Safal Tiwari

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Dedicated hospitality professional with experience in bartending, fast food, and serving. Proficient in crafting drinks, delivering excellent customer service, and collaborating effectively with teams. Aiming to contribute to a dynamic environment and elevate guest experiences.

EXPERIENCE

Crew Member

Booster Juice, Toronto

October 2024 – June 2025

- Prepared and served smoothies, juices, and food items while ensuring high-quality standards.
- Provided excellent customer service by taking orders, processing payments, and addressing inquiries.
- Maintained cleanliness and hygiene standards in food preparation and customer areas.
- Worked in a fast-paced environment while maintaining efficiency and attention to detail.
- Restocked ingredients and supplies to ensure smooth operations throughout shifts.

Barback

March 2024 – July 2024

Fire Bar, Thamel

- Crafted a diverse range of cocktails and beverages while providing attentive and personalized service to guests, enhancing their overall bar experience.
- Demonstrated strong knowledge of drink recipes and mixology techniques, skillfully creating and recommending drinks based on customer preferences and current trends.
- Maintained a clean and organized bar area, adhering to health and safety regulations, and effectively managing inventory and supplies to minimize waste.
- Managed cash handling and register balancing responsibilities with precision.

Server

September 2023 – Feb 2024

Roadhouse Café, Kathmandu

- Delivered excellent customer service by taking orders, answering questions about the menu, and handling dietary requests.
- Worked with kitchen and bar staff to ensure timely and accurate food and beverage delivery, creating a smooth dining experience.
- Quickly resolved customer complaints, showcasing problem-solving abilities and dedication to service excellence.

AVAILABILITY

• Flexible availability, including evenings and weekends as needed.

REFERENCE

Available upon request.