# **RAHANA S.**

## ADDRESS

Puthenveettil | Kanjirapally | 686512 | Kerala | India

#### **TELEPHONE**

0091-7559970559

#### EMAIL

srahana21@gmail.com

## **PERSONAL STATEMENT**

Committed Caretaker worker with 3 years experience and two more years experience in office receptionist work. I am honest, reliable, caring nature and friendly attitude with excellent interpersonal skills. I love my role and I am driven by the desire to make a real difference in the patient's lives.

#### **SKILLS**

- Strong dedication to caring for others.
- Able to work as part of a team and individually.
- Ensure clients care and support without delay.
- Strong interpersonal and empathy skills with an approachable attitude.
- Good working knowledge of the care quality.
- Commitment to providing high quality care.
- Excellent team worker punctual, hardworking and physically fit.
- Passionate about patient quality of life.

#### **CAREER OBJECTIVE**

Seeing the organisation's mission as the goal and working towards its achievement, Promote and ensure the good reputation of the organisation.

#### **WORK EXPERIENCE**

# 1.SENIOR CARETAKER – Dates of Employment (2017 JUNE – 2020MARCH)

CARE HOME - KRISTU JYOTHI HOME FOR THE AGED.
Location - Srirangapatna, Karnataka, India

# **Responsibilities:**

- Providing necessary assistance with daily activities
- Assisting the nurse with general patient check-ups and vaccine preparations.
- Providing basic care to patients.
- Assisting patients with their enquiries and responding to all request promptly and effectively.
- Maintaining confidentiality in line with local authority policy and procedure.
- Personal hygiene.

# 2. LABORATORY RECEIPTIONIST – Dates of Employment (2021 MARCH – 2023MARCH)

LABORATORY NAME - MEDILIFE DIAGNOSTICS. Location - Kottayam, Kerala, India.

## **Responsibilities:**

- Providing high standard customer care services.
- Co-ordination of the daily administration staff and visitors.
- Schedule appointments and registering.
- Respond to emails that arrive using the general office email address.
- Answering and transferring phone calls.
- Assisting clients with their enquiries and responding to all request promptly and effectively.
- Performing all task within established protocols and practice guidelines.

#### **REFERENCE**

Available upon request.