/step – accuracy: 0.6744 – loss: 0.8160
- val accuracy: 0.4930 - val loss: 1.3336
Epoch 5/10
                        — 3s 26ms/step – accuracy: 0.7875 – loss: 0.5596
125/125 -
- val_accuracy: 0.4930 - val_loss: 1.6007
Epoch 6/10
                        — 3s 25ms/step – accuracy: 0.8690 – loss: 0.3861
125/125 -
- val_accuracy: 0.4970 - val_loss: 1.7211
Epoch 7/10

125/125 ______ 3s 26ms/step - accuracy: 0.8899 - loss: 0.3005
- val_accuracy: 0.4290 - val_loss: 2.2315
Epoch 8/10
125/125 — 3s 26ms/step – accuracy: 0.9060 – loss: 0.2638
- val_accuracy: 0.4740 - val_loss: 2.3445
Epoch 9/10
                       3s 27ms/step - accuracy: 0.9355 - loss: 0.1753
125/125 —
- val_accuracy: 0.4950 - val_loss: 2.3678
Epoch 10/10
                        — 3s 26ms/step – accuracy: 0.9601 – loss: 0.1149
125/125 —
- val_accuracy: 0.4890 - val_loss: 2.6232
Epoch 1/10
                  22s 27ms/step - accuracy: 0.3081 - loss: 1.4753
750/750 -
- val_accuracy: 0.4993 - val_loss: 1.1710
Epoch 2/10
750/750 — 19s 26ms/step - accuracy: 0.5173 - loss: 1.1162
- val_accuracy: 0.5198 - val_loss: 1.1386
Epoch 3/10
750/750 — 19s 26ms/step - accuracy: 0.6144 - loss: 0.9388
- val_accuracy: 0.5195 - val_loss: 1.2411
Epoch 4/10
750/750 — 20s 26ms/step - accuracy: 0.6993 - loss: 0.7603
- val_accuracy: 0.5152 - val_loss: 1.3893
Epoch 5/10
               20s 26ms/step - accuracy: 0.7705 - loss: 0.6019
750/750 ——
- val_accuracy: 0.5202 - val_loss: 1.6771
Epoch 6/10
                  20s 27ms/step - accuracy: 0.8295 - loss: 0.4637
750/750 -
- val_accuracy: 0.5123 - val_loss: 1.7997
Epoch 7/10
                       20s 26ms/step - accuracy: 0.8498 - loss: 0.3989
750/750 —
- val_accuracy: 0.5042 - val_loss: 1.9358
Epoch 8/10
750/750 ______ 20s 26ms/step - accuracy: 0.8699 - loss: 0.3403
- val_accuracy: 0.5017 - val_loss: 2.0833
Epoch 9/10
                20s 26ms/step – accuracy: 0.8885 – loss: 0.2889
750/750 ——
```

```
- val_accuracy: 0.5122 - val_loss: 2.1303
Epoch 10/10
750/750 _______ 20s 26ms/step - accuracy: 0.9078 - loss: 0.2367
- val_accuracy: 0.5143 - val_loss: 2.5856
```

To test the hypothesis that adding more data would result in a more generalizable model, we trained the original neural network model with an increased dataset size, expanding from 1,000 to 6,000 reviews for each score category. The comparison between the original model and the model trained on a larger dataset reveals that the latter achieves slightly higher and more stable validation accuracy, alongside a more controlled increase in validation loss. This indicates improved model generalization capabilities, likely due to the diversity and volume of data allowing the model to learn more robust features. Despite these improvements, signs of overfitting are still present, suggesting that while adding more data can enhance model performance, additional strategies may be necessary to fully address overfitting.

Regularization through early stopping

```
In [28]:
        from tensorflow.keras.callbacks import EarlyStopping
         model.compile(
             optimizer='adam',
             loss='sparse_categorical_crossentropy',
             metrics=['accuracy']
         early_stopping = EarlyStopping(
             monitor='val loss',
             patience=3,
             verbose=1,
             restore_best_weights=True
         history = model.fit(
             train padded, y train,
             validation_split=0.2,
             epochs=50,
             callbacks=[early stopping]
```

