

# Capstone Project

# Hotel Booking Analysis

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# Points to discuss:

- Agenda
- Data summary
- Hotel wise Analysis
- Hotel Bookings month wise
- Hotel Bookings year wise
- Most Busiest months of the hotel
- Average price per room
- Correlation Heatmap

# Agenda

The analysis of given hotel bookings data set from 2015-2017.

I've done analysis of given data in following ways:

- Hotel wise Analysis
- Hotel Bookings month wise
- Hotel Bookings year wise
- Most Busiest months of the hotel
- Average price per room
- Correlation Heatmap

# Data Summary:

Given data set has different columns for hotel bookings.

1. **hotel:** type of hotels
2. **is\_canceled:** canceled or not
3. **lead\_time:** no. of days before actual arrival in the hotel
4. **arrival\_date\_year:** year of booking
5. **arrival\_date\_month:** month of booking
6. **arrival\_date\_week\_number:** week number of the year in which booking
7. **arrival\_date\_day\_of\_month:** arrival month date
8. **stays\_in\_weekend\_nights:** no. of weekends guest stayed
9. **stays\_in\_week\_nights:** no. of weekdays guest stayed
10. **adults**
11. **children**
12. **babies**
13. **meal:** BB – Bed & Breakfast  
HB – only two meals including breakfast meal  
FB – breakfast, lunch, and dinner  
SC : Self-catering  
Undefined: Rooms only packages without meals

# Data Summary(contd..)

- 15. **market\_segment:** TA: Travel agents  
TO: Tour operators
- 16. **distribution\_channel**
- 17. **is\_repeated\_guest**
- 18. **previous\_cancellations:** cancellation in past
- 19. **previous\_bookings\_not\_canceled:** not cancelled in past
- 20. **reserved\_room\_type**
- 21. **assigned\_room\_type**
- 22. **booking\_changes**
- 23. **deposit\_type**
- 24. **agent**
- 25. **company**
- 26. **days\_in\_waiting\_list**
- 27. **customer\_type**
- 28. **adr:** average daily rate
- 29. **required\_car\_parking\_spaces**
- 30. **total\_of\_special\_requests**
- 31. **reservation\_status**
- 32. **reservation\_status\_date**

# Libraries use

- `import numpy as np`
- `import pandas as pd`
- `import seaborn as sns`
- `import matplotlib.pyplot as plt`
- `%matplotlib inline`

# Data Cleaning

Data Cleaning is one of the crucial steps while analyzing any dataset. It is generally performed beforehand, to get quality insights.

## Null/Missing Value Treatment

In the real scenarios, data always comes with imperfection or partialness. These are called Null-values in the data. Treating them well should be our first priority, before deploying any operation on them.

These null values can be treated by either dropping all the null value rows or filling them with average or most preferably with the mode value of the column. I will prefer the later process by using `fill.na()` command.

# Removing unwanted columns

During Picking up Right variables, I decide to drop a column which is not a part of our problem statement. This is generally done by subsetting a dataframe, under the cases of data with billions and millions of rows and thousands of columns.

In this case, working on a considerably small dataset with just 29 columns.



**Data Manipulation** is the modification of information to make it easier to read or more structured.

**Data Visualization** is the graphical representation of information and data. By using visual elements like charts, graphs and maps.

