Dear Respected RealSoft team,

With due respect, your system installed in Bakhtar University its SGA size has been reached to its maximum size and it cause the system not to work. As per the top management decision, Bakhtar University has paid the total cost of the system so the RealSoft is responsible for the system to work properly. Bakhtar University does not want any new feature or any changes so the maintenance contract does not required.

If the RealSoft is not ready to fix the issue so, RealSoft should refund the total cost otherwise legal action will be taken.