

Subhash Bhagwan Gavhane

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SYNOPSIS

- Experience of more than 12 Years in Server Management, executions System Administration, H/W Maintenance Support & escalation, Team Handling.
- A systematic, organized, hardworking and dedicated team player with an analytical bent of mind, determined to be a part of a growth-oriented organization.
- Exposure to handle process operations & experience of implementing procedures, service standards for business excellence.
- Comprehensive problem-solving abilities, excellent verbal and written communication skills
- Potential of handling team, multiple tasks and capable of meeting deadline

SKILLS

- System Administration & IT Management
- Installation & Configuration for Hardware & Software
- Server Administration & Support
- Active Directory Management
- Root Cause Analysis & Troubleshooting

Professional Profile

Organization: - NTT Global Data Centers & Cloud Infrastructure India Private Limited (Netmagic Solutions Pvt. Ltd)
Project : TUCIBIL & TUSPL (Windows Infrastructure Management)
Since Aug'2014 to Till Date as Senior System Engineer

Company Profile: As a leading Managed service provider with datacenters in India.

Responsibility: -

- Implement, administration and troubleshooting of windows server 2008 R2/2012/2016/2019
- Up-gradation, configuration, hardening and management of window server 2008 R2/2012/2016/2019
- Manage AD, DNS and IIS
- Administration of Kaseya \ Manage engine tool for OS patches management
- Manage VM created on RHEV
- Management ESXi host and VM's using VMware V Center. (V Sphere 6.5, 6.7).
- Managing and creating VM's on Hyper Visor.
- Troubleshooting and performance tuning of IT infrastructure
- Administration of FTP application (3rd Party – Globalscape)
- SSL Certificate installation
- Mitigate Vulnerability (VAPT) on Windows servers



- Provide SOP and share KT to Level-1 Resource
- Prepare POA for planned activity
- Prepare RCA for Incident
- Participate in ISO audit for IT infrastructure
- Participate in planned activities and coordinate with all teams and vendors for same.
- Managing VMware & its feature (P2V, V2V, clone, Snapshot, etc)
- Administration of Trend Micro Antivirus

Organization: Envecon IT System Pvt. Ltd.
Client side : APM Terminals Inland Services
Since Oct'2013 to Aug 2014

Company Profile: Envcon IT System Pvt. Ltd. is a leading information technology services company providing IT management experience within Transportation, Ports and logistic industry.

Responsibility: -

- Managing & maintaining the servers on multiple client sites.
- Installation/Configuration/Troubleshooting of Windows Server 2003/2008/2012 and Active Directory,
- Installing & Manage Virtual machine in Hyper-V
- Administration of Microsoft WSUS for OS patches management
- Monitoring Disk, CPU and Memory utilization on servers and ensure server Uptime with Microsoft SCOM.
- Giving internet, common Drive folder Access to users.
- Taking Daily Backup of servers on Tape Library through Symantec Backup utility.

Organization: LESTER INFOSERVICES PVT. Ltd.
Since Aug'2012 to Apr'2013 as System Administrator

Company Profile: Lester info services are a Premier Business process outsourcing (BPO) service provider. It provides solution in the area of information compilation, customer service & Fundraising.

Responsibility: -

- Installation/Configuration/Troubleshooting of Windows Server 2003/2008 and Active Directory,
- Installing & Manage Virtual machine in Hyper-V
- Creating & managing user mailbox on Exchange server 2007.
- Installation of Windows server Operating System like Windows 2003, 2008 all the versions STD edition, Enterprise, R2 edition, after configuration of proper RAID.
- Administration of Microsoft WSUS for OS patches management
- Giving internet, common Drive folder Access to users.

Organization: Micro point Computer Ltd.
Client side: L&T InfoTech
Since Aug'2007 to July'2012 as FMS Engineer

Company Profile: Micro point Computer LTD. is a leading IT Infrastructure management and Technical Support Services outsourcing Company. Providing Enterprise integrated solutions for Local Area Networking, Wide Area Networking and Systems



Responsibility: -

- Installation/Configuration/Troubleshooting of Windows Server 2003 and Active Directory.
- Creation of users, computers and OU's in active directory in windows 2003 and 2008, also applying different security policies as per company requirement.
- Creation & modification in user mailbox also assign quota limit to mailbox in exchange 2007.
- Taking system state backup in windows 2003 and also restoring the same.
- Monitoring Symantec Anti-Virus server and troubleshooting problem related with definition updates
- Taking Daily Backup of servers on Tape Library through CA Bright store Backup utility.
- Managing Altris Deployment Solution server.
- Configuring and troubleshooting Microsoft Outlook, Lotus Notes 7 and 8.
- Preparing Monthly/ Quarterly/ Annual call reports.

SPM INFOTECH**Since Aug' 2001 to July 2007 as CSE**

Company Profile: SPM InfoTech is a private firm which Sells Assembled PC and All Computer's Accessories & all types of printers/MFD device. They give AMC support to residence PC and small commercial offices.

Responsibility: -

- Support to client for Hardware and Network problems,
- Installing and configuring wireless network
- Configure Outlook settings for Personal E-mail Account.
- Configuration, administration and trouble shooting of Print Server.
- Regular in touch with different-different vendors for the purchasing of IT related materials also have good communication with IBM /DELL /HP /EPSON Service Centers.
- Spare management & stock inventory.
- Manage the shared Dot matrixes Printer, Wi-Fi Printer & Network Laser Printers.
- Handled Hardware and network, Troubleshooting & installation of software, setup and testing of hardware as well as software's,
- Upgrade and Installing Anti-Virus patches.

CERTIFICATION:

- ITIL V4
- VCPDCV 6.7
- MCSA 2008 R2

EDUCATION QUALIFICATION:

| Course | University / Board | YEAR |
|-----------------------------------|--------------------|------|
| BSC IT | Mumbai University | 2014 |
| Diploma in Electronics &Telecomm. | Mumbai Board | 2000 |
| S.S.C | Mumbai Board | 1996 |

PERSONAL DETAILS:

Father's Name : Mr. Bhagwan V. Gavhane
Date of Birth : 1st April 1980
Marital Status : Married

Date:

(Subhash Gavhane)

