



## Contact

### Phone

+92 323-4180-599

### Email

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### Address

House:03, Street:30,  
Mustafabad Dharampura.  
Lahore

## Expertise

- Photographer
- Videographer
- Visual design
- Photoshop
- MS Office

## Language

- Urdu
- English

## Reference

Will be furnished on demand

# MUHAMMAD UZAIR

## About Me

Actively seeking a reputable position where I can optimize my Problem-solving and Organizational skills to contribute to increase Customer Satisfaction .Strong multitasking skills and fast learning ability to ensure quick contribution to the company.

## Education

### 2015-2016

B.I.S.E Lahore

### Matriculation

I did my matriculation from Creative Grammar School. Matriculation is the formal process of entering a school as a candidate for a matriculation degree, or of becoming eligible to enter by fulfilling certain academic requirements such as a formal examination.

### 2017-2018

B.I.S.E Lahore

### Intermediate

I did my intermediate from Punjab Group of Colleges. An intermediate stage, level, or position is one that occurs between two other stages, levels, or positions. Intermediate learners of something have some knowledge or skill but are not yet advanced.

### 2019-2023

NUML University

### BS- Mass Communication

I did my graduation from National University of Modern Languages (NUML). Graduation is the successful completion of a course of study at a university, college, or school, for which you receive a degree or diploma.

## Experience

### Aims BPO

CSR Agent

I worked 1 year and 3 months in Aims BPO. Which is a UK based mobility outbound campaign. is the first point of contact for any customer who has a question or an issue with a product or service the company sells. They have many responsibilities like answering inbound/outbound phone calls, addressing customers' questions about products and services, and processing payments or returns.

### PEHEL 911 (Pakistan National Emergency Helpline)

CSR Agent

I worked 8 months in PEHEL 911 (Pakistan National Emergency Helpline). its is an universal helpline in all over the Pakistan. This is an inbound campaign in which we dispatched the emergency cases such as rescue, motorway and police cases.

# Experience

## Profexo Shipping

*CSE Agent*

I worked 10 months in Profexo Shipping. It's an USA car shipping campaign. This is an outbound campaign in which we find the loads from one state to another and give them the shipping service by finding the best truck drivers.

## Conzia GmbH (Continue...)

*Digital Marketing Intern*

I'm working here as an intern. Conzia is Germany based marketing company. We provide the social media marketing services to the clients. By running the campaigns on social platforms.