



Neos S.p.A (Iata code 703)
Via della Chiesa, 68 21019 Somma Lombardo (VA)
P.I. 08254440012 - C.F. 08254440012



7031018193329

AIR TRANSPORTATION PASSENGERS DOCUMENT
EQUIVALENT OF THE TICKET
FISCAL INVOICE

Journey Ticket/Invoice n° 7031018193329

Issued on Friday, May 30, 2025

This personal document is not negotiable, in fact it demonstrates the right of the traveler to use some services down listed, for this reason it is essential that the customer saves it throughout the trip.

RESERVATION INFORMATION

Reservation date: **30 May 2025**

Sale channel: **B2C**

Reservation code (PNR): **856FI2**

PASSENGER'S NAMES

DANIEL ADLER / MR

FLIGHTS DETAILS

Flight: **NO9030** Operating: NO9030 Neos

Lisbona T1 (LIS)
29 Jul 25 21:40

5h 20m

Tel Aviv T3 (TLV)
30 Jul 25 05:00

Check-in closes 1 hour before the scheduled departure time.

The flight schedules might be subjected to a reconfirmation.

WEB CHECK-IN

The online web check-in is FREE and it is available from **48 HOURS UNTIL 3 HOURS BEFORE YOUR SCHEDULED FLIGHT DEPARTURE**. Web Check-in is NOT available from and to the following airports: Hamburg, Amman, Bamako, Dakar, Dubai, Nanjing, Olbia, Point a Pitre, Prague, Turin, Rimini; and on the following routes: Milan Malpensa – Cairo, to/from Amritsar (India) and to/from Dakar (Senegal). In addition, the web check-in is not available for any return flight from Egypt to Italy with a foreign stopover (therefore not a direct connection) or if the flight origins from an foreign airport. Please be informed that it is not possible to perform web check-in if the flight is not available for purchase through our booking systems.

The Web Check-in service for **Secure Flight flights (Cayo Largo, Cancun, Havana, Holguin, Montego Bay, New York, Varadero)** is available from 24 hours prior until 3 hours prior to flight departure.

To make your Web Check-in, you need to enter to the section "**WEB CHECK-IN**" on the web site www.neosair.it
Insert **the Name, the Surname and the PNR** number above in RED.

FARE RULES

DEPARTURE FLIGHT

Fare Rule: **IL RELAX USD S25**

Fare basis: **MLOILRED**

Category: **RELAX**

Seat

Standard

Hand baggage

1 Baggage 8Kg

Checked baggage

1 Baggage 20Kg

Meal

Check-In

Date Change*

FREE

difference in ticket price may apply

Route Change*

FREE

difference in ticket price may apply

Name Change*

Not allowed

Refund**

Refundable 50%

CHANGE DATE / NAME / DESTINATION

*Date, route and name change, if the fare purchased allows it, can be made up to 48 hours before the flight in your Reserved Area
- section [MY RESERVATION](#)

**Refund as per fare rules allowed up to 48 hours before the flight at this link [CUSTOMER SERVICE](#)

SUMMARY OF FARES AND TAXES

FLIGHT

Fare	USD 352.00
Surcharges	USD 0.00
Taxes	USD 35.26

Total amount paid issued ticket **USD 387.26**

Total amount paid for ticket **USD 387.26**

PAYMENT DETAIL

Date	Description	Note	Credit	Debit
Date	Order ID	Pay Type	PAN	Amount
5/30/2025 23:27	150173471692400936	CREDIT CARD		USD 387.26

USEFUL DATA

Please fill in all the documents and/or forms required by the Country of destination prior to your trip. Lack of documents could lead to denied boarding.

For the acceptance, presenting oneself at check-in desks with a valid for foreign travel document of identity (identity document or passport on the basis of destination country and with all requisites or requested documents by customs authorities and of immigration of destination country, will be sufficient (for further pieces of information, please contact the consulate of destination country). Moreover, it is stressed that whether the name of the passenger does not correspond to that one reported on identity document or in the case in which identity documents should not be not in line, check-in will not be performed. In both cases, the passengers will not have a right to the refund.

In case of possible controls, it is advised to write down your PNR code or to bring with yourself the printing of electronic ticket.

