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## SAFIA ALI

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### EDUCATION AND CERTIFICATIONS

- **Associate degree in Pharmacy-Kenya**  
Medical Training College- 2017
- **University of Minnesota Coding Bootcamp-**  
Current
- Scrum Master certification
- Six sigma basic certification
- Six sigma lean basic certification

### SKILLS

Testing, Fullstack-coding, Data analysis, SQL, Jira, Confluence, Problem-Solving, Critical Thinking, Multitasking, Prioritization, Adaptability, Document Administration, Resourcefulness, Emotional Intelligence, Time Management, Microsoft Office Suite

### EXPERIENCE

#### SENIOR CLINICAL REVIEW TECHNICIAN- PRIMETHERAPEUTICS-2019 - PRESENT

- Managed Medicare B queue to ensure timeliness
- Acted as a SME for Medicare B with Multiple Projects
- Managed both Medicare part B benefit and payment inbox
- Collaborated with other Medicare B seniors and Pharmacists to monitor work queue and ensure timeliness
- Proficient in both Medicare Part D and B claim Reviews
- Worked with external vendors and organizations to ensure reviews were completed timely and accurately
- Aided the Project Team to enhance the reliability of our reviewing system
- Adapted to changes and excelled in learning new tasks assigned per leadership
- Worked in tandem with other departments to refine CORE from its infancy and ensure success of Medicare Part B
- Worked independently to finished assigned projects on time.
- Conducted comprehensive audits with attention to detail to minimize errors and ensure consistency
- Partook in multiple trainings: part D all clients training, Part B training and paper claims training.

#### BANADIR PHARMACY • APRIL 2018 - AUGUST 2019

- Facilitated daily transactions with energy and enthusiasm, building positive relationships and garnering hundreds of customer reviews in the process
- Introduced new, company-wide transaction system (RX30), swiftly reaching 1 team proficiency
- Examined thousands of medications to dispose of expired drugs and comply w regulations

#### HIKMA PHARMACEUTICALS • DECEMBER 2014 - NOVEMBER 2017

- Oversaw packing and dispensing of medications, leading to subsequent revenue
- Counseled thousands of diverse patients in products and services, ensuring long term satisfaction
- Operated in strict accordance with company procedure