

GA EAST MUNICIPAL ASSEMBLY

COMPLAINTS RECEIVED FROM THE PUBLIC FROM 1ST JANUARY TO 20TH FEBRUARY, 2019

	NAME OF COMPLAINANT	DESCRIPTION OF COMPLAINT	DATE RECEIVED	PHONE NUMBER	LOCATION	ACTION TAKEN
1.	PROF. WALTER S. ALHASSAN	INVASION OF SURROUNDING WITH FAECAL AND OTHER HUMAN WASTE	03/01/2019		NO. 4 KPAKPO ROAD, AGBOGBA	NOTICE ISSUED TO OFFENDERS TO CONSTRUCT A PROPER WASTE SYSTEM TO CHANNEL THEIR WASTE AND THEY COMPLIED.
2.	REGINA TETTEH KWAO	A FAECAL MATTER AND HUMAN WASTE BEING SPREAD ON THE ROAD THROUGH SOAK AWAY BY A NEIGHBOUR WHICH CAUSES NUISANCE AND POSES HEALTH THREAT TO PEOPLE IN THE COMMUNITY	11/01/2019	0244032924	AGBOGBA, CEMETARY JUNCTION	NOTICE WAS ISSUED TO THE OFFENDER TO CONSTRUCT A PROPER WASTE SYSTEM TO CHANNEL HIS WASTE. ISSUE ADDRESSED
3.	DAVID K. AFENYO	ENCROACHMENT ON A MAJOR ROAD WITH AN ALCOHOLIC BEVERAGE KIOSK BY A NEIGHBOUR CAUSING NUISANCE IN THE COMMUNITY	14/01/2019	0203989939 0558582530	OLD ASHONGMAN MANNA	THE SITE WAS INSPECTED AND THE KIOSK WAS MARKED WITH A WARNING NOTICE FOR THE OWNER TO REMOVE HIS STRUCTURE FROM THE ROAD.
4.	MR. PRINCE ARTHUR	DRAINAGE SYSTEM AROUND PURE-WATER ROAD; SUNCITY CHURCH HAS BEEN BLOCKED BY A NEIGHBOUR CAUSING FLOOD WHENEVER IT	15/01/2019	0243670496 0244569198	PURE WATER SUNCITY CHURCH	WARNING NOTICE ISSUED TO THE NEIGHBOUR TO REMOVE HIS

		RAINS				STRUCTURE TO PAVE WAY FOR RAIN WATER.
	NAME OF COMPLAINANT	DESCRIPTION OF COMPLAINT	DATE RECEIVED	PHONE NUMBER	LOCATION	ACTION TAKEN
5.	MR. GEORGE AKAKPO – OCLOO	NUISANCE CREATED BY A CHURCH ADJACENT THE HOUSE CAUSING UNEASINESS IN THE AREA. A CONTAINER OPPOSITE THE HOUSE IS BEING OPERATED BY A NEIGHBOUR WHO PLAYS LOUD MUSIC WITH SPEAKERS FROM MORNING TILL LATE AT NIGHT WHICH DISTURBS THE PEACE IN THE AREA.	24/01/2019	0207235812 0243361163	DOMESTIC PILLAR 2 AUNT MARY	THE ENVIRONMENTAL HEALTH UNIT SERVED WARNING NOTICE TO THE OFFENDERS TO ABATE THE NUISANCE
6.	EX WO 2 THOMAS OWUSU BADU	PETITION TO REMOVE UNAUTHORIZED STRUCTURE FROM MY PROPERTY	31/01/2019	0243611766	TAIFA BANKYEASE	THE SITE WAS VISITED AND NOTICE HAS BEEN GIVEN TO THE DEFAULTER TO REMOVE THE STRUCTURE
7.	MR. KENNETH APEDO BULLA	DIVERSION OF STREAM AT OLD ASHONGMAN, PURE WATER AREA. THE AREA IS CURRENTLY EXPERIENCING DESTRUCTION OF PROPERTIES BY THE OVERWHELMING FORCE OF THE DRAIN/STREAM WHEN IT RAINS.	02/01/2019	0244569198 0543426365 0203990294	OLD ASHONGMAN, PURE WATER	THE M.C.E. TOGETHER WITH OFFICERS FROM THE ASSEMBLY VISITED THE AREA AND ASSURED RESIDENTS SHE WILL ENSURE THAT THE ISSUE IS RESOLVED. THE STREAM HAS BEEN DREDGED.
8.	DR. WILLING VANDERPUJE	THE RUBBLE ON THE SIDE OF THE MAIN HAATSO-ATOMIC ROAD NEAR THE LEGON BOUNDARY ROAD HAS	06/02/2019	0244327527	HAATSO	THE RUBBLE HAS BEEN CLEARED

		BEEN THERE FOR LONG. THIS MIGHT LEAD TO AN ACCIDENT IF AUTHORITIES DON'T GET THE LANDLORD TO CLEAR IT.				
9.	DR. PETER – SAFO SOBRE	A NEIGHBOUR HAS DUG AND CONSTRUCTED ABOUT 800 METERS OF PIPES TO CONVEY INDUSTRIAL WASTE FROM HIS ABODE AND ATTEMPTED TO DIRECT IT INTO THE MAIN GUTTER AT THE AGBOGBA-ABLORH-ADJEI ROAD. THE STRUCTURES BROKE DOWN THE GUTTERS WHEN IT RAINED AND THE STENCH THAT ESTIMATES FROM THE PIPES WHENEVER THERE IS A FLOW OF WASTE IS UNBEARABLE	11/02/2019	0201265376	ABLORH-ADJEI	OFFICERS FROM THE ENVIRONMENTAL HEALTH UNIT ISSUED THE OFFENDER WITH A NOTICE TO ABATE

