

1

BACKGROUND

EVIDENCE:

Some of the key information on the page is hidden below the fold therefore users who do not scroll will miss this information. Pages where the demo account CTA is just as prominent as the live account CTA see a lower rate of live account applications overall.

PAGE(s):

• www.cityindex.co.uk/trading/spread-betting-cfd-trading/

MUV: TEST TYPE:

551 (April 17) A/B

OBJECTIVE

HYPOTHESIS:

Making use of the space on the right hand side of the hero image will shorten the page and put all the selling points in front of the user without having to scroll. Adding an email capture form will make the call to action more prominent and enable pre-population of this field on the application form. This will lead to more people completing the live account application form. Removing the demo account CTA button will encourage more live account applications.

TEST GOAL:

Increase applications

KSM(s):

✓ Applications

VARIANTS

INFORMATION:

Default

- 1. Variation #1 Remove Demo account CTA, add email capture and USPs in hero
- 2. Variation #2 Remove Demo account CTA, add email capture and Application Steps in hero

TARGETING

DOMAINS:

• www.cityindex.co.uk

URL(s):

https://www.cityindex.co.uk/trading/spread-betting-cfd-trading/https://applyforanaccount.cityindex.co.uk/ciuk/sbcfd-step1.aspx (pre-populated email field)

DEVICES:

- ✓ Desktop
- ✓ Tablet
- ✓ Mobile

OTHER:

N/A

BROWSERS:

- ✓ Chrome 45+
- ✓ Firefox 45+
- ✓ IE9+

METRICS

| NA | ME | TYPE | DESCRIPTION STATUS |
|-------------------|---|----------|--|
| 1. | Page visits: App form: Step 1 | Pageview | Number of users reaching step 1 |
| 2. | Page visits: App form: Step 2 | Pageview | Number of users reaching step 2 |
| 3. | Page visits: App form: Step 3 | Pageview | Number of users reaching step 3 |
| 4. | Page visits: App form: Step 4 | Pageview | Number of users reaching step 4 |
| 5. | Page visits: App form: Step 5 Confirmation | Primary | |
| 6. | Page visits: Demo form: Step 1 | Pageview | |
| 7. | Page visits: Demo form: Step 2 Confirmation | Pageview | |
| 8. | Landing page: Spread Betting: Top Nav: Logo | Click | Track clicks on the logo |
| 9. | Landing page: Spread Betting: Top Nav: Login | Click | Track clicks on the login button |
| <mark>1</mark> 0. | Landing page: Spread Betting: Hero: Email Field | Click | Track clicks on the email entry field |
| 11. | Landing page: Spread Betting: Hero: Live Account CTA | Click | Track clicks on Open Account/Trade Now CTA |
| 12. | Landing page: Spread Betting: Hero: Demo Account CTA | Click | Track clicks on the Demo Account CTA (button) |
| 13. | Landing page: Spread Betting: Hero: Demo Account CTA | Click | Track clicks on the Demo Account CTA (text link) |

| 14. | Landing page: Spread Betting: Start Trading Section: Create An Account CTA | Click | Track clicks on the Create An Account CTA |
|-----|--|--------|--|
| 15. | Landing page: Spread Betting: Start Trading Section: MT4 account CTA | Click | Track clicks on the MT4 trading account CTA |
| 16. | Landing page: Spread Betting: Powerful Platforms Section: Open Account CTA | Click | Track clicks on the Open Account CTA |
| 17. | Landing Page: Spread Betting: Footer: Overall | Custom | |
| 18. | Landing Page: Spread Betting: Live Account CTA: Overall | Custom | Clicks on live account CTAs (blue buttons) |
| 19. | Landing Page: Spread Betting: Demo Account CTA: Overall | Custom | Clicks on demo account CTAs (text and buttons) |

ATTRIBUTES

| SEGMENT | DESCRIPTION | STATUS |
|-----------------|-------------|--------|
| Device: Desktop | - | |
| Device: Table | - | |
| Device: Mobile | - | |

 $[\]ensuremath{^{*}}$ Attributes are utilised to segment results' data

INTEGRATIONS

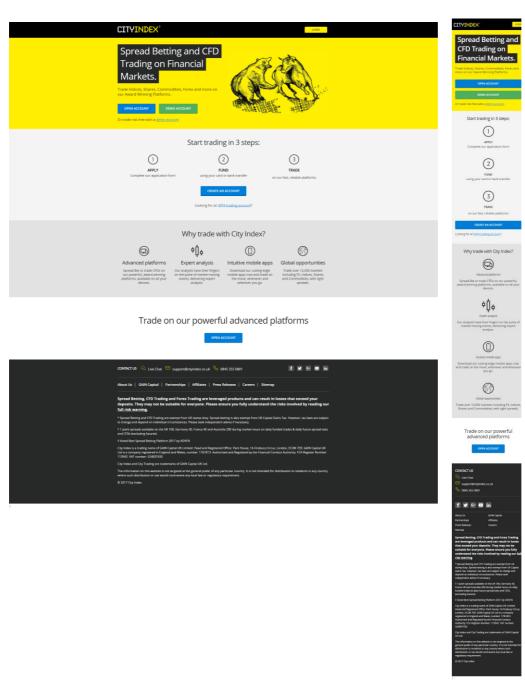
| TOOL | SLOT / TAG INFORMATION |
|------|------------------------|
| N/A | |

