

Praveen Gangadhar Bommena

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OBJECTIVE: Seeking a challenging career in your esteemed organization to put in my innovative ideas and hard work to the best use of the organization. To pursue a high challenging career in IT industries where I can apply my knowledge to acquire new skills and work closely with experienced professionals.

Experience Summary

- Installation of windows operating systems and server operating system like Win,2008 R2,2012 ,2012r2, 2016
- Installation of Active directory, Domain, DNS, DHCP, FTP,
- Create user ID In Active Directory, Create mail ID
- ESXi 7; Server installation , VCenter Configure
- Installing and Configuring VMware Tools
- Hot Add of RAM,CPU & HDD
- Convert VM to Template
- Creation of New VM by using Templates & Clones
- Create & Applying Host Profile
- Configuration of Port Group
- Live migration of Virtual Servers through vmotion to avoid downtime.
- Live Storage migration (SVmotion) of Virtual Servers to avoid downtime
- Load Balancing Across ESXi Host using by DRS
- Working on Sapphire ticket tools and resolving tickets as per SLA.
- Installation of Network printers & local printers
- Installation of Antivirus with proper update versions.
- Troubleshoot all pc desktop related problems & installation of basic softwares including SAP.
- Also Configures ms outlook , handling G-suite control panel,Icewarp control Panel
- Also check the status of CPE, its IP address and also troubleshooting for slow speed.
- Also Monitor backup of daily for all users.(in fission cloud)
- Providing troubleshooting steps and resolution to the customers which facing problem in using internet,password resetting of user's outlook account.
- Setup of video & Audio conferencing, wifi activation for pc & tablets, smartphone with android, iphones apps & devices and smartphones for accessing email.
- Installation & configuration of digital signatures for timely return of GST as per guidelines from GST Portal.

Work Experience

Company: Indigrid Limited (OnRoll)
Duration: Oct 2022 – Till Date
Designation: Associate - Network & Desktop – E2

Company: Indigrid Limited(OnRoll of TeamLease Services Limited)
Duration: May 2021 – Sep 2022
Designation: Infrastructure support

Roles :

- Creating and Managing the Virtual machines
- Migrating the Virtual Machines from one host to another host by using V Motion
- Working with Templates and Clones & Deploying Virtual Machine from Templates.
- Installed Patches using VMware Update Manager
- Handle the Morphisec Protector (Anti-Virus software)
- Detect any threats, security issues, take correct action, any major issue raise the incident with Morphisec support team
- Handling office 365 admin control Panel
- Email ID Creating in Office 365
- Monitoring System & Server Backup in Matallic Backup Solution
- Worked on software deployment, ManageEngine ticketing tool, Matallic Backup solutions, Adobe Acrobat DC Pro,
- Configure and Install Laptops & Desktops
- Any system related issue raise the incident with support Team(Dell,HP,Lenovo)
- Add System in Azure AD, Add Users in EMS All Members Group
- Maintaining the hardware inventory of server, Desktop,Laptop and warranty details as per the SLA provided by the company.
- Coordinate with vendor for IT stuff
- Handle the automation devices Like Video Conference
- Create SES (Service Entry Sheet), Purchase Requisition in Maximo Application

Company: Ashok Piramal Group(Morarjee Textiles LTD)
Duration: April 2018 – May 2021.
Designation: System Admin

Roles :

- Installation, Configuration of Windows server 2008/2012/2016
- AD user creation,
- Managing and troubleshooting Tally software related problem
- Support & Coordinate with Support team, TDS & Paypac related issue
- Working with VMware ESXi technology
- Creation of VMs, Clone, and Templates, conducting Vmotion & Svmotion
- Troubleshooting Network related problem.
- Install and configure Secure printer

- Managing Head office & site office of more than 120 systems with Windows 7, Windows 10 in Domain environment
- Setup Audio & Video Conference

Company: **ENSURE SUPPORT SERVICES INDIA LTD**

Duration: **December 2016 – March 2018**

Designation : **System Admin**

Roles :

- Installation of windows operating systems and server operating system like Win,2008 R2,2012,2012r2, 2016
- PC Format \ OS Installation win 7,8 & 10 \ Troubleshoot.
- Operating Windows 7, Installation of Microsoft Patches.
- Installing MS-office 2007 and Office 2010.
- Network problem(Crimping LAN Troubleshooting)
- Provide Support of Mail Clients like Microsoft Outlook, Thunder bird , Netscape
- Provide Support for Network Printer Related Problem
- Updating Installation of Antivirus Software and Patches.(Trend Micro)
- Server Backup & restore (Symantec Backup)
- User Profile Backup and Restore
- Create user ID In Active Directory, Create mail ID

Company: **SYSMAC IT Solutions private Limited**

Duration: **April 2014 – December 2016**

Designation : **Desktop / System Admin (Field Engineer)**

Roles :

- Maintaining Desktops/Laptops/Printers/Scanners/Multifunction Devices etc.
- Assemble and disassemble the system.
- Troubleshooting windows OS, Applications,
- Troubleshooting other application such as Adobe,Ms-office,Mail client.
- Troubleshooting network LAN/Wi-Fi issue.

Projects

- Installation of Windows Server 2003/2008 R2/ 2012 R2/Win-10
- Configuration of ADDS, CDC, RODC, ADC
- Installation of FTP, IIS web server on Windows
- Configuration of VMware ESX-I 6.7 hypervisor and guest OS, H/W customization on premises.
- Creation of New VM
- Convert VM to Template
- Clone the VM

Education

- B com in commerce (University of Mumbai / Mar-2014)
- Completed IT Diploma from Jetking Institute Mumbai in the year 2012
- Completed VMware from Attari Institute Mumbai in the year 2021
- VMware Certified
- Azure Cloud pursuing

Personal Details

Name: Praveen Gangadhar Bommena
Father's Name: Mr. Gangadhar Yellana Bommena
Permanent Address: Rm 202, Shree Krishna Dharshan A – wing, Samartha Nagar, Barrage Road
Badlapur (W)

Date of Birth: 26th May 1992
Marital Status: Married
Nationality: Indian
Languages known: Telugu, Hindi, English, Marathi
Hobby: Reading Scriptures Book, Listening Musics, Playing Cricket

I hereby solemnly declare that all the above particulars are true and accurate to the best of my knowledge and belief.