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COMPLAINTS RECEIVED FROM THE PUBLIC FROM 3RD MAY TO 21ST JUNE, 2019

Nº	NAME OF COMPLAINANT	DESCRIPTION OF COMPLAINT	DATE RECEIVED	PHONE NUMBER	LOCATION	ACTION TAKEN
1.	LYDIA OSEI FOSU	THE GHANA WATER COMPANY OFFICE AT ATOMIC DOWN POLICE IS CHARGING THE COMPLAINANT GH¢2, 900.00 FOR HER TO GET ACCESS TO THE MAIN PIPELINE ON THE MAIN ROAD. SHE SAYS HER ONLY ALTERNATIVE IS GWCL BUT THE AMOUNT THEY ARE ASKING FOR IS TOO MUCH	06/05/19	0553801229	PLOT 42, ASHONGMAN ESTATE	COMPLAINT FORWARDED TO P.U.R.C. TO TAKE ACTION
2.	MR. DAVID TETTEDJI	THERE IS A MAN REARING PIGS IN MY AREA WHICH CREATES AN UNBEARABLE STENCH ESPECIALLY WHEN IT RAINS. ALL EFFORTS TO MAKE HIM RELOCATE HAS PROVED FUTILE.	12/05/19	0244287445	ASHONGMAN CITY. AFTER THE BRIDGE	THE ENVIRONMENTAL HEALTH UNIT ISSUED A NOTICE TO THE OFFENDER TO ABATE. AFTER THE INSPECTION, THE COMPLAINANT REPORTED THAT THE OWNER HAS RELOCATED THE PIGS
3.	MR. FRANK KUMAH	AN UNCOMPLETED BUILDING BEHIND HIS HOUSE OCCUPIED BY SQUATTERS IS BEING USED AS A CHURCH. THE NOISE THEY MAKE IS UNBEARABLE AND ALL EFFORTS TO	14/05/19	0246655295	ABLORH-ADJEI, TRANSFORMER	ABATEMENT NOTICE ISSUED TO THE CHURCH AND THEY COMPLIED.

		MAKE THEM STOP OR VACATE THE PLACE HAS PROVED FUTILE. THE RATE OF ROBBERY IN THE AREA HAS ALSO INCREASED.				
4.	JOHN BEN DANIELS	THERE IS A DANGEROUS SITUATION CAUSING ENVIRONMENTAL POLLUTION AND INCONVENIENCE TO ME AND MY WIFE'S PROPERTY. A NEIGHBOUR HAS RENTED HIS APARTMENT TO OVER 20 NIGERIANS AND HAS CONSTRUCTED A 2-STOREY BUILDING OF TOILETS ON OUR COMMON WALL. WE HAVE COMPLAINED SEVERAL TIMES BUT TO NO AVAIL. WE PLEAD WITH THE ASSEMBLY TO DEMOLISH THE TOILETS BECAUSE THE STENCH COMING FROM IT IS UNBEARABLE TO US AND THE PEOPLE IN THE AREA.	11/05/19		DOMESTIC PILLAR 2	NO CONTACT NUMBER WAS INCLUDED IN THE LETTER MAKING IT DIFFICULT TO REACH THE COMPLAINANT/ PREMISES FOR INSPECTION
5.	EUGENE BAFFOUR BONI	A VULGANIZER IN MY AREA HAS BLOCKED ACCESS TO MY HOUSE WITH OLD VEHICLES, CAR TYRES AND METAL SCRUBS.	15/05/19	0241997104	PARAKUO SCHOOL JUNCTION. ABOKOBI	SITE INSPECTED AND THE VULGANIZER HAS BEEN TASKED TO RELOCATE FROM THE JUNCTION TO A NEARBY LOCATION
6.	OWIREDU DENKYI	MY NEIGHBOUR HAS ERECTED A FENCE WALL ON A GUTTER WHICH CAUSES SERIOUS FLOODING WHENEVER IT RAINS. PLEASE INTERVENE TO FIND A SOLUTION TO THIS PROBLEM	16/05/19	0244664619	TAIFA, HSE NO. PO87/BOM/11/15	SITE INSPECTED AND OWIREDU AGREED TO SPONSOR THE DREDGING AT THEIR AREA IN TAIFA
Nº	NAME OF	DESCRIPTION OF COMPLAINT	DATE RECEIVED	PHONE NUMBER	LOCATION	ACTION TAKEN

	COMPLAINANT					
7.	YAW KWAKYE	UNAUTHORIZED DIVERSION AND DISCHARGE OF FLOODWATER INTO MY PRIVATE RESIDENCE AT HAATSO BY A NEIGHBOUR LEADING TO THE COLLAPSE OF MY WALL. THERE ARE ALSO UNAUTHORIZED STRUCTURES SITUATED IN THE AREA WHICH REMAIN A MAJOR CAUSE OF FLOODING THE COMMUNITY.	22/05/19	0244769874	PLOT NO. 236/10 HAATSO-ECOMOG. 4 TH AVENUE	NOTICE WAS SERVED TO THE OFFENDERS TO CONSTRUCT A PROPER DRAINAGE TO THE MAIN DRAINAGE SYSTEM. AT THE TIME OF INSPECTION, THE COLLAPSED WALL WAS RECONSTRUCTED
8.	PHILIP	MY NEIGHBOUR'S STRUCTURE ON THE FENCE WALL BEHIND MY BEDROOM WAS ROOFED SUCH THAT RAIN WATER FROM THERE FLOWS INTO MY COMPOUND. I HAVE MADE SEVERAL COMPLAINTS TO THE ASSEMBLY BUT ALL TO NO AVAIL. OFFICERS WERE NOT RESPONSIVE TO MY SITUATION	07/06/19	0207752677	TAIFA	INSPECTION WAS CARRIED OUT AND THE NEIGHBOUR WAS INSTRUCTED TO CORRECT THE SITUATION.
9.	GIFTY ANN TENGEY	A NEIGHBOUR HAS CONSTRUCTED A PLACE OF WORSHIP ON A SMALL PIECE OF LAND ACROSS MY HOUSE. OFFICIALS OF THE ASSEMBLY WERE DISPATCHED TO STOP FURTHER CONSTRUCTION OF THE STRUCTURE BUT THE OWNER WAS DEFIANT AND WAS ABLE TO COMPLETE THE BUILDING. THE NOISE FROM THE MOSQUE IS UNBEARABLE WHICH DISTURBS THE PEACE ONE IS SUPPOSED TO ENJOY IN A RESIDENTIAL AREA.	18/06/19		NARHMAN, BOHYE	NO PHONE NUMBER PROVIDED IN THE LETTER MAKING IT DIFFICULT TO REACH THE PREMISES FOR INSPECTION.

