SADRA HOSSEINI

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SUMMARY OF QUALIFICATIONS

- **+5 months** of working experience as an IT helpdesk and Webmaster, focusing on resolving technical issues to ensure smooth
- operations and customer satisfaction
- **3rd-year student** at Toronto Metropolitan University, majoring in **Computer Science** (relevant courses, concepts, skills)
- **President of Iranian Students' Association of TMU (ISAMET)**: With having excellent **leadership skills** Organized weekly executive meetings, +15 Events planned cultural events like Yalda Night for over 100 attendees, and **collaborated with universities** to promote diversity and inclusion.
- Demonstrated **high adaptability** in stressful work/school environments by working in the customer service industry
- Experienced Peer Supporter: **Supported over 160 international students** for three semesters, enhancing their academic and social integration through personalized guidance and interactive activities.
- Awards and Achievements: Maintained a **CGPA of 3.7** and was on the **Dean's list** while having **high adaptability and balancing leadership, academics, and professional responsibilities.**

TECHNICAL SKILLS: Python, Java, SQL, C/C++, HTML, CSS, JavaScript, Ruby, OpenGl, Swift, JQuery, SVG, MySQL, PHP, XML, JSON, Perl, Prolog, SmallTalk, Rust, Haskell, Elixir, React, AngularJS, GraphQL

TECHNOLOGIES: Docker, Git, Microsoft Office 365, Bash, Linux, Wireshark

EDUCATION

Toronto Metropolitan University (formerly Ryerson University)

Bachelor of Science (Honours) in Computer Science, Co-op

CGPA: 3.7

Being in dean's list 2023-2024

Relevant Courses: Data Structures and Algorithms, Computer Security, Database Systems

PROFESSIONAL EXPERIENCE

IT Support Technician
Mobile komak, Ahwaz, Iran   **08/2021 – 02/2022**

- Resolved technical issues, optimized system performance, and provided client support to improve IT efficiency.
- Utilized Python for automation and troubleshooting tasks.

Let's Talk Science Initiative   **09/2023 – 12/2024**
Toronto Metropolitan University, Toronto, CA

- Conducted hands-on STEM activities and mentored children and youth in schools and community groups.

President
Iranian Students' Association of TMU (ISAMET), Toronto, CA   **April 2024 - Present**

- Led weekly team meetings to plan cultural and social initiatives, ensuring smooth operations and collaboration.
- Organized large-scale events like Yalda Night, fostering community engagement for over 100 participants.
- Collaborated with student groups across universities to promote cultural awareness and inclusivity.

International Peer Supporter
Toronto Metropolitan University, Toronto, CA   **July 2024 - Present**

- Assisted +150 international students in adapting to academic life through personalized mentorship and group activities.
- Designed interactive games to engage students and improve their confidence in social settings.