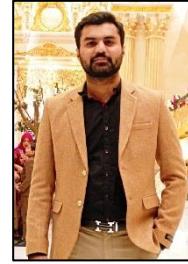


# Muhammad Haroon

## QA Engineer | Consultant, eCommerce



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### SUMMARY

- Software Quality Assurance Engineer with 2 years of strong background in Quality Assurance, I bring expertise in comprehensive testing, documentation and functional specification writing, requirement Analysis, Adept in SFCC platform with a strong understanding of the Agile software development lifecycle and international QA practices.
- Hands on experience in Coordinating with developers for defining test scope, test plan, SRS Documents and release notes.
- Experienced in Developing, reviewing and executing Test Cases based on Functional Requirements, Business Requirements and Use Case Documents.

### EDUCATION

BS Computer Science from UCP, Lahore, Pakistan

### TECHNICAL SKILLS

- Creating Functional Test Plans
- Bug tracking and Reporting
- Test Metrics and Reporting
- UI & Compatibility Testing
- Requirement Gathering & Analysis
- Implementation of Best Practices on E-commerce Sites
- Collaboration with Development Team for Quality Deliverables
- Quality Control and Risk Analysis
- 2 years of extensive experience in implantation of below-mentioned testing techniques on E-commerce web systems.
- Testing techniques:
  - Black Box
  - Smoke
  - Regression/ Retesting
  - A/B testing
  - Integration
  - System
  - User Acceptance
  - Negative
  - Usability
  - Load
  - Boundary Value Analysis

## **Tools**

- Jira
- Trello
- Click up
- Google Tag Manager
- Automation tool: Cypress.io and Selenium Web driver
- Jmeter
- Extensive experience in API testing using Postman
- Axe: Accessibility Testing Tools
- Wave: Accessibility Testing Tools
- CCA (Color Contrast Analyzer)
- Browser Stack
- Figma
- Microsoft Office package: Microsoft Word, Excel, PowerPoint

## **WORK EXPERIENCE**

### **Systems Ltd.**

**QA Engineer: April 2021 – Present**

#### **Responsibilities:**

- Worked as QA engineer on Salesforce commerce cloud e-commerce web systems
- Coordinate with developers for defining test scope, test plan, SRS Documents and release notes.
- Ensuring STLC goes hand in hand with SDLC.
- Perform Functional, Sanity/Smoke, System, Integration, and Regression testing of Web and Mobile applications.
- Bug Reporting and tracking of the issues using JIRA, Trello and Clickup.
- Test Planning.
- Communicate test progress, test results and other relevant information to the project manager
- Developing, reviewing and executing Test Cases based on Functional Requirements, Business Requirements and Use Case Documents.
- Develop Test Cases Design Document (TDM)
- Review of Functional Specification, Requirement Specification and GAPS.
- Ensure the edge cases are covered.

## MAJOR PROJECTS

Clients	Projects
Frette <a href="#"><u>Frette</u></a>	<p>Frette has 5 sites for EU, NA, International, korea and china. EU and NA storefront are for their online customers for placing orders. China and korea are the static sites. Role includes following detail:</p> <ul style="list-style-type: none"> <li>• Manage frette.com SFCC business manager during test activities</li> <li>• Reviewing requirements, specifications and technical design documents to provide timely and meaningful feedback.</li> <li>• Creating detailed, comprehensive and well-structured test cases.</li> <li>• Estimating, prioritizing, planning and coordinating testing activities.</li> <li>• Identify, record, document thoroughly and track bugs</li> <li>• Develop and apply testing processes for new and existing features to meet client needs.</li> <li>• Communicate with internal teams (e.g., developers and product managers) to identify system requirements.</li> <li>• Sprint planning</li> </ul> <p>Worked as lead QA on following E-commerce third party integrations:</p> <ul style="list-style-type: none"> <li>• GA4</li> <li>• Bluecore</li> <li>• Onetrust</li> <li>• Attentive</li> <li>• Townhal pixel,</li> <li>• Noibu</li> </ul> <p>Extensive experience in Adyen payment gateway. Adyen offers merchants online services to accept credit card, bank-based payments and other digital transactions. Their platform acts as a payment gateway and payment service provider. Adyen's Solutions include: Online payments. Point of sale in-store payment terminals.</p> <p>Implement Testing techniques as Lead QA while testing following payment methods:</p> <ul style="list-style-type: none"> <li>• Amazon Pay</li> <li>• Paypal</li> <li>• Credit cards (Master, Visa, American Express, Discover)</li> <li>• Klarna pay</li> <li>• Google pay</li> </ul>
American Outdoor brand <a href="#"><u>AOB</u></a>	<p>There are 16 sites composed in aob.com having different business catalogs in US region, performed QA role with following detail:</p> <ul style="list-style-type: none"> <li>• Manage aob.com SFCC business manager during test activities</li> <li>• Reviewing requirements, specifications and technical design documents to provide timely and meaningful feedback.</li> <li>• Creating detailed, comprehensive and well-structured test cases.</li> <li>• Estimating, prioritizing, planning and coordinating testing activities.</li> </ul> <p>Worked as lead QA on following E-commerce third party integrations:</p> <ul style="list-style-type: none"> <li>• Payfabric</li> <li>• Clutch Loyalty</li> <li>• Ballastic Tool</li> </ul>