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COMPLAINTS RECEIVED FROM THE PUBLIC FROM 17TH MARCH TO 3RD MAY, 2019

	NAME OF COMPLAINANT	DESCRIPTION OF COMPLAINT	DATE RECEIVED	PHONE NUMBER	LOCATION	ACTION TAKEN
1.	DR. WILLING VANDERPUJE	BUSHES ON THE SIDES OF THE MABEY BRIDGE ARE OVERGROWN AND CAN POSE DANGERS TO RESIDENTS ESPECIALLY DRIVING AT NIGHT. ROBBERS CAN ALSO HIDE IN THERE AND ATTACK PEOPLE.	17/03/2019	0244327527	E. T. AMARTEI ROAD, SOUTH EAST HAATSO	THE HON ASSEMBLY MEMBER MOBILIZED WITH THE SUPPORT OF THE ENVIRONMENTAL HEALTH UNIT TO CLEAR THE BUSH
2.	MR. CHARLES GOH	ASADU WASTE SERVICE PROVIDERS ARE NOT CONSISTENT IN COLLECTING TRASH AT PURE WATER BUT THEY DO NOT MISS A DAY WHEN	17/03/2019	0202001138	OLD ASHONGMAN PURE WATER	THE ENVIRONMENTAL HEALTH UNIT STEPPED IN TO ENSURE THE WASTE MANAGEMENT COMPANY COLLECTSS WASTE CONSISTENTLY.
3.	OKUNYIN BOAZ ORLAN-HACKMAN	THERE ARE FOOD VENDERS AT THE NII NORTEY PALM CRESCENT (SUPERMARKET) JUNCTION AT HAATSO WHICH NEED TO BE REMOVED IMMEDIATELY TO ALLOW A BEAUTIFICATION PROJECT BY SEHRA AND GEMA TO BE IMPLEMENTED EFFECTIVELY. I AM HUMBL Y CALLING ON THE ENVIRONMENTAL UNIT AND WORKS DEPARTMENT TO QUICKLY MOVE IN AND CLEAR THE OPERATORS AND	17/03/2019	0244946601	HAATSO (NII NORTEY PALM CRESCENT)	THE WORKS DEPARTMENT AND THE ENVIRONMENTAL HEALTH UNIT HAVE MOVED IN TO EJECT THE FOOD VENDORS.

		SIGNAGES MOUNTED THERE.				
4.	OKUNYIN BOAZ ORLAN-HACKMAN	THERE ARE STRUCTURES MARKED 'REMOVE' BUT THEY ARE STILL THERE AND THEY BLOCK TRAFFIC VISIBILITY AND LOOK CLUMSY.	17/03/2019	0244946601	HAATSO, ADJACENT TOTAL FILLING STATION	FINAL WARNING HAS BEEN ISSUED TO DEFAULTERS
5.	MR. EUGENE MBROH	A CONTRACTOR NAMED KOBY CAME TO CONSTRUCT A GUTTER AT KAIZER VALLEY ABOUT 5YEARS AGO AND PLEADED WITH ME TO USE MY SAND AND LATER REPLACE IT BUT HE DIDN'T. ALL EFFORTS TO GET HIM TO REPLACE MY SAND OR PAY ME HAS PROVED FUTILE.	19/03/2019	0277407844	TAIFA JUNCTION, KAIZER VALLEY	THE ROADS ENGINEER HAS INSTRUCTED THE CONTRACTOR TO REPLACE THE SAND
6.	MR. SALIFU JIBRIL	THE CONSTRUCTION OF A DRAINAGE IN HIS AREA IS OBSTRUCTING THE FLOW OF WATER MAKING IT SUBMERGE RIGHT IN FRONT OF HIS HOUSE. THE SITUATION HAS LED TO FLOODING OF HIS HOUSE.	25/03/2019	0244016050	MUSUKU JUNCTION KWABENYA	A STORM DRAIN HAS BEEN CONSTRUCTED TO AVERT THE SITUATION. THERE IS NO FLOODING IN THE AREA NOW.
No	NAME OF COMPLAINANT	DESCRIPTION OF COMPLAINT	DATE RECEIVED	PHONE NUMBER	LOCATION	ACTION TAKEN
7.	PROPHETESS MARY LARYEA	MY PROPERTY RATE WAS INCREASED FROM GHC 150.00. I PAID GHC30.00 IN 2017 BUT A BILL OF GHC150.00 WAS BROUGHT IN 2018. I'M PLEADING WITH THE ASSEMBLY TO	25/03/2019	0244940214		HER BILLS WERE CHECKED AND CORRECTED. SHE IS NOW PAYING THE RIGHT AMOUNT

