Mr. Nikhil Suresh Upadhye

C-402, New Savita Apt.
Nr. Kanchan High School, Vijay Nagar,   E-mail:- upadhyenikhil43@gmail.com
Nallasopara (East), Palghar: 401203.   Cont no.:-8237358315.

Objective

To work with sincere and dedication for organization. To work in an environment where my personality, analytical skills and my strong desire achieve the goal can be utilized to help in achieving the professional and personal growth.

Summary

- ❖ Good communication skills.
- ❖ Ability to work in a team.
- ❖ Good Strategizing Ability.
- ❖ Ability to work in different situations.
- ❖ Leadership Quality.

Educational Qualification

Degree	School/College Name	Board/University	Percentage	Year	Grade
S.S.C	Nutan Vidyalaya	Maharashtra Board	67.09	2011	A
H.S.C	Viva Junior College	Maharashtra Board	56.83	2013	B
B.Sc.IT	Shankar Narayan College	Mumbai Board	PASS	2017	C

Work Experience

- ❖ **Experience Organization: Kanthwal Services (BHS at Mumbai International AirPort.)**

  Designation: IT Administrator

  Duration: 1st DEC 2021 To Present Date.

  - ➢ **Windows Server 2016.**
    - ▪ Manage Active Directory.
    - ▪ Manage Group Policy.
    - ▪ Create / Delete / Update Share Folder Quota.
    - ▪ Configure File Screening on Share Folder.
    - ▪ Create / Update Record in DNS.
    - ▪ Recover User From AD-Recycle Bin.
    - ▪ Configure AD-DC-ADC /DNS.
    - ▪ Configure DHCP Server and Scope.
    - ▪ MAC Address Filtering In DHCP Server.
    - ▪ IP Reservation in DHCP server.
    - ▪ Check Daily Backup Monitoring Using Symantec Backup Exec.

- Knowledge of WSUS patch Update OS / Patch Release management and manage Hosts patching via Update Manager Plug-in.
- Knowledge of Manage and Configuring of WSFC like Hyper V, File Server.
- Knowledge of Configure FTP Server.
- Experience working with external Vendors in the day-to-day support of hardware installation, repairs and decommissioning.
- CPU & Memory utilization & monitoring.
- Server UPS Power Monitoring.
- Monitoring Server Room Temperature and report to respective team.
- SAN Health Monitoring.
- Filling Daily Server Checklist.
- Responsible for High availability of BHS IT Infrastructure at Mumbai International Airport.
- Configuring and maintaining backups using Acronis.
- Windows IIS administration and configuration.
- Experience with data center maintenance including hardware installation and documentation.

> **VMware vSphere 6/7 ESXi Infrastructure.**
- Create VM Clone / Template.
- Take VM Snapshot.
- Experience of VM Migration :-VMotion, Storage VMotion,
- Hot Add RAM and HOT plug CPU.
- ADD or Increase Disk Size of VM.
- Knowledge of Installing VMware Tools.
- Knowledge of configure and manage DRS, SDRS, HA, FT.

❖ Experience **Organization: RAS. Pvt. Ltd. (Client: -** Ruchi Soya Industries Limited.) (Wipro Synergy ID: - NI40075111).

Designation: Desktop Support Engineer L2

Duration: Start 15th 2021 April To Nov 2021

- Handling Issue of Printer and scanner.
- Asset Management.
- VIP User's support.
- Diagnosis and troubleshooting of various issues.
- Outlook related problems and configuration (O365).
- Windows 7, 8, 10 installation and troubleshooting.

❖ Experience: - 3 year experience at CSIA Mumbai Airport client.
   Info Soft Design & Service Pvt. Ltd.
   Designation: - Desktop and Remote Support Engineer.
❖   Date: - Start 22nd May 2018 TO 31st March 2021.
- Responsibilities: Handling various application such as AMS, VOIP Phone, ROIP Devices, IVRS, ACDM, KVM Devices, Server,

Eclipse, SAGA, Bo SAP, GOS-VDGS and VOIP Phone configuration.
- Handling Issue of Printer and scanner.
- VIP User support.
- Diagnosis and troubleshooting of various issues.
- Outlook related problems and configuration (O365).
- Windows 7, 8, 10 installation and troubleshooting.

Technical Skills

1. Packages Known: MS Office 2007 & 2013 (Outlook 365 , Notepad++).
2. Hardware and Networking knowledge.
3. Certificate of Attend VMware Tanning.
4. Certificate of Attend MCSE Tanning.

Extra-Curricular Activities and certificate:
1. Computer Hardware Maintenance and Network Techniques (Windows 2008 Server).
2. Microsoft Technology Associate Security Fundamental.
3. Certificate of Attend MCSE Tanning
4. Certificate of Attend VMware Tanning

Personal Details

1. Date of Birth:-6th July 1995
2. Languages Known: Marathi, Hindi and English.
3. Marital Status:-Unmarried.
4. Hobbies: Playing Sports. Learn something new.

Declaration

I do hereby declare that the information furnished above is true to the best of my knowledge and belief.

Name: Nikhil Upadhye   **Date:**

Place: Mumbai   **Sign:**