```
Epoch 1/50
100/100 -
                           - 5s 27ms/step - accuracy: 0.1905 - loss: 3.2216
- val accuracy: 0.2087 - val loss: 1.9663
Epoch 2/50
                          — 3s 26ms/step - accuracy: 0.1867 - loss: 1.8439
100/100 -
- val_accuracy: 0.2087 - val_loss: 1.6534
Epoch 3/50
100/100 ---
                         —— 3s 26ms/step – accuracy: 0.1851 – loss: 1.6378
- val accuracy: 0.1988 - val loss: 1.6142
Epoch 4/50
100/100 -
                           - 3s 28ms/step - accuracy: 0.2075 - loss: 1.6126
- val_accuracy: 0.1988 - val_loss: 1.6099
Epoch 5/50
100/100 -
                           - 3s 25ms/step - accuracy: 0.2075 - loss: 1.6098
- val_accuracy: 0.1988 - val_loss: 1.6095
Epoch 6/50
100/100 -
                          - 3s 25ms/step - accuracy: 0.2075 - loss: 1.6095
- val_accuracy: 0.1988 - val_loss: 1.6094
Epoch 7/50
100/100 -
                          — 3s 27ms/step - accuracy: 0.2075 - loss: 1.6095
- val_accuracy: 0.1988 - val_loss: 1.6094
Epoch 8/50
                   3s 27ms/step - accuracy: 0.2075 - loss: 1.6095
100/100 ---
- val_accuracy: 0.1988 - val_loss: 1.6094
Epoch 9/50
                          — 3s 25ms/step - accuracy: 0.2075 - loss: 1.6095
100/100 -
- val_accuracy: 0.1988 - val_loss: 1.6094
Epoch 10/50
                           - 3s 26ms/step - accuracy: 0.2075 - loss: 1.6095
100/100 -
- val_accuracy: 0.1988 - val_loss: 1.6094
Epoch 10: early stopping
Restoring model weights from the end of the best epoch: 7.
```

Evaluating our model

Unlike in most previous cases, we used *three*Unlike most of my earlier projects, I split the data into three sets—training, validation, and test—instead of just two. I've done all of my model tuning on the validation set and haven't touched the test set since I carved it off at the very beginning. In my experiments, it's essential that I run the model on the test set only once. Because there's so much randomness in play, I must avoid cherry-picking the best results. I'm free to optimize and iterate on the validation set as much as I need, but I'll keep the test set locked away until the end and report all final metrics from that single, pre-determined evaluation.

Error Analysis

```
import pandas as pd
import numpy as np
from sklearn.model_selection import train_test_split
from tensorflow.keras.preprocessing.text import Tokenizer
from tensorflow.keras.preprocessing.sequence import pad_sequences
```

```
from tensorflow.keras.models import Sequential
from tensorflow.keras.layers import Embedding, GlobalMaxPooling1D, Dense, Dr
from tensorflow.keras.callbacks import EarlyStopping
X_train, X_test, y_train, y_test = train_test_split(
    filtered_reviews['Text'].astype(str),
    filtered reviews ['Score'],
    test size=0.2,
    random state=42
tokenizer = Tokenizer(num_words=20000)
tokenizer.fit on texts(X train)
X train sequences = tokenizer.texts to sequences(X train)
X test sequences = tokenizer.texts to sequences(X test)
maxlen = 116
X_train_padded = pad_sequences(X_train_sequences, maxlen=maxlen)
X_test_padded = pad_sequences(X_test_sequences, maxlen=maxlen)
model = Sequential([
    Input(shape=(maxlen,)),
    Embedding(20000, 128),
    GlobalMaxPooling1D(),
    Dense(128, activation='relu'),
    Dropout (0.5),
    Dense(5, activation='softmax')
])
model.compile(optimizer='adam', loss='sparse_categorical_crossentropy', metr
early stopping = EarlyStopping(monitor='val loss', patience=3, verbose=1, re
model.fit(X_train_padded, y_train, validation_split=0.2, epochs=50, callback
test_loss, test_acc = model.evaluate(X_test_padded, y_test, verbose=2)
print(f'Test Accuracy: {test_acc}, Test Loss: {test_loss}')
predictions = model.predict(X test padded)
predicted_classes = np.argmax(predictions, axis=1)
misclassified idx = np.where(predicted classes != y test.to numpy())[0]
print(f'Found {len(misclassified idx)} misclassified examples.')
for idx in misclassified idx[:5]:
    print(f'Review (misclassified): {X_test.iloc[idx]}')
    print(f'Actual Label: {y_test.iloc[idx]}, Predicted Label: {predicted_cl
```