		DO SOMETHING ABOUT IT.				ACCORDING TO THE VALUE OF HER PROPERTY.
8.	AKWASI AWUAH ABABIO (DIRECTOR FOR DIASPORA, OFFICE OF THE PRESIDENT)	UNAUTHORIZED STRUCTURES SPRINGING UP AROUND HON. OSEI KYEI MENSAH'S AREA. WORLD BANK CAME TO MARK THE BUILDINGS BUT AFTER SOMETIME, DEVELOPMENTS HAVE STARTED AGAIN.	09/04/2019	0554222226	ABLORH-ADJEI, E.P	THE DEVELOPERS HAVE BEEN STOPPED FROM PROCEEDING WITH THEIR BUILDINGS.
9.	STEPHEN TAKYI BOATENG	MY NEXT DOOR NEIGHBOUR IS CAUSING NUISANCE IN MY HOUSE. HE KEEPS BUSH ANIMALS AND BIRDS IN LARGE QUANTITY FOR EXPORT	16/04/19	0264101985	H/NO. B 396 HAATSO	THE ENVIRONMENTAL HEALTH UNIT ISSUED THE OFFENDER WITH A NOTICE TO ABATE.
10.	MADAM YAA	PETITION TO STOP THE OPERATION OF A PIG FARM IN MY AREA WHICH IS CAUSING A NUISANCE AND DISGUSTING SMELL IN MY HOUSE.	18/04/19	0575139977	AGBOGBA, NEAR THE MAIN BRIDGE	ABATEMENT NOTICE ISSUED TO THE PIG FARM OPERATOR BY THE ENVIRONMENTAL HEALTH UNIT ON 29 TH APRIL

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10.	JOANA NANA AMA TETTEH (PANTANG EAST RESIDENTS' ASSOCIATION)	1. FIXING OF NEW STREET LIGHTS. 2. RELOCATING THE POLICE POST 3. DREDGING THE MAIN RIVER WAY 4. CONSTRUCTION OF BRIDGES 5. DEMOLISHING OF UNAUTHORIZED STRUCTURES IN WATER WAYS AND ROADS 6. RESHAPING OF ROADS 7. CONSTRUCTING OF GUTTERS 8. DISTRIBUTION OF DUSTBINS	03/05/19	0244166434 0204954069 0265000030	PANTANG	THE M.C.E. TOGETHER WITH OFFICERS FROM THE ASSEMBLY VISITED THE AREA AND ASSURED RESIDENTS SHE WILL ENSURE THAT THE ISSUES ARE RESOLVED. 1. THE ASSOCIATION WAS PRESENTED WITH 5 STREET LIGHTS BY THE ASSEMBLY 2. THE ROADS HAVE RESHAPED AND DRAINAGES HAVE BEEN CONSTRUCTED.
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GA EAST MUNICIPAL ASSEMBLY

COMPLAINTS RECEIVED FROM THE PUBLIC FROM 27TH JUNE TO 19TH SEPTEMBER, 2019

Nº	NAME OF COMPLAINANT	DESCRIPTION OF COMPLAINT	DATE RECEIVED	PHONE NUMBER	LOCATION	ACTION TAKEN
1.	MATILDA KONOTEY	STRAY GOATS DISTURBING NEIGHBOUR	27/06/19		AKPORMAN (MIDDLE EAST)	NOTICE ISSUED TO OFFENDER ON 2 ND JULY, 2019 TO MAKE A PEN FOR HIS GOATS. THE SITUATION HAS BEEN RESOLVED SINCE THE NEIGHBOUR COMPLIED.
2.	OKUNYIN BOAZ ORLAN-HACKMAN	A NEIGHBOUR HAS MADE A HOLE THROUGH HIS WALL TO CHANNEL WASTE WATER. IT IS LOCATED JUST ABOUT 200M TO MY HOUSE.	10/07/19	0244946601	AGBOGBA-AKATSI ABOR	THE ENVIRONMENTAL HEALTH UNIT ISSUED ABATEMENT NOTICE TO THE OFFENDER TO SEAL THE HOLE AND CHANNEL HIS WASTE THROUGH THE RIGHT MEDIUM AND HE COMPLIED.
3.	MRS. BETTY FRIMPONG ATTAFAH	THERE IS A HOSTEL UNDER CONSTRUCTION AND THE OWNER HAS DUG 2 MANHOLES WITH WATER IN THEM UNCOVERED. PLEASE CHECK THE SITUATION BEFORE AN ACCIDENT OCCURS SINCE PEOPLE PASS BY THE HOSTEL DAILY	10/07/19	0552478025	NO.1 BAMBOO STREET. AGBOGBA	THE OWNER OF THE HOSTEL WAS ISSUED WITH A WARNING NOTICE TO SPEED UP WITH THE CONSTRUCTION OF HIS MANHOLE.
Nº	NAME OF	DESCRIPTION OF COMPLAINT	DATE RECEIVED	PHONE	LOCATION	ACTION TAKEN

	COMPLAINANT			NUMBER		
4.	EHONAM AVEM	NEIGHBOURS STRAY GOATS CAUSING PROBLEMS. ALL EFFORTS AND REPORTS TO THE NEIGHBOUR TO HOUSE THE GOATS HAVE PROVED FUTILE.	10/07/19	0240797089	ASHONGMAN, PUREWATER	NOTICE WAS ISSUED TO THE OFFENDER TO CREATE A PEN FOR THE GOATS AND SHE COMPLIED.
5.	DR. SAMUEL PIMPONG (PHD)	AN UNAUTHORIZED STRUCTURE SERVING AS TOILET FACILITY TO MY NEXT DOOR NEIGHBOUR CAUSING UNPLEASANT SMELL IN THE AREA.	17/07/19	0553373357	ABLORH-ADJEI	COMPLAINANT LATER REPORTED HE HAS RECTIFIED THE PROBLEM HIMSELF
6.	DANIEL AND AUGUSTINA ASSIBU	SEEKING ADVICE FROM THE MUNICIPAL ENGINEER REGARDING EGRESS OF RAIN WATER FROM AN UPHILL PLOT ACROSS A DOWNHILL PLOT TO STREET OUTER BELOW. PLEASE HELP ADDRESS THIS ISSUE BEFORE AN ACCIDENT OCCURS	30/07/19	0557608675	KWABENYA	THE MUNICIPAL WORKS ENGINEER INVITED THE COMPLAINANTS TO A MEETING SO THEY CAN FIND WAYS TO ADDRESS THE SITUATION.
7.	STEPHEN AIKINS	NEIGHBOURS WITH UNAUTHORIZED STRUCTURES HAVE BLOCKED ACCESS TO MY PROPERTY. THEIR PRESENCE IS CAUSING NUISANCE TO ME AND ALL EFFORTS TO MAKE THEM VACATE THE PREMISES HAVE PROVED FUTILE.	07/08/2019	0244653543	BOHYE-NARHMAN	THE SITE CANNOT BE IDENTIFIED AS THE PETITIONER SAID HE IS NOT AROUND TO GIVE DIRECTIONS TO ENGINEERS TO VISIT THE AREA FOR INSPECTION.
8.	PORTIA FORDJOUR	I LIVE IN AN ESTATE, ASEDA HOMES AT NEW ASHONGMAN, UNFORTUNATELY THERE ISN'T A SECURITY POST SO I TRIED BUILDING ONE ATTACHED TO MY WALL. A NEIGHBOUR I SHARE A WALL WITH IS PREVENTING ME FROM BUILDING THE SECURITY POST WHICH I	07/08/19	0244548330	NEW ASHONGMAN	THE MUNICIPAL WORKS ENGINEER ADVISED THE COMPLAINANT TO ACQUIRE A BUILDING PERMIT. ALSO, SINCE THE STRUCTURE IS

