# Mr. Vighnesh Chandulal Naik (IT Engineer)

#### RESUME

# About

IT Engineer with over 7+ years of experience in information Technology.

Possesses an Associate Degree in Information Technology and also having "VMWare Certified Professional - Data **Center Virtualization 2022"** 

# (+91) 976-892-8880





naikvighnesh11.7@gmail.com

Contact



4/4, Hanuman Nagar, Rawalpada, Dahisar East, Mumbai - 400068.

#### EDUCATION

### **B.C.A (BACHELOR OF COMPUTER** APPLICATION)

Tilak Maharashtra University L.F.Polytechnic College 60.55%

#### H.S.C-(SCIENCE)

Maharashtra State Board Yojna Jr. College 49%

#### S.S.C

Maharashtra State Board S.S.S.M.V School 72%

#### SKILLS

VMWare installation features

**OS:** WIN 7/10, Server: 2012/2016/2019/2022R2

Remote Application: Any desk,

Zoho

**Antivirus:** McAfee, Symantec

MCSE: Active Directory, DNS Server, DHCP Server, FSMO Role, Failover Cluster, RAID Storage, Group Policy, Backup of AD and Server, Creation of RDC/PDC, ADC, CDC and RODC, WSUS configuration, Creation of Site and Subnet, Delegation control.

#### MS-Office:

2010/2013/2016(0365)

#### CERTIFICATION

**VMWare Certified** Professional – Data **Center Virtualization 2022** (VCP-DCV)

**MCSE** and Microsoft **Azure Online Training** 

**MS-CIT Certified** 

# Professional Experience

Sep 2021 –

<u>Dynacons Technology Pvt Ltd / VMWare Administrator</u>

Present

- Installation of ESXI, VMware Workstation.
- Creating User and Group in Vcenter and managing permission policy on specific User or Group.
- VM Migration from one Vcenter to another with Cross Migration Process.
- VM Migration with Veeam Backup and Replication Tool.
- Creating and Scheduling Snapshot for testing purpose.
- Coordinate with VMware Support to troubleshoot critical error.
- Daily export VM list for monitoring purpose.
- Exporting event list to troubleshoot the VM and RCA(Root Cause Analysis).
- Updating VMware Tool, Hardware compatibility.
- Troubleshooting on failed of VM OS.
- Create Host Profile and match with all hosts.
- Creation and managing of Cluster.
- Creation of VM clone, Templates, OVF transfer.
- Applying group policy on VMs.
- Manage Load balancing, High Availability, DRS, VMotion, SVmotion.
- Migration of server using P2V converter.
- Knowledge of managing VCenter server 7.
- Create virtual switch and port groups, configure virtual network, NIC teaming.

#### **Epicenter Technology Pvt. Ltd. / Desktop Engineer**

- Installation of ESXI, VMware Workstation.
- Creation and managing of Cluster.
- Creation of VM clone, Templates, OVF transfer.
- Applying group policy on VMs.
- Manage Load balancing, High Availability, DRS, VMotion, SVmotion.
- Migration of server using P2V converter.
- Knowledge of managing VCenter server 7.
- WDS image preparation and push on server.
- Create virtual switch and port groups, configure virtual network, NIC teaming.
- Performed LUN management, RAID group, storage group.
- Scheduling backups, hot and cold backups.
- Server installation (2012, 2016, 2019)
- Installing, configuring and maintaining Outlook (2010, 2013, 2016-O365).
- Creating and managing user accounts and groups on windows domain controller.
- Installing, configuring and maintaining network printers.
- PC Maintenance and Troubleshooting.
- Application installation and configuration.
- Working on AD to manage user. (Provide/restrict user access, add/remove user in specific group).
- Reporting faults and maintaining logs for server, desktop and laptop.

#### August 2018 –

#### Concentrix Pvt. Ltd. / Desktop Engineer

#### March 2021

- Handling and working on Remedy Ticketing Tool.
- LAN port configuration.
- Cabling Activity.
- Avaya phone installation and configuration.
- Software troubleshooting of operations.
- Creating and maintain data of IT software.
- Creating KEDB (Known Error Database) document of software.
- Knowledge of peripheral installation, configuration and troubleshooting.
- Fault finding and troubleshooting on Laptop and Desktop.
- Call Handling.
- Network related issue finding and troubleshooting.
- Reporting on BRC to escalate critical issue.

#### <u>February 2016 –</u> July 2018

# Maanai Tours & Travels / IT Executive

- Phone installation and configuration.
- Software troubleshooting of operations.
- Creating and maintain data.
- Knowledge of peripheral installation, configuration and troubleshooting.
- Fault finding and troubleshooting on Laptop and Desktop.
- Network related issue finding and troubleshooting.
- MS Outlook Configuration.

# February 2014 – January 2015

### Wipro Pvt. Ltd. / Desktop Engineer-L2

- Experience end users applications and hands on experience on WIN 7/8.
- Sound knowledge of peripheral installation, configuration and troubleshooting.
- Fault finding and troubleshooting on Laptop and Desktop.
- Providing desktop support.
- Diagnosing and resolving technical issue.
- Server backup.
- Installing and troubleshoot software.
- Handling client issue.
- System and Laptop formatting and OS installation and configuration.
- MS Outlook Configuration.