NIKHIL VIKAS BHATKAR
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Summary

- Having 5+ years of experience in Vmware, Windows Administration, Data Center environment .
- Excellent skills in analyzing, complex issue investigation, Root Cause Analysis, implementation of productivity ideas, proactive monitoring, Coordination with another team, Guide team members, Preparing team plan, and client communication.

Experience

Company: - TATA consultancy services Pvt Ltd – [Aug-2021]
Designation: - VMware System Engineer.

- Experience and knowledge with Provisioning, Installing, designing and implementing VMWare VSphere ESXi & VCenter (6.5/ 6.7/7.0)
- Involved in migration from Hyper-V to VMware infrastructure using VMware P2V Converter.
- Extensively worked on VMware update manager for host upgrade and patches.
- Configure H.A, DRS and EVC on cluttering infrastructure for production environment.
- Create Virtual switches and port groups, configure virtual networking setting for redundancy by teaming up NIC's and configure network traffic.
- Excellent troubleshooting skill both with VMware & windows environment.
- Deploy guest VM's using ISO, Template, Cloning.
- Troubleshooting diagnosis unexpected host unreachable issues.
- Involved in installation, configuration and maintenance of windows 2012, 2016, 2019.
- Performed the operation on AD / DNS / DHCP.
- Configuring Resource Pool, Alerts, and Alarms.

Company: - Media.net Software Services
Designation: - System Operation Associate 2 [May-2020 - July-2021]

- Supported and Managed VMware ESXi infrastructure for production/ Non production environments.
- Provide support administering and managing Windows OS and Guest Virtual servers hosted on ESXi and Azure.
- Worked on VM Storage issue and coordinated with storage team.
- Alert Monitor server hardware, performance, and up time and respond to outages promptly.
- Handling and managing file servers for share and NTFS permission
- Troubleshooting of Unexpected reboot/Host Unreachable issues
- Create or Deploy new VM using ISO, clone, template.
- Performed the operation on Active Directory/ DNS/ DHCP.
- Follow the process for Server commission and decommission by raising CR / RFC.
- Provisioning server's from scratch.
- Co-ordination with vendors for hardware level issue.

Company: - IBM India Pvt Ltd (Net Connect Pvt Ltd)
Client: - Godrej One Vikhroli (E)
Designation: - Wintel Admin (Jul-2019-Apr-2020)

- Provide administering support and managing Windows guest OS hosted on ESXi infra.
- Keep real-time tracking of monitoring alert system triggers and create priority tickets for our support queue accordingly. (PRTG Tool).
- Increase resources of virtual machine, Disk, RAM, CPU etc as per CR/RFC.
- Creation/modification and deletion of new VMs in Azure.
- Monthly basis managing the patching on servers through WSUS and BCM.
- Deploy VMs using ISO, Clone, and Template.
- Experience in server Virtualization, VMWARE cluster infrastructure.
- Upgrade ESXi / VCenter kernel build version for closing VA point.
- Working experience on up-gradation of ESXi servers from 6.5, 6.7.
- Experience with P2V using VMware Converter.
- Performed the operation on Active Directory/ DNS/ DHCP
- Troubleshooting, diagnosing hardware and software related issues
- Troubleshooting of Unexpected reboot/Host Unreachable issues.
- Co-ordination with vendors like HP, Dell, Lenovo hardware level issue.
- Upgrade Firmware physical servers.
- Provisioning new servers from scratch.
- Raised RFC / CR for Server commission and decommission

Company: - IBM India Pvt Ltd (Future Focus InfoTech Pvt Ltd.)
Client: - IBM India Pvt Ltd Cloud Resiliency Data Center.
Designation: - Data Center Operation. (Nov-2018 to July 2019)

- Monitoring Data Center infrastructure Alerts, performing health checks etc.
- Provide L1 support on VMware infrastructure that is in our scope.
- Provisioning servers from scratch rack mount, Configure ILO, OS installation, network cable with proper labelling and dressing of cables.
- Upgrade Firmware of physical servers.
- Raised RFC / CR for Server commission and decommission.
- Troubleshoot and resolve genuine alerts within the defined timelines
- Preparing Rack Diagram and Asset Management for monthly customer report.
- Insert daily insert & remove backup tape from tape library. Update into IBM E-Toc Tool
- Co-ordination and case log with vendors like HP, Dell and Lenovo to fix hardware level issue.

Company: - CMS IT Services Limited.
Client: - Universal Sompo General Insurance CO LTD.
Designation: - Associate Technical Engineer (June-2015 to July-2016)

- Monitoring Data Center infrastructure, performing health checks, etc.
- Managing and provide L1 support VMware
- Performed the operation on Active Directory/ DNS/ DHCP.
- Provide L1 support on active directory E.g. Reset & unlock User id.
- AD Domain Id creation and Deletion.
- Mail forwarding / Mailbox Delegation rights.
- Provisioning servers from scratch.
- Handling and managing file servers for share and NTFS permission
- Server Firmware upgradation.
- Co-ordination with vendor for data center scheduled activities.
- Insert/Remove Backup tape from Tape library
- Maintaining the Data Center checklist Regular basis.
- Maintaining materials IN / OUT assets from data center.
- Proper labelling and Dressing the cables of all devices.

Education

Course	Institute	Year of Passing	Percentage
BSC-IT	Dr.Ambedkar College, Wadala	2018	66 %
Diploma Computer Technology	Vivekanand Education Society's Polytechnic, Kurla	2015	60.39 %
ITI	Fr.Agnel Industrial Training Center, Vashi,Navi Mumbai	2010	71%
SSC	Dr.Bedekar Vidya Mandir, Thane	2008	60%

Personal Details

Contact no.	:	9619809071
Address	:	E/405, Sumer Castle, Castle mill compound, Thane (w) – 400601
Date of Birth	:	09th November 1991
Marital Status	:	Single.
Languages Known	:	English, Marathi& Hindi.
Hobbies	:	Photography, Listening to music

Certification

- ✓ **VMware Certified Professional Data Center Virtualization 7.X 2022** | CANDIDATE ID: VMW-03055112P-02998166
- ✓ **Microsoft Certified Solutions Associate** (MCSA) 2014 | Candidate ID: MS0610439144
    - **MCSA- 410** certification of Installation and Configuring windows server 2012 with 812 score.
    - **MCSA- 411** certification of Administering windows server 2012 with 890 score.