		HAVE ALREADY STARTED BECAUSE THE WALL WAS BUILT BY HIM.				CAUSING PROBLEMS TO HER NEIGHBOUR, SHE SHOULD DEMOLISH IT AND MOUNT IT ELSEWHERE IN HER TERRITORY. HE ADVISED HER TO GET AN ELECTRIC FENCE WIRES FOR THE WALL
Nº	NAME OF COMPLAINANT	DESCRIPTION OF COMPLAINT	DATE RECEIVED	PHONE NUMBER	LOCATION	ACTION TAKEN
9.	OKUNYIN BOAZ ORLAN HACKMAN	THERE IS A FOOTING OF A CONTAINER ABOUT TO BE MOUNTED ON THE SCHOOL JUNCTION TO THE AKATSI ABOR ROAD JUST ABOUT 200M OFF THE MAIN ROAD. RESIDENTS ARE AGAINST MOUNTING OF CONTAINERS ALONG THE MAIN STREETS IN THE COMMUNITY AND ARE URGING THE ASSEMBLY TO STOP THIS ACTION.	15/08/19	0244946601	AGBOGBA SCHOOL JUNCTION, AKATSI ABOR	THE WORKS DEPARTMENT DEMOLISHED THE STRUCTURE ON 15 TH AUGUST 2019
10.	DR. WILLING VANDERPUIJE	THE STATE OF THE TRANSFORMER AT THE AVOCADO LANE/NUUMO TETTEFIO IS APPAULING WEEDS AND PLANTS HAVE TAKEN OVER THE TRANSFORMER PERIMETER. ECG DID NOT PAVE THE SURROUNDINGS BUT PUT STONE CHIPPINGS AROUND THE TRANSFORMERS. I APPEAL TO THE ASSEMBLY TO CHECK THESE THINGS IN OUR JURISDICTION.	18/08/19	0244946601	SOUTH EAST HAATSO. AVOCADO LANE, NUUMO TETTEFIO STREET.	THE ASSEMBLY MAN MOBILIZED PERSONNEL TO CLEAR THE WEEDS.

Nº	NAME OF COMPLAINANT	DESCRIPTION OF COMPLAINT	DATE RECEIVED	PHONE NUMBER	LOCATION	ACTION TAKEN
11.	OKUNYIN BOAZ ORLAN HACKMAN	THE STREETLIGHTS IN FRONT OF MY HOUSE HAS BEEN OFF FOR NEARLY TWO WEEKS AND IVE MADE INITIAL COMPLAINT TO THE MUNICIPAL ELECTRICIAN	18/08/19	0244946601	AGBOGBA, AKATSI ABOR	ISSUE REPORTED TO PDS THROUGH PURC AND IT HAS WAS RESOLVED ON 23 RD AUGUST, 2019
12.	NANA ESI BOHAM	MOUNTING OF UNAUTHORIZED NO PARKING SIGNS ON THE ROAD LEADING TO THE OSCARPARK HOTEL, WESTLAND	26/08/19	0272997751	GE-328-2935	REPORTED TO THE URBAN TRANSPORT DEPARTMENT AND THE UNAUTHORISED SIGNS HAVE BEEN REMOVED
13.	KINGSLY OBODAI KASIM	THE OLD ASHONGMAN TOILET PROJECT SHOULD BE ATTENDED TO AS SOON AS POSSIBLE TO PREVENT OPEN DEFECATION IN THE AREA.	28/08/19	024239902	OLD ASHONGMAN	THE ASSEMBLY IS FOLLOWING UP TO GET THE CONTRACTOR BACK ON SITE.
14.	MOSES AMEDZI REJOICE AMOAH	PLANTAIN SELLERS HAVE OCCUPIED THE ENTRANCE TO OUR SHOPS PREVENTING CUSTOMERS ASSESS TO OUR SHOPS CAUSING NUISANCE AND FILTH	01/09/19	0555701575 0244239902	DOMES MARKET	REFERED TO THE DOME ZONAL COUNCIL ADMINISTRATOR.
15.	EVA EDMUNDSON	THE PIPE CARRYING A NEIGHBOUR'S BATHROOM WATER HAS BURST FOR OVER A MONTH NOW AND HE'S IGNORED ALL REQUESTS FOR HIM TO FIX IT. THE BURST SECTION IS IN FRONT OF MY HOUSE AND THE WHOLE PLACE SMELLS SO BAD.	02/09/19	0249170970/ 0273653416	11 4 TH AVENUE WEST, POINT 1, KWABENYA	THE ENVIRONMENTAL HEALTH UNIT SERVED A NOTICE TO THE OFFENDER TO FIX HIS BROKEN PIPES AND HE COMPLIED.
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16.	ANONYMOUS	UNAUTHORIZED STRUCTURE IS BEING PUT ON A ROAD. THE KWABENYA ABUOM CATAPOR ROAD ABOUT 3 HOUSES TO THE MAIN POLICE DEPOT. IT IS ALSO A MAIN WATER WAY AT THE AREA.	17/09/2019	0244839865	KWABENYA	THE WORKS DEPARTMENT MARKED THE STRUCTURE WITH A WARNING NOTICE FOR THE DEVELOPER TO STOP WORK
17.	GREENFIELD ESTATES RESIDENTS' ASSOCIATION. (DELA AFENYADU)	DEVELOPMENT IN THE AREA BLOCKING DRAINAGE SYSTEM WHICH EXPOSES RESIDENTS TO ENVIRONMENTAL AND HEALTH HAZARDS	17/09/2019	0244275445	GREENFIELD ESTATES, PARAKUO (WAAKYE JUNCTION)	THE WORKS DEPARTMENT WENT TO STOP THE DEVELOPERS FROM BUILDING AND SEIZED THEIR EQUIPMENTS BUT THE COMPLAINANT REPORTED THEY HAVE COMMENCED WORK AGAIN
18.	SETOR HOTOR	THERE IS AN OBSTRUCTION TO A PUBLIC ROAD AT ASHONGMAN, PURE WATER. ALSO THE CONSTRUCTION OF A KVIP TOILET ON THE ROAD BLOCKS THE FREE FLOW OF RAIN WATER. AS A RESULT, MY HOUSE GETS FLOODED ANYTIME THERE IS A HEAVY DOWN POUR.I THEREFORE URGE THE ASSEMBLY TO CLEARLY DEMARCAT E EACH PLOT TO AVOID ENCROACHMENT INTO PUBLIC ROADS AND TO CONSTRUCT DRAINAGE TO STOP FLOODING IN THE AREA.	18/09/19	0244675338	ASHONGMAN PURE WATER GE-136-1538	IT IS A LOW-LYING PORTION OF THE ROAD THAT ACCOMODATES WATER. THE ROAD NEEDS TO BE FILLED WITH GRAVELS AND R7 LATERITE IN THE NEIGHBOUR'S RESIDENCE.

