Analysis of Amazon sales dataset

Introduction

The rise of e-commerce giants like Amazon has revolutionized retail, offering vast product selections and convenience to consumers worldwide. This project analyzes a dataset of Amazon sales to uncover insights into consumer behavior, product performance, and market trends. Through data-driven analysis, we aim to identify key patterns that can inform strategic decisions in online retail, such as optimizing product offerings and enhancing customer experience.

Problem Statements

1. Count of Orders per Month:

The analysis aims to determine the monthly order volume on Amazon. By aggregating and visualizing the count of orders placed each month, we seek to identify seasonal trends and peak order periods throughout the year.

2. Sum of Sales per Category:

 This analysis focuses on calculating the total sales revenue generated by each product category available on Amazon. By aggregating sales data across categories, we aim to identify the top-performing product categories in terms of revenue contribution.

3. Count of Orders per State in the United States:

 Understanding geographic patterns of Amazon orders within the United States is crucial. By counting orders per state, we aim to identify regions with high customer activity and potentially uncover regional preferences or market dynamics.

4. Sum of Profit per Year:

 Analyzing the profitability of Amazon over the years is essential for assessing financial performance. This analysis will focus on calculating and comparing annual profits to understand trends and fluctuations in Amazon's financial health.

Dataset descriptions:

This Data is a Amazon Product Sales. This Dataset about Amazon Sales Contain **3204** Rows and **9** Columns.

Column Description

Order Date – Order Date.
Ship Date - Shipping Date.
Email ID – Email ID of Users
Geography - Location of Orders by Users.
Category - Product Category

Product Name - Product Name of Amazon
Sales - Amazon Product Sales
Quantity - how many units of a particular product are available.
Profit - Amazon Sales Profit

Data Cleaning and Processing

The initial phase of this project involved preparing the Amazon sales dataset for analysis. This process included several steps to ensure data accuracy and relevance:

1. Column Selection and Removal:

 The dataset was initially reviewed to identify and remove unnecessary columns that do not contribute to the analysis objectives. This step helps streamline the dataset and focus on relevant data points.

2. Removing Duplicates:

 The 'Remove Duplicates' function in Excel was utilized to eliminate any duplicate entries within the dataset. This ensures that each transaction or record is unique and prevents data skewing in subsequent analyses.

3. Handling Missing Values:

Data was filtered and reviewed to identify any missing values across the dataset.
 Using Excel's filtering capabilities, missing values were visually inspected and appropriate actions were taken, such as imputation or exclusion, depending on the analysis requirements.

4. Extracting Year and Month from Order Date:

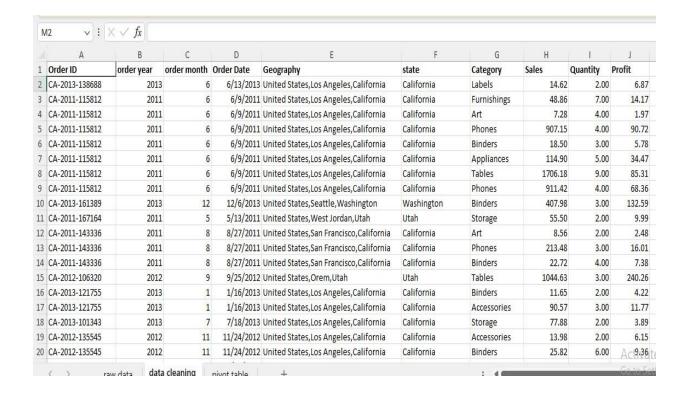
o The Year() and Month() functions in Excel were employed to extract the year and month information, respectively, from the 'Order Date' column. This transformation enabled temporal analysis of sales trends by year and month.

5. Separating State from Geography Column:

o To isolate the state information from the 'Geography' column, Excel functions such as Substitute(), Find(), Len(), and Right() were utilized. These functions helped extract the state information into a separate column, facilitating geographical analysis of Amazon orders within the United States.

6. Data Verification and Overview:

 Throughout the cleaning and processing stages, an overview of the dataset was continuously maintained to verify the accuracy and completeness of transformations. This step ensures that the dataset is prepared for subsequent analytical tasks without discrepancies.



Analysis and Modeling

After completing the data cleaning process, the Amazon sales dataset was analyzed using pivot tables in Excel to extract key insights and trends. The following sections outline the findings and methodologies used for each analysis objective:

1. Number of Orders per Month

To analyze the monthly order volume on Amazon, a pivot table was constructed using the following steps:

- **Pivot Table Setup**: Created a pivot table with 'Order Month' as rows and 'Order ID' (counted) as values.
- **Insights**: Identified peak months for orders to understand seasonal trends and customer buying patterns.

