#### Contact

Ojodu Berger, Lagos. 07065612184 olawuyivincent@gmail.com www.linkedin.com/ini/seun-olawuyi ( LinkedIn )

#### Competencies

IT Project Management (Agile)
IT Change & Release/IT Service
Delivery/IT Support/IT Security
Data Analysis and Data Reporting
Knowledge of Technical Systems/
Infrastructure

#### Certifications

PMI: PMP (In Progress)

Cisco: Network Security & Support

SecOps Group: Certified Network

Security Practitioner

**Qucoon**: AWS Cloud Practitioner

Essentials

Microsoft Certified: Azure

Fundamentals (Data, Power Platform,

Security, AI)

Google: IT Support Fundamentals

## Seun Olawuyi

IT Project Manager, Change and Release Manager, IT Support

## Summary

Detail-oriented and performance-driven IT professional with experience in project coordination, change management, and IT support. Adept at coordinating and supporting Project Management functions, including project governance, documentation, status reporting, and stakeholder engagement. Possesses relevant IT certifications and skilled in applying structured methodologies such as Agile and ITIL to drive operational excellence and ensure project alignment with business goals. Seeking to contribute to project delivery and portfolio oversight within a dynamic PMO team.

### Relevant Experiences

First Bank of Nigeria Ltd.

Senior Analyst, IT Change/Project Management

January 2023 - Present

Marina, Lagos State

- Supported PMO activities including scheduling, documentation, and stakeholder reporting.
- Coordinated the planning and execution of IT change and release lifecycles, ensuring adherence to governance protocols.
- Collaborate with application, infrastructure, and cybersecurity teams to deliver enhancements, patches, and new solutions.
- Maintained risk logs, status reports, and release documentation to facilitate informed decision-making.
- Participated in review meetings, test planning, and quality assurance to ensure project readiness and minimize disruption.
- Monitor and evaluate the success of technical changes and also embed a culture of continuous improvement across the IT Change Management and IT Release Management processes

# Ecobank Nigeria Limited Business Development Officer, Direct Banking

September 2022 - January 2023

Victoria Island, Lagos State

- Coordinated onboarding and business process updates for digital product rollouts.
- Developed business requirements and supported documentation for IT and project management teams.
- Developed performance metrics dashboards and report performance outcomes to regions

- Managed initiatives to promote financial literacy and digital banking adoption.
- Provided application and customer support during products rollouts and upgrades

# Royal Power and Energy Limited Technical Support Engineer

January 2022 - September 2022

Oshodi, Lagos State

- Provided technical support to major IT system in the company and provided timely resolutions to issues
- Managed local IT infrastructure projects and implemented hardware/software configurations.
- Recorded and maintained reports from group of field engineers for performance review.
- •Assisted in hardware/software deployment and delivered end-user support across departments.

### Education

Ladoke Akintola University of Technology - Ogbomoso

Bachelors of Technology - Btech, Mechanical Engineering (2014 - 2019)

Minors in Electrical/Electronics Engineering.

### **Technical Skills**

- Tools: JIRA, CA Help Desk, Microsoft Excel
- Platforms: Microsoft Windows, Microsoft Azure, AWS (Basic)
- Languages: SQL (Basic), Python (Beginner)
- Methodologies: Agile (Scrum), ITIL