GA EAST MUNICIPAL ASSEMBLY

COMPLAINTS RECEIVED FROM THE PUBLIC FROM 25TH SEPTEMBER TO 30TH DECEMBER, 2019

Nº	NAME OF COMPLAINANT	DESCRIPTION OF COMPLAINT	DATE RECEIVED	PHONE NUMBER	LOCATION	ACTION TAKEN
1.	ABOKOBI MARKET ASSOCIATION	THERE ARE TRADERS SETTING UP BY THE ROAD TO SELL THEIR WARES. THIS IS CREATING A LOT OF PROBLEMS FOR THE TRADERS IN THE MARKET AND CAUSING LOW SALES FOR THEM. THE SECURITY MAN HAS ALSO VACATED HIS POST WHICH IS MAKING PEOPLE DEFECATE IN THE STALLS AND DO ALL SORTS OF IMMORAL ACTIVITIES AT NIGHT. THE SAFETY OF OUR PRODUCTS IS ALSO AT STAKE. PLEASE CHECK THIS SITUATION BEFORE IT GETS OUT OF HAND	25/09/2019	0268184343	ABOKOBI MARKET	ISSUE WAS REPORTED TO THE MUNICIPAL CHIEF GUARD TO TAKE ACTION ON THE SECURITY ISSUE. THE WORKS DEPARTMENT CONDUCTED AN INSPECTION AT THE MARKET AND EJECTED TRADERS FROM THE ROADSIDE.
2.	AGBOGBA E.P DOWN LANDLORDS ASSOCIATION. (LINCOLN AGYEMAN)	BAD STATE OF ROAD LINKING THE PANTANG MAIN ROAD AND AGBOGBA IS IN A VERY BAD CONDITION. THE ROAD HAS MANY PITFALLS WHICH SOMETIMES CAUSES ACCIDENTS TO DRIVERS. THERE IS ALSO A DRAINAGE PROBLEM WHICH HAS CAUSED HUGE POLLUTION DUE TO THE FOUL SMELL OF THE GARBAGE WHICH SEEPS THROUGH THE WATER TO OUR MAIN GATES, THEREBY CAUSING PEOPLE TO SUFFER FROM VARIOUS DISEASES.	30/09/2019	0244721106	AGBOGBA, E.P DOWN	THE ROADS ENGINEER WAS INSTRUCTED TO VISIT THE AREA AND PACKAGE IT TO BE SUBMITTED TO THE URBAN ROADS DEPARTMENT.
3.	GEORGE	SOMEONE HAS ENCROACHED ON HIS	30/09/2019	0279587323	HOME GYM	THE WORKS

