# Meraj Farooqui

Baliga Nagar bldg.-5-A/19, Jasmine Mill Road | Mahim (E), Mumbai-400017 | 8097422488 | merajmain@gmail.com

## Objective

To build a personality in an organization having technical environment that encourages continuous learning and provides exposure to new ideas, thus enabling professional and personal growth along with enriching experience in the field of IT.

## Education

- B.E In EXTC, Mumbai University (2015-2018)
- Diploma In EXTC, Maharashtra State Board (2013-2015)
- HSC, Maharashtra State Board (2011-2013)
- SSC, Maharashtra State Board (2010)

## Experience

### Sep 2019 – To June 2021

**IT Support Engineer | CMS IT Services Pvt Ltd | Mumbai**

Client: NSDL

- Working on Ticketing Tool (CA Tool & Sapphire).
- Working in an SLA based environment, maintaining adhering and compliance.
- Network with LAN and active directory for continuous company connection.
- Provide technical support for software reconfigurations to aid in function customization.
- Install computer hardware and software on desktops to keep versions up to date.

### June 2021 – Till Date

**L1 Citrix / VM Ware Support Engineer | IMSI Staffing Pvt Ltd | Mumbai**

Client: Anunta Technology Management Services

- Collaborate with end-users relative to UAT of newly install applications or application upgrades and patches, shadow user while testing.
- Observing & Troubleshooting the problems of Citrix users and VMware users.
- Troubleshooting and resolving issues with application compatibility, printing, and daily support.
- Responsible for user's support, migrate to new environment.
- Troubleshoot user profile issues in WVD (Windows Virtual Desktop).

## Skills

Redhat Linux

- User administration and password policy management.
- Configuration of swap memory.
- Good knowledge of File System management and ACL.

- Troubleshooting Linux, User and Group management.
- Having the knowledge of creating LVM.
- Installing and configuring SSH (Secure Shell) encryption in order to access securely
- Scheduled jobs and automating processes using CRON and Created and maintained file systems and performed RAID configuration on LINUX.
- Configured and performed troubleshooting Samba over Red Hat Linux Servers.
- Configuration of static IP address and Network teaming using nmcli command.

CCNA

- OSI model, TCP/IP protocol suite (IPv4, IPv6 Addressing).
- Routers and Switches configuration, VLAN setup.
- Security: ACL, NAT, PAT.
- IP addressing, Sub netting, super netting and routing.

## Languages

- English
- Hindi
- Urdu

## Personal Details

- Date of birth      : 18/04/1994
- Marital status     : Unmarried
- Nationality        : Indian