NOTES:

N/A

DEFAULT

DESKTOP: MOBILE:



DESIGN CHANGES

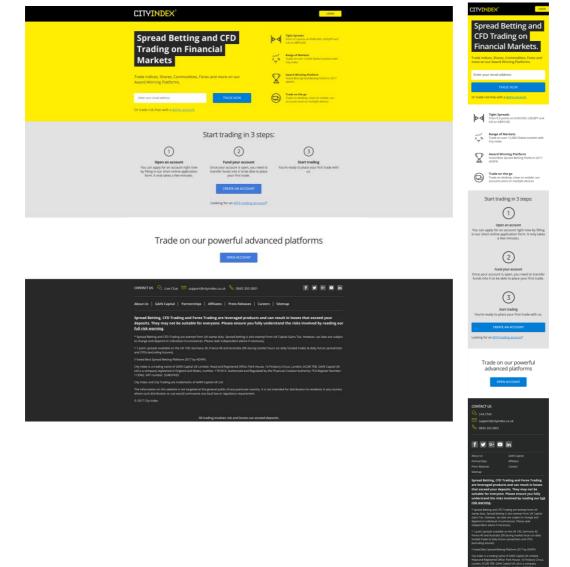
n/a

CONSIDERATIONS

n/a

VARIATION #1

DESKTOP: MOBILE:



DESIGN CHANGES

- Replaced bear/bull image with 4 x USPs
- Removed green demo account CTA in hero
- Added email address capture field
- Changed hero live account CTA from Open Account to Trade Now
- Removed USPs below account application steps

CONSIDERATIONS

• Users that fill in the email capture will have their email address pre-populated on the first page of the application funnel

VARIATION #2

DESKTOP:



MOBILE:

Design to follow same format as V1 (white background for right hand side hero content)

Trade on our powerful advanced platforms





DESIGN CHANGES

- Replaced bear/bull image with Account Application Steps
- Removed green demo account CTA in hero
- Added email address capture field
- Changed hero live account CTA from Open Account to Trade Now
- Removed Account Application Steps below hero
- Removed Create An Account CTA
- Removed MT4 CTA

CONSIDERATIONS

 Users that fill in the email capture will have their email address pre-populated on the first page of the application funnel

QA: VARIATION 1

USER STORY:

n/a

QA SCRIPT

| | DESKTOP | DESKTOP | | | | | | TABLET | | MOBILE | |
|--------------------|---------|---------|------|------|-----|----|----|--------|-------|--------|-------|
| INTERACTION | IE9 | IE10 | IE11 | EDGE | СНМ | SF | FF | iPad | Other | iPhone | Other |
| <u>WWW.URL.COM</u> | | | | | | | | | | | |
| Element name | | | | | | | | | | | |
| Element name | | | | | | | | | | | |
| Element name | | | | | | | | | | | |
| Element name | | | | | | | | | | | |
| WWW.URL.COM | | | | | | | | | | | |
| Element name | | | | | | | | | | | |

QA: VARIATION 2

USER STORY:

n/a

QA SCRIPT

| | DESKTO | DESKTOP | | | | | | TABLET | | MOBILE | |
|--------------|--------|---------|------|------|-----|----|----|--------|-------|--------|-------|
| INTERACTION | IE9 | IE10 | IE11 | EDGE | СНМ | SF | FF | iPad | Other | iPhone | Other |
| WWW.URL.COM | | | | | | | | | | | |
| Element name | | | | | | | | | | | |
| Element name | | | | | | | | | | | |
| Element name | | | | | | | | | | | |
| Element name | | | | | | | | | | | |
| WWW.URL.COM | | | | | | | | | | | |
| Element name | | | | | | | | | | | |

sow

| DESIGN: | ESTIMATED HOURS: |
|--------------|------------------|
| TEST PLAN: | ESTIMATED HOURS: |
| DEVELOPMENT: | ESTIMATED HOURS: |
| QA: | ESTIMATED HOURS: |
| ANALYSIS: | ESTIMATED HOURS: |
| DEBRIEF: | ESTIMATED HOURS: |
| | TOTAL: |

DELIVERABLES

| DELIVERABLE | SCHEDULLED | DELIVERED | LINK / NOTES |
|---------------------------|------------|-----------|--------------|
| Designs | | | |
| Test Plan | | | |
| Preview links | | | |
| Data extract (Overall) | | | |
| Data extract (Mobile) | | | |
| Insights report (Overall) | | | |
| Insights report (mobile) | | | |
| Debrief Call | | | |

NOTES:

Preview link: ?optimizely_xExperimentID=variationNumber

QA Videos: www.url.com Results link: www.url.com



Thank You

For further information or to ask any questions, please contact:

Cristina Dresch
Phone: 01270 242 658

www.redeye.com

RedEye London

35-38 New Bridge, London, EC4V 6BW Tel: +44 (0) 207 730 9958

RedEye Milton Keynes

38 Shenley Pavilions, Chalkdell Drive, Milton Keynes, Bucks, MK5 6LB Tel: +44 (0) 1908 340 990

RedEye Crewe

Oak House, Crewe Hall Farm Crewe, Cheshire, CW1 5UE Tel: +44 (0) 1270 848 490