	KWABENA	PIECE OF LAND BY PLACING A CONTAINER THERE. THE CONTAINER HAS BEEN ON THE SAID LAND FOR 8 YEARS.				DEPARTMENT INSPECTED THE SITE AND ISSUED A WARNING NOTICE ON THE CONTAINER
4.	DR. GEOFFERY AKPEDONU/ MRS. EUNICE TETTEY	THE CONSTRUCTION OF A STRUCTURE IS BLOCKING A WATERWAY WHICH IS CAUSING FLOODING IN OUR HOUSE. WE REPORTED TO THE ASSEMBLY AND THE CONTRACTOR WAS ASKED TO STOP WORK BUT HE DID NOT COMPLY. HE ALSO BROKE OUR GUTTER WHICH HAS ALWAYS BEEN OUR DEFENCE.	14/10/2019	0246576723 0502409593	16 KPAKPO RD. AKATSI ABOR/NORWOOD, NEAR MYREDEVE SCHOOL	THE WORKS DEPARTMENT ISSUED A WARNING NOTICE TO THE DEVELOPER TO STOP WORK
5.	EMMANUEL BONSU	THE DEVELOPMENT OF A STRUCTURE IN MY AREA IS CAUSING FLOODING IN MY HOUSE. THE STRUCTURE IS BEING DEVELOPED ON A WATERWAY. THIS SAME STRUCTURE WAS PUT UP IN 2010 BUT THE ASSEMBLY DEMOLISHED IT. THE DEVELOPER HAS STARTED BUILDING AGAIN. PLEASE HELP US ADDRESS THE SITUATION.	14/10/2019	0244889398	OLD ASHONGMAN, OPPOSITE GOLD AVENUE SCHOOL	WARNING NOTICE HAS BEEN ISSUED TO THE DEVELOPER TO STOP WORK. THE BUILDING HAS BEEN MARKED FOR DEMOLISHING.
6.	ANGELA KWEI-CORSY	THERE ARE PEOPLE BLOCKING THE EGRESS FROM OUR HOUSE TO THE OUTLET. THEY HAVE MOUNTED CONTAINERS AND KIOSKS INFRONT OF OUR HOUSE AND THIS IS CAUSING DISTRESS WHEN GOING OUT OF THE HOUSE. THE HAVE ALSO BEEN AN INCIDENT OF FIRE OUTBREAK WHICH NEARLY DESTROYED OUR HOUSE DUE TO	16/10/2019	0574890166	TAIFA BURKINA. 149 TAIFA MAIN ROAD. OPPOSITE MAXON PETROLEUM STATION	NOTICE ISSUED TO ENCROACHERS TO VACATE THE PREMISES WITHIN TWO WEEKS.

		THE ACTIVITIES OF THESE ENCROACHERS.				
7.	VERY REV. ANTHONY KWARTENG	OWNER OF MAXXON FUEL STATION HAS CONSTRUCTED A FENCE WALL WHICH HAS BLOCKED AN ACCESS ROAD FROM TAIFA TO DOME. THIS IS PREVENTING THE CONSTRUCTION OF THE ROAD TO CONTINUE	17/10/2019	0242619220	ROAD LINKING TAIFA TO DOME.	THE ASSEMBLY WROTE TO THE DEVELOPER STATING THAT HE HAS ENCROACHED ON A PROPOSED 150FT ROAD AND GAEC LAND. HE WAS ASKED TO HALT ALL CONSTRUCTIONAL WORKS.
8.	NANA BOAKYE YIADOM	BLOCKAGE OF ACCESS ROAD LEADING TO MY PROPERTY BY A DEVELOPER	18/10/2019	0244181697	DOME	THE WORKS DEPARTMENT INSPECTED THE SITE AND ISSUED A WARNING NOTICE TO THE DEVELOPER TO STOP WORK.
9.	RITA BOHAM	AN INDIVIDUAL IN MY AREA WHO HAS MOUNTED "NO PARKING" SIGNS IN FRONT OF HIS HOUSE SENT HIS SUBORDINATE TO MY HOUSE TO THREATEN ME WHEN I COMPLAINED ABOUT THE ISSUE. A MAN BY NAME STEPHEN BOAMAH CAME TO MY HOUSE ON WEDNESDAY, 16 TH OCTOBER TO INSULT ME AND CALLED ME ALL SORT OF NAMES. PLEASE HELP ME ADDRESS THIS ISSUE.	23/10/2019	0279184436	WESTLAND	THE ROADS ENGINEER AND THE TASKFORCE WENT TO REMOVE THE NO PARKING SIGNS.

10.	ADWOA DUAH	SOMEONE HAS BUILT A MOSQUE IN THE MIDDLE OF RESIDENTIAL HOMES IN DOME ON THE ROAD THAT LINKS TO TAIFA. PRAYERS ARE HEARD FROM 4AM AT DAWN TILL 6:00AM AND DURING THE DAY AS WELL WITH LOUD SPEAKERS WHICH IS CAUSING A HUGE DISTURBANCE IN OUR COMMUNITY.	23/10/2019	0555731776	DOME GE-333-9228	THE ENVIRONMENTAL HEALTH UNIT ISSUED AN ABATEMENT NOTICE TO THE OFFENDER
11.	ERNEST KWESI SARPONG	SOME DEVELOPERS HAVE CONSTRUCTED UNAUTHORIZED STRUCTURES WHICH HAS LED TO THE ENCROACHMENT AND REDUCTION OF THE ENTIRE WIDTH OF THE ROAD. THIS IS THE ONLY MOTORABLE ACCESS ROAD WHICH LINKS TO OUR VARIOUS HOMES.	23/10/2019		WEST KWABENYA. P.O BOX 15093 ACCRA - NORTH	THE WORKS DEPARTMENT INSPECTED THE SITE AND ISSUED A WARNING NOTICE TO THE ENCROACHERS
12.	SOPHIA KOKOR	NON COMPLIANT CONSTRUCTION. DEVELOPERS ARE CONSTRUCTING WITHOUT FOLLOWING THE APPROPRIATE BUILDING REGULATIONS	24/10/2019	0244974939	AGBOGBA GE-055-0520	THE DEVELOPER HAS STOPPED THE PROJECT. HE WAS ISSUED A NOTICE TO REMOVE THE BUILDING AND CORRECT IT.
13.	FRANCIS NII MOI ADDO	SOMEONE HAS PUT AN UNAUTHORIZED METAL CONTAINER INFRONT OF MY HOUSE. I HAVE TRIED SEVERAL TIMES TO MAKE THE OWNER REMOVE IT BUT TO NO AVAIL. PLEASE USE YOUR OFFICE TO REMOVE THIS CONTAINER FROM MY FRONTAGE.	25/10/2019	0245014311	ABLORH ADJEI	WARNING NOTICE ISSUED TO THE NEIGHBOUR TO REMOVE THE CONTAINER
14.	ANGELA AMARH KWANTRENG	BLOCKAGE OF ACCESS ROAD LEADING TO MY PROPERTY BY A DEVELOPER	25/10/2019	0248533252	ABLORH ADJEI	THE WORKS DEPARTMENT