OPENING AND CLOSING CHECK-IN DESK:

Flights with a duration of less than 5 hours: passengers must present themselves at the airport at least 3 hours before the scheduled departure time, and check-in will close 1 hour before the scheduled departure time.

Flights with a duration of more than 5 hours: passengers must present themselves at the airport at least 4 hours before the scheduled departure time, and check-in will close 1 hour before the scheduled departure time.

Together with this term, the carrier reserves the right to delete reserved seat or to refuse the boarding of the passenger. The passenger will have no the right to be refunded. It is suggested to calculate with attention the times for the transfer to the airport.

LUGGAGES:

Each passenger can bring in cabin with oneself an hand and unchecked luggage for free as long as its linear dimension are not superior than 115 cms (55x35x25) and a weight not superior than 8 kgs. Each packet should be equipped with an identifying label reporting the name, the surname, the address and the residence of the passenger. Baggage allowance (which transportation is allowed for free) depends on the fare purchased during the reservation.

Baggage allowance (that is, the maximum weight to embark which transportation is allowed for free) can vary on the basis of the duration of the flight. For each passenger the weight limit of the luggage is equal to:

- Totally 15 Kgs on flights with a duration inferior than 7 hours
- Totally 20 Kgs on flights with a duration superior than 7 hours

By international regulation, it is allowed the transportation of one or more packages per person, but each sole package cannot be more than 32 kgs. It is established with the aim to allow to the loading zone agents to act in condition of security.

In case of exceed of weight, the passenger will have to pay the difference o weight of the baggage(s); the cost of exceed can be consulted on the site www.neosair.it.

The transportation of possible sport equipments can be subjected to conditions and particular fares which can be consulted on the site www.neosair.it

In your Reserved Area - section MY RESERVATION - with reference to each existing reservation, you can add up to 48 hours before the flight, where available, additional services previously not required: animal transport, transport of special luggage / sports equipment , special meals, requests for special boarding assistance. Moreover, if the fare purchased allows it, you can change the date, destination / route, name up to 48 hours before the flight. The service is subject to a fee (penalty + any rate adjustment) to be paid by credit card.

The conditions of assignment of seat cannot be constrained and they cannot jeopardize the validity of the contract of transportation.

In case of injuries, delay, loss or destruction during the transportation of the luggage, the passenger should lodge a complaint at lost and & found office of the airport contextually with one own arrival by notifying it in writing to the airline within 7 days.

TIME CONFIRMATION:

Possible changes concerning with the times of flights will be communicated within the time limit before the departure by email or by sms to the numbers and addresses transmitted during the booking. In each case flight schedules and any changes through the "MY RESERVATION" section of the www.neosair.it. To view the reservation, it is necessary to enter Reservation Number (PNR) and Passenger Surname.

the transportation could be subjected to fares in force and to the transportation conditions available on our site www.neosair.it

WARNING TO THE PASSENGERS BY THE PROVISIONS OF VI LAW, No. 2 AND BY THE EC Regulation No. 2027/97

As for the effects and last amended by the EC regulation no. 2027/97, the responsibility of carrier for death injury or personal lesions of the passenger, happened on board or during the embark or disembark is not subjected to any financial limit. The carrier cannot exclude or limit its own responsibility, for injuries equal to ECU of 100.000 DSP (Special rights of withdrawal of international monetary fund which quotation are reported on financial newspapers) supplying the evidence which have been adapted to avoid the injury; in the case of injuries with a superior amount, the carrier, whether an evidence is supplied, will be dispensed with responsibilities. Anyway, the responsibility of community carrier is excluded for those types of injury due to passenger's negligence. In the case of immediate economic needs , community carrier is obliged to pay to the beneficiary an advance of payment proportional to undergone injury and, in case of death, not inferior than the equivalent to ECU of 15.000 DSP per passenger of the carrier. Insurance coverage for civil responsibility of the carrier is consistent with the regulation.

CUSTOMER ASSISTANCE 24 hours/24, 7 days/7: available through chat service DO YOU NEED HELP? on Neos home-page web-site www.neosair.it or texting a Whatsapp message to +390244405454