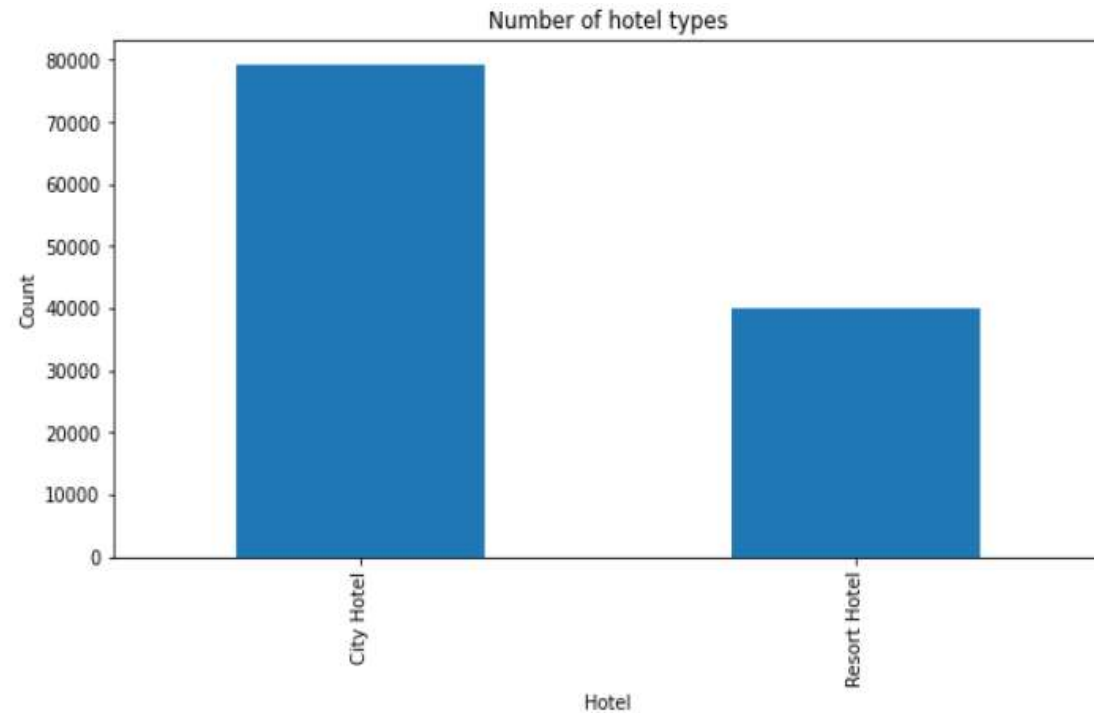
## **Primary Data Visual Comparison using Matplotlib**

Moving ahead, I would have to see the shares of each hotel in the analysis. Let's use the Data Visualization tool i.e., Matplotlib (alternatively seaborn can also be used), for plotting the shares of each hotel data.

Mainly performed using Matplotlib and Seaborn library and the following graph and plots had been used:

- Bar Plot.
- Seaborn plot
- Line Plot.
- Box Plot
- Heatmap.