						INSPECTED THE SITE AND ISSUED A WARNING NOTICE TO THE DEVELOPER TO BUILD AWAY FROM THE ACCESS ROAD.
15.	VIVIAN OWUSU SEKYERE	PEOPLE LIVING IN KIOSKS OPPOSITE MY HOUSE ARE PUTTING UP A DUG PIT LATRINE FENCED WITH WOOD WHICH IS CLOSE TO MY KITCHEN. THIS WILL NOT BE HEALTHY AND WILL SMELL REALLY BAD.PLEASE ATTEND TO THIS SITUATION URGENTLY.	01/11/2019	0276985149	TAIFA-BURKINA	THE ENVIRONMENTAL HEALTH UNIT ISSUED AN ABATEMENT NOTICE TO THE OFFENDERS
16.	JOSEPH ADJEI	ENCROACHMENT ON MY PROPERTY AND ROAD.	6/11/2019	0541722377 0267507441	EAST KWABENYA	THE WORKS DEPARTMENT REPORTED THAT THE ISSUE WAS ABOUT LAND LITIGATION SO BOTH PARTIES WERE ADVISED TO SEEK REDRESS AT THE COURT.
17.	THE RESIDENCE OF AYAA TETTEH AND ODOI FIO AVENUE (ADANU RAYMOND TIMOTHY) AND CO	ONE MR BOATENG IS TRYING TO BLOCK THE MAIN ACCESS ROAD TO AYAA TETTEH AVENUE WITH THE INTENTION OF RAISING A FENCED WALL ACROSS THE ROAD.	29/10/ 2019	0243316276 0244989437	AYAA TETTEH AVENUE KWABENYA HILLS VALLEY POLICE POST	THE WORKS DEPARTMENT INSPECTED THE SITE AND ISSUED A WARNING NOTICE TO THE DEVELOPER TO HALT ALL CONSTRUCTIONAL WORKS ON THE ROAD

18.	MILDRED ASHONG	A WARNING NOTICE WAS ISSUED TO ME REGARDING PROPERTY RATE BUT UNFORTUNATELY THE RECENT BILL DOES NOT BEAR THE NAME IT PREVIOUSLY HAD ON IT WHICH IS SUPPOSED TO BE THAT OF THE LAND LADY OF THE HOUSE. I HUMBLY REQUEST THAT THE NAME BE CHANGED TO THAT OF THE LANDLADY SO THAT, PAYMENT CAN BE MADE AS SOON AS POSSIBLE. COUNTING ON YOUR USUAL COOPERATION.	28/11/2019	0557298259	DOMÉ –SAW MILL	THE BUDGET OFFICE CALLED FOR BOTH THE OLD AND NEW BILL. HER ISSUE HAS BEEN RECTIFIED AND THE PROPERTY RATE BILL IS NOW IN THE NAME OF THE LANDLADY
19.	DORIS OWUSU	A GROUP OF PEOPLE HAVE ENCROACHED THE FRONT OF MY SISTER'S PROPERTY CAUSING A LOT OF NUISANCE. ALL ATTEMPTS TO MAKE THEM MOVE THE STRUCTURES HAVE BEEN FUTILE. PLEASE I WILL LIKE THE ASSEMBLY TO INTERVENE BECAUSE MY SISTER WHO IS THE OWNER OF THE HOUSE WILL BE COMING FROM THE STATES AND SHE NEEDS A SERENE ENVIRONMENT SINCE SHE HAS STROKE.	03/12/2019	0504892171	NO. 10, COSWAY DOWN, AGBOGBA. NORTH LEGON	THE WORKS DEPARTMENT ISSUED A WARNING NOTICE TO THE ENCROACHERS TO VACATE THE SITE.
20.	CHRISTABEL ADDO	A MAN IN MY AREA HAS PLANTED A FARM OPPOSITE MY HOUSE. THIS HAS CREATED AN AVENUE FOR PEOPLE TO DUMP REFUSE AND DEFECATE IN THE FARM LEADING TO A LOT OF STENCH AND FILTH	11/12/2019	0245302220	TAIFA-BURKINA	THE ENVIRONMENTAL HEALTH UNIT ISSUED AN ABATEMENT NOTICE TO THE OWNER OF THE FARM

21.	NANA FREDUA AGYEMAN OFORI ATTA	PERENNIAL FLOODING OCCURS IN OUR AREA DURING RAINING SEASONS. MY PROPERTY IS ALWAYS FLOODED WITH WATER DUE TO THE OBSTRUCTION TO THE NATURAL FLOW AS A RESULT OF ILLEGAL FENCE WALLS ON THE WATERWAY AND ABSENCE OF CULVERT TO CARRY THE RAIN WATER AWAY.	03/12/2019	0244270763	PARAKU ESTATE, ADANSE-ABOKOBI	THE WORKS DEPARTMENT INSPECTED THE AREA AND DEMOLISHED THE FENCE WALLS ON THE WATERWAY
22.	CHRISTIANA AMAMOO	PETITION TO REMOVE UNAUTHORIZED 3 NO. WOODEN STRUCTURE AT NARHMAN.	20/12/2019		NARHMAN, NEAR THE NARHMAN PLACE	THE WORKS DEPARTMENT CONDUCTED A FIELD INSPECTION AND THE STRUCTURES HAVE BEEN REMOVED.
23.	CONCERNED RESIDENTS' ASSOCIATION. ELEGANT COURT- OLD ASHONGMAN (JOSEPH KRAH)	REQUEST TO STOP THE OPERATION OF A SAWMILL PLANT IN THE RESIDENTIAL NEIGHBOURHOOD OF OLD ASHONGMAN, ELEGANT COURT VICINITY.	30/12/2019	0243137129	OLD ASHONGMAN, ELEGANT COURT AREA	THE ACCUSED HAS BEEN SERVED COURT SUMMONS AND COURT PROCEEDINGS HAVE BEGAN. HE HAS BEEN GRANTED BAIL AND THE CASE HAS BEEN ADJOURNED.