```
Epoch 1/50
100/100 - 4s - 37ms/step - accuracy: 0.2072 - loss: 1.6083 - val_accuracy:
0.3300 - val loss: 1.5951
Epoch 2/50
100/100 - 2s - 24ms/step - accuracy: 0.3047 - loss: 1.5729 - val_accuracy:
0.4100 - val loss: 1.5260
Epoch 3/50
100/100 - 2s - 25ms/step - accuracy: 0.4028 - loss: 1.4390 - val_accuracy:
0.4487 - val loss: 1.3676
Epoch 4/50
100/100 - 2s - 24ms/step - accuracy: 0.5191 - loss: 1.2131 - val_accuracy:
0.4638 - val loss: 1.2514
Epoch 5/50
100/100 - 2s - 25ms/step - accuracy: 0.6334 - loss: 0.9836 - val accuracy:
0.4675 - val_loss: 1.2008
Epoch 6/50
100/100 - 2s - 25ms/step - accuracy: 0.7428 - loss: 0.7591 - val_accuracy:
0.4725 - val_loss: 1.1927
100/100 - 2s - 25ms/step - accuracy: 0.8350 - loss: 0.5631 - val_accuracy:
0.4663 - val_loss: 1.2276
Epoch 8/50
100/100 - 2s - 24ms/step - accuracy: 0.9022 - loss: 0.3904 - val_accuracy:
0.4837 - val_loss: 1.2956
Epoch 9/50
100/100 - 2s - 25ms/step - accuracy: 0.9506 - loss: 0.2582 - val accuracy:
0.4775 - val loss: 1.3696
Epoch 9: early stopping
Restoring model weights from the end of the best epoch: 6.
32/32 - 0s - 9ms/step - accuracy: 0.5020 - loss: 1.2077
Test Accuracy: 0.5019999742507935, Test Loss: 1.2077020406723022
32/32 -
                         - 0s 3ms/step
Found 498 misclassified examples.
Review (misclassified): My golden retriever loves these bones! I ordered th
```

em and they arrived in a timely manner. However, when I opened the box, the y were old - meaning the filling was somewhat dried and didn't completely fi ll the hoof due to shrinkage. Once the plastic is removed, the filling pret ty much falls out. Very disappointing!

Actual Label: 2, Predicted Label: 1

Review (misclassified): I like the fact that this vanilla flavor has no alco hol in it so i could add it to my baby's pancakes. It does not taste the sa me to me as the regular stuff. It is rather bland in my opinion.

Actual Label: 1, Predicted Label: 2

Review (misclassified): These little taffy's are expensive. I think I paid a round \$11 for the pound. They taste good, but man do they give me gas. After eating about 3 my stomach would be rumbling for a few hours and I would have to pass gas a lot. My girlfriend wouldn't let me eat them before bed hahaha. There was never any pain involved, just gas. I know it was these doing it be cause we tested it over a few different days. I wouldn't eat the taffy some days and would be fine. All it took was a few pieces and an hour late the bu bble guts would start.

This information may be useful since its n ot on amazon. Sugar free does not = carb free. A 1 pound bag is 453g.
 drolysate, partially hydrogenated soybean and/or coconut oil, acid combinati

ons for flavor (citric acid and/or tartaric acid), egg albumin, salt, lecith in, sucralose, natural and artificial flavors, combinations of red 40, blue 1, blue 2, yellow 5, yellow6.

'>

Total Fat 2.5g 4%

'>

'>

Saturated Fat 0g 0%

'>

Tran s Fat 0g

'>

'>

Cholesterol 0mg 0%

'>

Sodium 25mg 1%

'>

Total Carbohydr ate 28g 9%

'>

Sugar 0g

'>

Protein 0g

Actual Label: 0, Predicted Label: 3

Review (misclassified): It was hard to grow but once it grew my cat loved i t. I haven't found any seeds that work well yet, but I am still looking. I w ould buy this again is=f I had better luck with growing it. Actual Label: 2, Predicted Label: 1

Review (misclassified): They're ok I guess but each bag has about a pound of salt in it. You'll find yourself brushing away salt from each piece just for it to taste somewhat decent. Also, no matter what you set the timer on the m icrowave, you will have little burn/hardened pieces. So you're not even gett ing a whole lot out of one bag.

Actual Label: 1, Predicted Label: 2

After training my model with early stopping and evaluating it on the test set, I achieved a test accuracy of about 50.2% and a test loss of 1.2077. This tells me that, while my model correctly predicts the star rating for roughly half of the reviews, there's still plenty of room to improve. When I looked at the misclassified examples, it became clear that the model struggles with subtle, mixed sentiments. For instance, one review praised the product at first but then complained it was stale, and another lauded its non-alcoholic flavor for a baby's food yet called it bland. Those nuanced, "both positive and negative" opinions confused the classifier, highlighting its current inability to fully grasp complex emotional cues in text. To address this, I'm considering several strategies. Increasing the dataset size could give the model a richer variety of sentiment examples. Moving to more advanced architectures—like LSTMs or Transformers—would help it understand context and nuance more deeply. I could also engineer additional features (for example, sentiment scores or part-of-speech tags) to give the model clearer signals about tone and emphasis. In conclusion, this work lays a solid foundation for text-review classification, but it's just a first step. I plan to experiment with richer data, more sophisticated models, and targeted feature engineering to boost accuracy and sensitivity to linguistic subtleties. Ultimately, this reminds me that there's no one-sizefits-all solution: neural networks often require extensive experimentation, and sometimes the quality and quantity of data matter even more than the model architecture itself.

In []: