

# Arafat Siddiqui

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## EDUCATION

### Institute of Business Administration (IBA)

- Candidate for a Bachelor of Science degree in Accounting and Finance
- Dean's List Academic Achievement Award- fall 2022
- Coursework includes: Economic Report On The impact Of Covid-19 On The Brazilian Economy And Analysis Of Pakistani Industries: Textile Spinning

Karachi  
Aug 2022-2026  
GPA: 4.0

## EXPERIENCE

### IBEX Global Solutions PLC

*Customer Care Specialist- Walmart, USA*

Karachi, Pakistan  
Jun 2022 – Aug 2022

- Resolved 100+ customers issues daily through active listening and effective communication
  - Attained the top 0-to-30 customer satisfaction (CSAT) score out of over 30 agents in my wave
- Skills developed under this role: Critical thinking, Patience and empathy, Social intelligence, Time management, Multitasking, Customer relations management, and Pressure handling

### IBA Go Green Society

*Management Team- Operations and Corporate*

Karachi, Pakistan  
Aug 2022 – Present

- Assisted in coordinating a large-scale plantation drive involving 200+ participants and 1000 trees
  - Collaborated with peers to develop strategies for fundraising, soliciting contacts among brands, industry leaders, and alumni which led to uptick in sponsorships
- Skills developed under this role: Networking, Corporate calling, Public relations, Logistics, Leadership, and Management

### Sceptre College

*Associate Teacher*

Karachi, Pakistan  
Sep 2020 – Jul 2022

- Organized and lead bi-weekly group tutoring sessions tailored to resolve the academic challenges faced by students
  - Facilitated 10+ weekly one-on-one tutoring sessions focused on problem-solving and exam strategies
- Skills developed under this role: Collaboration, Organization, Planning, Motivation, and Technology

### Whales College

*Teacher's Assistant*

Karachi, Pakistan  
Oct 2022 – Present

- Maintained and monitored detailed academic records of 100+ students across 4 sections, ensuring accuracy and integrity of data
- Skills developed under this role: Data entry, Ethics, Attention to detail, and creativity

## Awards, Certificates, and Courses

### Outstanding Cambridge Learner's Awards 2023, British Council

*Distinction In A-levels Business Exam*

- Secured the top position in the A-Level Business exam in the regions of Sindh and Balochistan, out-performing over 10,000 candidates
- Earned distinction of 1 of 100 Exclusive Cambridge Outstanding Learners 2023 from the 80,000 O/A Level candidates from Pakistan

### High Achievers' Ceremony 2022, Fulbright Outreach and EducationUSA

*Highest Achievers' Of Pakistan*

- Recognized as one of the highest achievers of Pakistan in 2022, out of a pool of accomplished students from prestigious institutes such as Karachi Grammar School and Aitchison College
- Led to admission offers from 10+ US universities with upwards of \$100,000 awarded in merit scholarships

### Annual Meritorious Award Ceremony, Habib University

*Outstanding Academic Performance*

- One of the five students to receive this honor out of the student body of 500+ at Sceptre College

### Microsoft Excel Skills for Business, Goldman Sachs

*Virtual Experience Program by Forage*

- Mastered an 8-hour course curated by Goldman Sachs to equip individuals with excel skills demanded by the Banking & Finance sector

### Harvard Business School Online

*Investing In Private Equity*

- Explored how investing in private equity is evolving and the different approaches for entering this growing alternative investment space

### Introduction to Strategy Consulting, BCG

*Virtual Experience Program by Forage*

- Gained enviable insight into what it's like to solve meaningful challenges designed by the forward-thinking team at BCG

## SKILLS

**Languages:** Fluent - English and Native - Urdu

**Software:** Microsoft Office, Access, LaTeX/Overleaf

**Activities:** Sports, Volunteering, Clubs and Societies, Investments, and Technology