

# Umer Ajmal

## Software Quality Assurance Engineer

An Associate-level SQA Engineer specialist. Demonstrates a strong work ethic and self-motivated, and excels in a fast-paced environment. Utilizing interpersonal skills, excellent time management, and problem-solving skills. The virtues that matter to me the most are passion and consistency and I can promise those during my span of work. Ready to help the team achieve company goals.

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## WORK EXPERIENCE

### Software Quality Assurance Engineer

Innovadel Technologies

03/2022 - Present

Achievements/Tasks

- Used different functional testing techniques i.e. Smoke, Regression, Integration, End-to-End, Sanity, Cross-Browser, Cross-Device, API, UI for effective QA.
- QA of different ecommerce sites using salesforce commerce cloud as the platform. Followed the Scrum Model in Agile Methodology.
- Updated test cases on confluence per ticket basis according to different scenarios on the basis of user requirements.
- Maintained bug report per ticket basis on the confluence and managed all the Bug life cycle of a particular ticket on the JIRA.

### Software Quality Assurance Engineer

Think Done Solutions

02/2020 - 02/2022

Achievements/Tasks

- Applied the Both Black-Box Testing and Gray- Box.
- Regression and shipment Assurance testing (desktop and web), Fetching and verifying data on Db using SQL queries Verifying UI with the designs per standard.
- Monitoring the testing process, identifying and logging test failures, categorized bugs based on the severity and interacted with developers to resolve them.

### Software Quality Assurance Engineer

Developers Hub

06/2018 - 03/2019

Achievements/Tasks

- Testing of application covering sanity, Functional, System, Integration, Regression and shipment Assurance testing (desktop and web)
- Verifying UI with the designs per standard.
- Monitoring the testing process, identifying and logging test failures.
- categorized bugs based on the severity and interacted with developers to resolve them.

## SKILLS

Chrome Developer Tool

Trello

Selenium

Jira

Confluence

(Salesforce Commerce Cloud)

## PROJECTS

Salesforce (SFCC), Prezentar, Sqrndle, Sqrndle Personal Store, Teachingly, Sqribble, Audio Robot, Profit Studio, Teachingly Personal Store, Sendible, Pharmacy Management System

## LANGUAGES

English

*Professional Working Proficiency*

Urdu

*Native or Bilingual Proficiency*

## EDUCATION

### BS Software Engineering

University of Management and Technology

2014 - 2018