2. Sum of Sales per Category

For understanding sales performance across product categories, the analysis proceeded as follows:

- Pivot **Table Configuration**: Constructed a pivot table with 'Category' as rows and 'Sales Amount' (summed) as values.
- Key **Findings**: Identified top-performing categories in terms of revenue generation, guiding marketing and inventory strategies.

3. Number of Orders per State in the United States

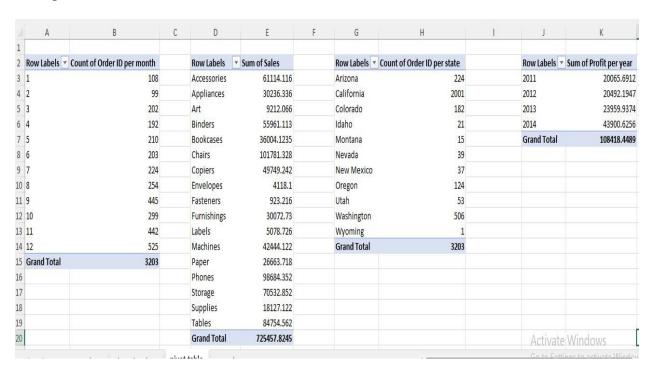
To analyze regional sales distribution within the United States:

- Pivot **Table Construction**: Created a pivot table with 'State' as rows and 'Order ID' (counted) as values.
- Insights: Highlighted states with the highest order volumes, informing localized marketing efforts and logistics planning.

4. Sum of Profit per Year

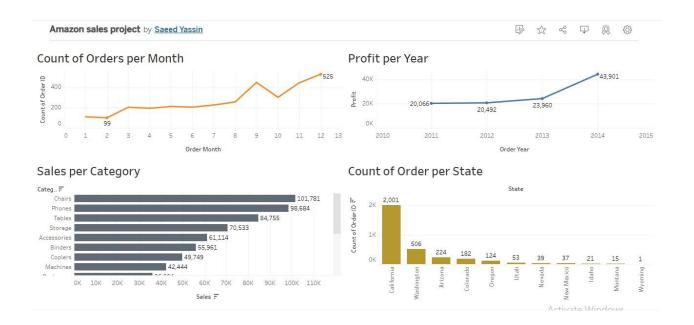
Analyzing Amazon's profitability over time involved the following steps:

- Yearly **Aggregation**: Created a pivot table with 'Order Year' as rows and 'Profit' (summed) as values.
- Strategic **Insights**: Evaluated profit trends over years to identify growth periods and areas for cost optimization.



Visualizations with Tableau:

Tableau visualizations complemented the pivot table analyses by providing dynamic and interactive representations of key metrics and trends in the Amazon sales dataset. These visual insights are instrumental in understanding customer behavior, optimizing operational efficiency, and driving strategic business decisions. The combination of Excel for initial data preparation and Tableau for visualization ensures a comprehensive approach to data-driven analysis, enabling actionable insights for sustainable business growth.



Result:

1. Seasonal Analysis of Orders

The analysis reveals significant variations in order volumes across different months. Specifically, months such as December, November, October, and September consistently exhibit higher order frequencies compared to months like January, February, March, and April. This seasonal trend suggests that certain times of the year witness heightened consumer activity and purchasing behavior on Amazon.

2. Top Performing Product Categories

Several product categories stand out in terms of total sales volume. Categories including chairs, phones, tables, storages, and accessories demonstrate notably high sums of sales throughout the dataset period. These categories appear to attract substantial consumer interest and contribute significantly to the overall sales figures observed in the dataset.

3. Regional Analysis of Orders

Geographically, specific states such as California, Washington, Arizona, and Colorado emerge as key contributors to the total number of orders placed. These states consistently record a high volume of transactions, indicating a strong market presence and consumer engagement with Amazon's offerings in these regions.

4. Profit Growth Over Time

Analysis of profit trends over the years from 2011 to 2014 reveals a positive trajectory in total profit. The dataset shows a noticeable growth in the sum of profit generated during this period, underscoring Amazon's increasing profitability over the analyzed years.

Conclusion

In summary, the analysis highlights seasonal patterns in order volumes, identifies top-performing product categories, pinpoints key states with high order frequencies, and demonstrates a positive trend in profit growth over the studied period. These insights provide valuable understanding of consumer behavior, market dynamics, and financial performance within the Amazon sales dataset.

Appendix

the link for the dataset: https://www.kaggle.com/datasets/anandshaw2001/amazon-sales-dataset

the link for the tableau visualization:

 $\frac{https://public.tableau.com/app/profile/saeed.yassin/viz/Amazonsalesproject_17199461819870/D}{ashboard1}$

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