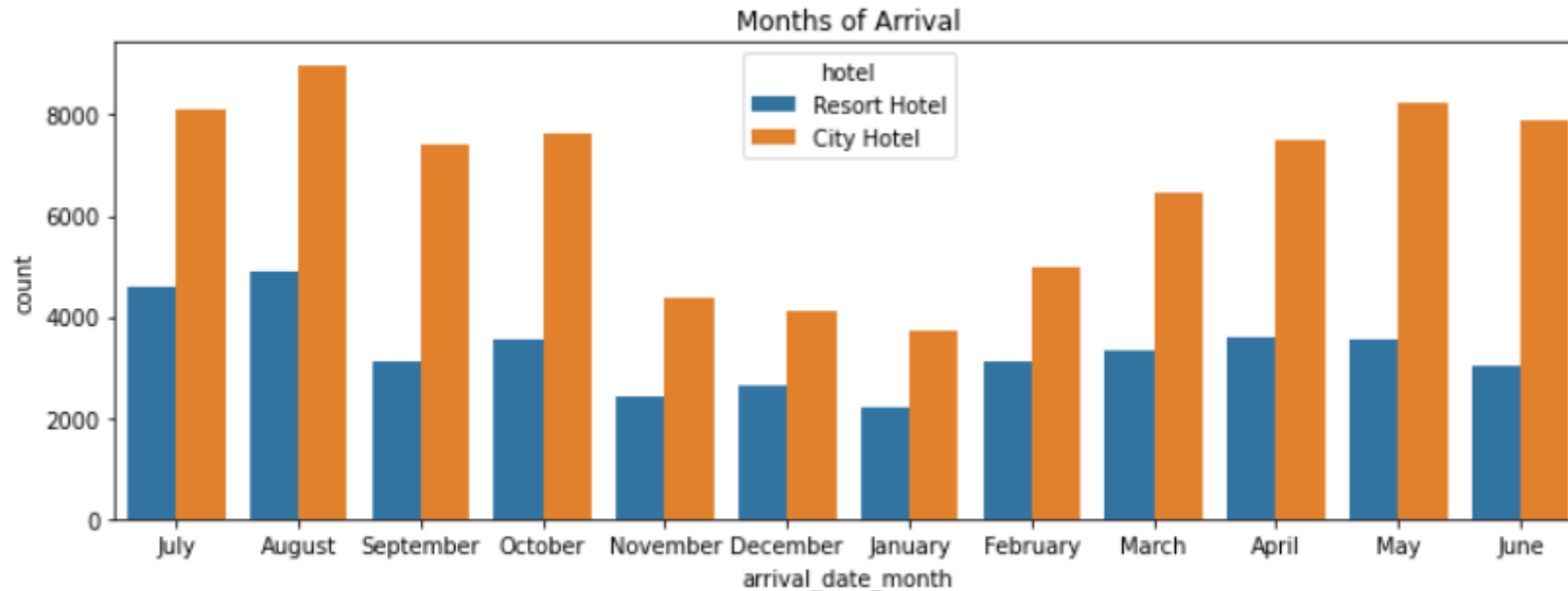
# Types of Hotel plot



## Observation

City hotel have greater bookings than Resort hotel

# Analyzing month – wise bookings against hotel type



## Observation

City hotel have greater bookings than Resort hotel in every month

# Analyzing year – wise bookings against hotel type



## Observation

More than double bookings were made in the year 2016, compared to the previous year.

But the bookings decreased in next year 2017

# Analyzing most busiest months

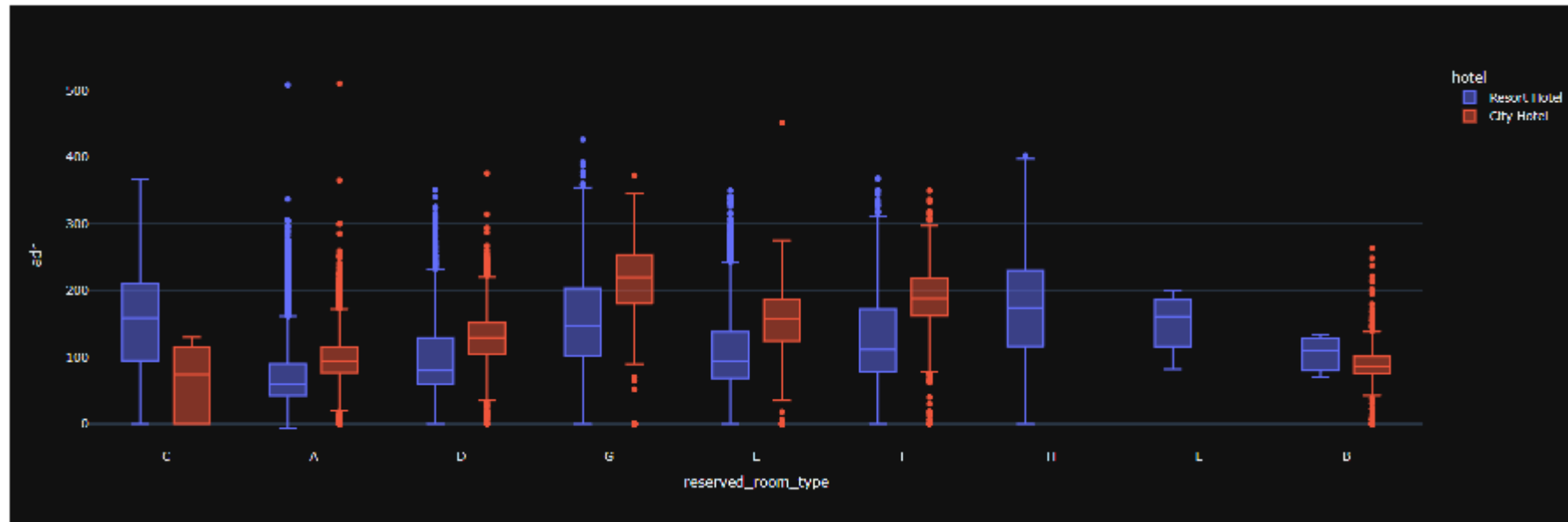


## Observation

Both city and resort hotel bookings are peak in August and lowest in January.

