

SAFWAN RAHIMI BIN SUHAILI

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EXPERIENCE

JULY 2023 – PRESENT

BUSINESS OWNER, NAGASARI KERSANI TRADING & SERVICES

- Oversee daily operations, manage business strategies, and ensure client satisfaction.
- Develop and implement business plans to achieve company goals.

FEBRUARY 2016 – PRESENT

WEB APPLICATION DEVELOPER, MADRASAH MISBAH ASSALAM SDN BHD /
YAYASAN ABADA

- Design, develop, and maintain web applications to support organizational needs.
- Collaborate with stakeholders to gather requirements and deliver functional solutions.

FEBRUARY 2015 – AUGUST 2015

IT TECHNICIAN, JIH HER TECHNOLOGY

- Provided technical support, troubleshooting hardware and software issues.
- Assisted with system installations and upgrades.

JANUARY 2012 – JANUARY 2015

IT TECHNICIAN, MAHIR BIDARA SDN BHD / RHEA BUILD CARE SDN BHD

- Managed IT infrastructure, ensuring system reliability and performance.
- Delivered support for various IT-related issues and implemented technical solutions.

MARCH 2011 – AUGUST 2011

GRAPHIC DESIGNER, BEAUTY BALLOON SDN BHD

- Created visual content for marketing and branding purposes.
- Worked on design projects from concept to completion, including print and digital media.

JANUARY 2009 – FEBRUARY 2011

TECHNICIAN, CAPCOM STATION AEON MALL KINTA CITY

- Maintained and repaired electronic equipment and systems.
- Provided technical support to ensure operational efficiency.

JANUARY 2008 – NOVEMBER 2008

BUSINESS DEVELOPMENT EXECUTIVE, TESCO EXTRA IPOH

- Developed and executed strategies to drive business growth and customer engagement.
- Identified market opportunities and fostered relationships with key customer.

JANUARY 2005 – SEPTEMBER 2007

OPERATION CLERK, JAMBATAN MERAH CMR DEPOT SDN BHD

- Coordinated daily operations and administrative tasks.
- Ensured accurate processing and documentation of operational procedures.

EDUCATION

2004

SIJIL PELAJARAN MALAYSIA (SPM), SEKOLAH MENENGAH KEBANGSAAN TG RAMBUTAN

2002

PENILAIAN MENENGAH RENDAH (PMR), SEKOLAH MENENGAH KEBANGSAAN TG RAMBUTAN

SKILLS

- Web Application Development
- IT Support & Troubleshooting
- Graphic Design
- Business Development
- Project Management
- Technical Problem Solving

CO – CURRICULAR ACTIVITIES

Secretary of Organization

Pertubuhan Sahsiah dan Ukhwah Fisabilillah Malaysia (SUFU Malaysia)

- Coordinated organizational activities and meetings.
- Facilitated communication between members and stakeholders.

Secretary of Organization

Pertubuhan Seni Silat Harimau Rajawali Tujuh Malaysia

- Managed administrative duties and supported organizational initiatives.
- Organized events and training sessions for members.

President of Organization

Pertubuhan Ukhwah Silaturahmi Amal Kebajikan Ipoh Perak (Pusaka Perak)

- Led the organization in community service and welfare activities.
- Oversaw strategic planning and execution of organizational goals.

Committee Member

Pertubuhan Gerak Seni Silat Abjad (Asli) Jabat Kilat Malaysia

- Contributed to decision-making processes and event planning.
- Supported the development and implementation of programs.

Committee Member

Persatuan Warga Melayu Malaysia

- Participated in organizational activities and supported community outreach.
- Assisted with administrative tasks and member engagement.

PROFESSIONAL SUMMARY

Dynamic IT professional with extensive experience in web application development, technical support, and business management. As the owner of Nagasari Kersani Trading & Services, I oversee a range of IT solutions including laptop and desktop repairs, preventive maintenance, and freelance web development projects. Currently pursuing a Bachelor of Science in Information Technology at Malaysia University of Science and Technology as a part-time student, I am committed to advancing my technical skills and knowledge. My background also includes roles in graphic design, IT support, and business development, demonstrating a well-rounded skill set in technology and client services.