

End-to-End Workflow for Video Verification Claims Platform

Workflow Steps:

- 1) User enters the application URL → **Homepage.tsx** is displayed.
- 2) User signs up or signs in → Redirected to **ClaimsDashboard.tsx**.
- 3) User creates a new claim OR selects from existing open claims.
- 4) Clicking a claim → Redirected to **MultiStepForm.tsx**.
 - User clicks **Join Call**.
 - Backend (FastAPI) creates a Jitsi room, generates a meeting link, sends it to patient's mobile.
- 5) Both join call:
 - User grants geo-location access.
 - Video + audio recording starts, stored in **AWS S3**.
 - On call completion, workflow moves to Step 2 in MultiStepForm → Claim details entry.
 - User fills details, saves, proceeds to Step 3 → Preview & Submit.
- 6) On Preview & Submit:
 - User enters email ID.
 - Backend generates PDF report with claim details, video recording link (from S3), and geo-location.
 - PDF report is emailed to provided email.

Technology Stack

| Layer | Technology | Purpose |
|---------------|-------------------------------|--|
| Frontend | React + TypeScript + Tailwind | UI, multi-step forms, dashboard |
| Backend | FastAPI (Python) | Authentication, API for claims, meeting creation, PDF generation |
| Video Call | Jitsi Meet API | Secure video verification |
| Database | PostgreSQL | Claims metadata storage |
| Storage | AWS S3 | Store video recordings |
| Notifications | Twilio / FastAPI Email | Send SMS with meeting link, Email PDF report |
| Auth | JWT | Secure login & access control |

Workflow Visualization

Homepage.tsx

Sign Up / Sign In

ClaimsDashboard.tsx

Create / Select Claim

MultiStepForm.tsx
(Join Call)

Video Call + Geo + S3

Fill Claim Details

Preview & Submit

Email PDF Report