From March to October it seems to be busiest for the year. Bookings falls down from November to January

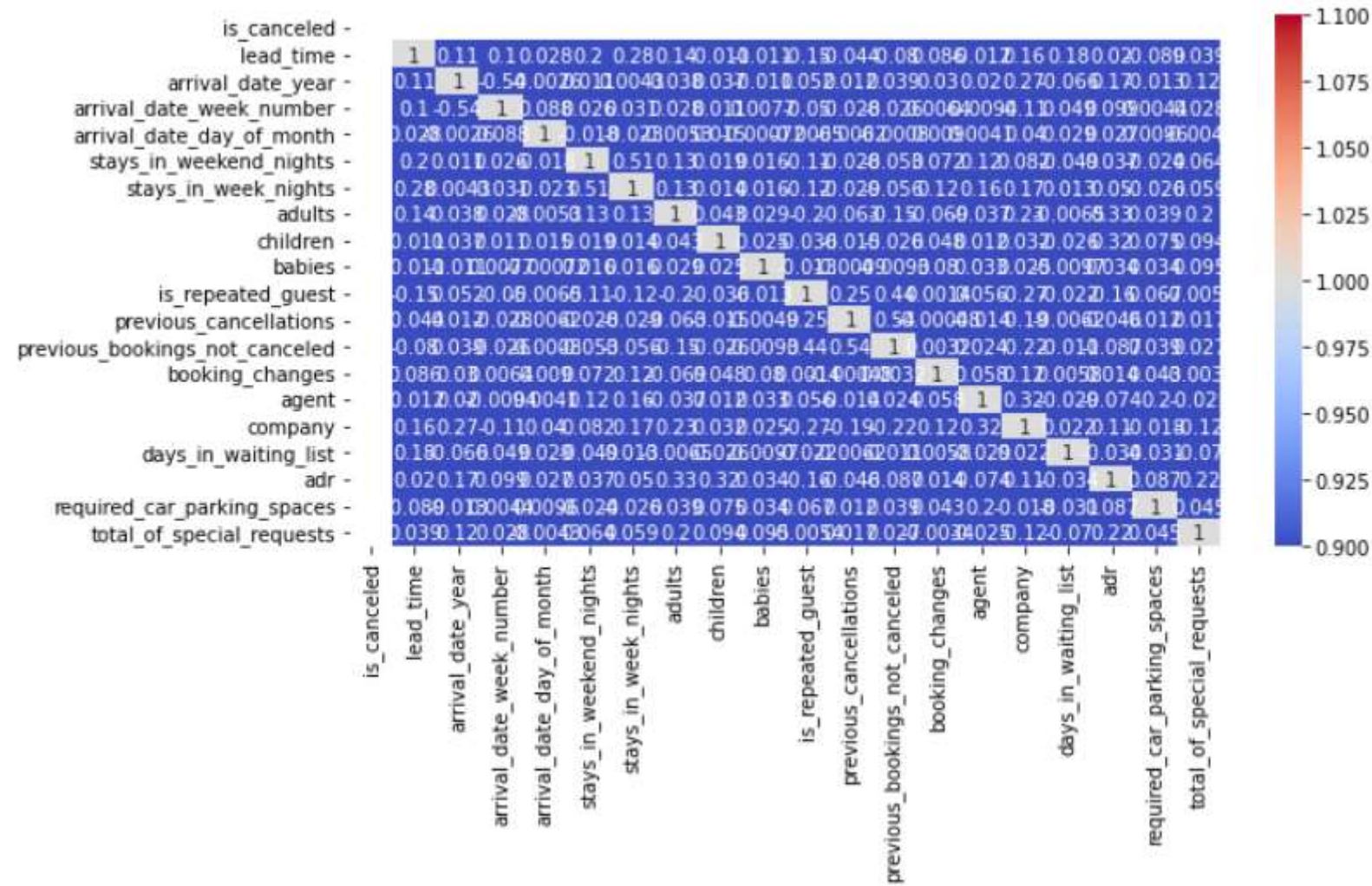
# Analyzing average price per room depends on its type



## Observation

The average price per room depends on its type and the standard deviation shown using box plot

# Correlation Heatmap





## Challenges

1. Dataset contains a lot of duplications.
2. Against few columns having a lot of Null values.
3. Few dataset columns with wrong datatype format.

## Conclusions:

1. City hotel bookings has twice the amount of reservations as compared to Resort hotel booking over same period year
2. People are booking city hotels more than Resort hotels. In which month the people book the hotel
3. More than double bookings were made in the year 2016, compared to the previous year. But the bookings decreased in next year 2017
4. Both city and resort hotel bookings are peak in August and lowest in January. From March to October it seems to be busiest for the year. Bookings falls down from November to January.
5. The average price per room depends on its type and the standard deviation
6. Correlation Heatmap

**Any Questions**

**Thank You**