Mr. Swapnil N Jagtap

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Professional Summary

- A result oriented professional with over **5.2 years'** experience in windows servers /VMware and maintain smooth functionality for banking domain.
- Currently working at **Atos Syntel** (Client AllStates Insurance Canada) as Senior Engineer (CIS)
- Knowledge of windows server administration and VMware
- Virtualization/ Hyper convergence: VMware vSphere, Nutanix, Hyper-V
- Knowledge of cloud computing platform Amazon Web Services (AWS)
- Knowledge of troubleshooting, bottlenecks performance and rectifying them.

Technical Skills

- Working mainly on vCenter and Windows Server operations.
- Managing Virtual serves and physical box clients across Canada Allstate
- Installation and configuration of VMware vCenter Server 6.5, 6.7 and VMware ESXi.
- Installation and configuration Windows Server 2008, 2012 ,2k16, 2k19
- Installing VMware tool for Virtual Machines.
- Migration VMs through vMotion and Storage vMotion
- Creating clusters for High Availability **(HA)**, Fault tolerance **(FT)** and Distributed Resource Scheduler **(DRS).**
- Creating and Working on Templates, Snapshots and Clone of the VMs.
- Performing physical to virtual **(P2V)** migrations using VMware Converter.
- Knowledge of Qualys Scan (Vulnerability scan), EPolicy Orchestrator McAfee security
- Working on Nutanix infrastructure to provide support for all servers hosted on it.
- Backup: EMC networker backup – Client configuration, monitoring, troubleshooting.
- Taking daily and monthly backups on tapes using Microsoft's Data Protection Manager (DPM)
- Storage reclamation for VMware for free space.
- Storage: Enterprise Storages (EMC VMAX & VNX) – Monitoring, migrating T-Devs.
- Windows cluster configuration and troubleshooting.
- Coordinating with Microsoft for all windows related issues and for Microsoft products.
- Data store assignments to hosts as per customer requirements
- Mounting NFS storage to hosts.
- Deployed several VMs from Templates and customized their configurations as needed
- Monitoring of VM's & ESX servers (CPU, Memory, Disk, Network Utilization) for Security

- Knowledge of DHCP, DNS, AD
- Providing VMware support Disk expansion, data store expansion, Modify VM configuration. NIC, HA, ESXi. VMware 6.0, 6.5, L2 Level.
- Windows Administration: File Server, File sharing & rights permission
- Any physical hardware maintenance activity like firmware / BIOS upgradations.
- Coordinating with Hardware vendors for any faulty part replacements like HP/DELL/Cisco.
- System Centre: System Center Configuration Manager (SCCM 2012 ,2016)
- Working on Incident management, assignments, closures, Ticketing tools. Like Service Now
- Working on RFC/Incident / change request incident management on the Serve

Work Experience

- **Atos Syntel (Compunnel) (Senior Engineer Cloud & Infrastructure)**

  Client – AllStates Insurance Canada **(May 2022 to till date)**

- **Larsen & Toubro Infotech LTD. (Senior Engineer Cloud & Infrastructure)**

  Client – Eversource Energies **(April'2021 to May 2022)**

- **Wipro Technologies LTD. (Windows & VMware Administrator)**

  Client - Axis Bank **(Feb'2019 to April'2021)**

- **AGC Networks LTD. (Server Engineer)**

  Client – State Bank of India **(May'2018 to Feb'2019)**

- **SIS Stratinsol (System Administrator)** **(July'2017 to May'2018)**

Job Responsibility

- Provide day to day Support and Escalated issues from 1st Level critical Issues.
- Installation and configuration of VMware vCenter Server 6.5 and VMware ESXi.
- Installation and configuration Windows Server 2012, 2k16, 2k19
- Migration VMs with vMotion and storage vMotion
- Upgrading ESXi hosts to latest versions using update manager
- Creating and managing VMs and Templates also deploy VMs using template
- Install VMware tool for virtual machine
- Assigning LUN to host
- User and Groups Administration of creating, modifying and deleting users and groups.
- Performing snapshots and cloning
- Extending disk space in VMs according to requests
- Converting Physical to Virtual (P2V) and configuring to bring in production environment
- Working on Nutanix infrastructure to provide support for all servers hosted on it.
- Converting VMs from VMware to Nutanix infrastructure, Migration and cloning of Nutanix servers to different sites using Nutanix Data Protection
- Taking daily and monthly backups in tapes using Microsoft's Data Protection Manager.
- Knowledge of Active Directory services, Active directory group policy (GPO), Group Policy
- Performing Health Check of server. Ensure that all servers are maintained and running optimally
- File system management - Managing the disk space issues in the servers.
- Setting up Users and Groups to access the Virtual Center.
- Security hardening and Monitoring of VM's & ESX servers (CPU, Memory, Disk, Network Utilization) for Security Compliance.
- Installing security updates on server & keep server up-to-date.
- Organize tasks, events and Configuring alarms
- Knowledge of DHCP, DNS, Group Policies.
- Vendor Management: Resolving Issues Related to Hardware and Escalating the Call to the Vendor If Required

Academic Qualification

Year of Passing	Qualification	School/ College	Marks	Class
2015-16	BE (I.T)	J.T.Mahajan college Of Engineering	67%	1st class with Distinction
2010-11	HSC	S.S.V.P.S Jr. Science College, Dhule	59%	2nd Class
2008-09	SSC	J.R.City High School	79%	1st Class With Distinction

Personal Information

Date Of Birth : 29 September, 1993

Marital Status : Single

Current Address : Ranaware house, Ram Bag, Sahjanand chouk, near Santoshi temple, Kalyan west, Kalyan Mumbai, 421301

Language Known : English, Marathi and Hindi.

Alternate Co. No : +91- 8788545473

Declaration

I hereby declare that all the statements made in above are correct to the best of my knowledge and belief.

Place :

Date :   (Swapnil N jagtap)