

Premdas Ishwar Waghmare

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Profile Snapshot

Technically qualified engineering professional with more than 16+ years of professional experience in System Administration domains and acquire Knowledge on emerging technologies. To work in Organisation that provides ample opportunities to learn and to contribute.

Core Competencies

- | | | |
|--------------------------|-----------------------------|----------------------------|
| ✧ System Administration | ✧ VMware vSphere Admin | ✧ IT Budgeting |
| ✧ Virtual Networking | ✧ Network Administration | ✧ IT Infrastructure |
| ✧ Storage Admin | ✧ Nutanix Administrator | ✧ IT Compliance & Policies |
| ✧ Preventive Maintenance | ✧ Technical Troubleshooting | ✧ H/W & S/W Implementation |
| ✧ Asset Management | ✧ Employee Training | ✧ Service Desk Team Lead |
| ✧ Monitoring | ✧ Patch Management | ✧ RCA |

Personal Skills

- ✧ Key Strengths: Strong work ethics, analytical skills
- ✧ Interpersonal Skills: Decent verbal & written communication, Team Player, Self-motivated
- ✧ Leadership: Problem solving & Decision-making capability, Ability to lead from front

Professional Skills

- ✧ Domain: Active Directory, Group Policy, DHCP, DNS
- ✧ OS and Platform knowledge: Windows Server 2008/2012/2016/2019, VMware vsphere, Veeam Backup, Nutanix, RCA, Patch Mgmt, AWS, Storage
- ✧ Microsoft Office Tools: Proficient in Microsoft Excel, Word, PowerPoint and Outlook

Work Experience

- ✧ **Future Focus Infotech (Lupin)** (Since Nov'21)
Designation – Server Admin

Job Role:

- ✧ Managing Virtual Servers on VMware ESXi 6.5/6.7/7.0 platform (Install, Configure & Manage).
- ✧ Working on **VMware ESXi7, vCenter7 & Nutanix**.
- ✧ Creation of new **VM by using Templates & Clones**.
- ✧ Creating and Modifying **Virtual Guest Machines**.
- ✧ Allocation of space **from Storage to Datastore & VM**.
- ✧ Working on upgrades **from vSphere vSphere 6.5 to 6.7 & 7.0**
- ✧ Managing single domain AD Environment.
- ✧ Monitoring 19 location ADC servers in India.
- ✧ Installation and troubleshooting on Microsoft windows server 2008, 2012, 2016 OS platform
- ✧ Managing Storage - Dell SC 3020, Dell EMC ME 4024 /4012, Dell Equallogic-PS6210, Dell MD3600/3200, HP EVA4000,

- ✧ Monitoring Storage alerts (Dell Open Manager) - Hardware, disk space & health status.
- ✧ For Storage alert, coordinating with Dell team for troubleshooting for storage optimal health.
- ✧ Upgrade Storage Firmware.
- ✧ Increase disk space for VM & Nutanix as per business requirement.
- ✧ Manage 1500+ Physical & VM Servers - HP-BladeCenter, Cisco Hyper Flex Connect, Dell-BladeCenter, Dell PowerEdge740/640/630/620/540/440/420, Cisco UCS 6248UP
- ✧ Manage Dell iSCSI-Switch.
- ✧ For VMware - Create & modify VM as per business requirement
- ✧ Firmware & Software upgrade of ESXi
- ✧ Create new template of Windows
- ✧ Increase Disk space of VM & Physical Server.
- ✧ Migrate VMs as per business requirement
- ✧ Perform vMotion & svMotion as per business requirement
- ✧ For Nutanix (HCI) - Create & modify VM as per business requirement
- ✧ Firmware & Software upgrade of Nutanix
- ✧ Create new template of Windows
- ✧ Handle ITSM Tool - Works on Incident, SR & Work Order.
- ✧ Generate monthly Disk space report & data analysis.
- ✧ Create work order & match to 30% disk space free.
- ✧ Managing DHCP & DNS server of branches servers.
- ✧ Taking care of deploying Group Policies.
- ✧ Monitor mails & MS Teams for during the every shift. (Morning, Afternoon & Night shift.)
- ✧ Works on FSR - add & remove access.
- ✧ Works on DHCP, DNS, AD & Printer SR
- ✧ Works on MAC Bind IP.
- ✧ Generate Bit-locker Recovery Key
- ✧ Works on IP release & BAD host remove
- ✧ ADD & remove printer & Coordinate with Konica printer Vendor
- ✧ Reset password & OU movement
- ✧ Works on Remove DNS entry & remove hostname from AD.
- ✧ Generate report from AD Manager plus of active inactive user report.
- ✧ Morning SMTP server, ApplicaMails, QAMS & mailroot status check.
- ✧ Office 365 – Modify mailbox archival policy, modify MFA authentication, mail trace of failed / block email, Blocking domain & email id, whitelist domain & email id, remove devices from Azure portal.

✧ **Dominion Diamond India Pvt. Ltd.**

(May12 to Mar 21)

Designation: System Support Analyst

Job Role:

- ✧ Reporting to Head of IT – Canada (Reporters:2)
- ✧ System administrator (Server management (Physical/VM/Azure/AWS).
- ✧ Supporting Servers - Server 2008 R2, Server 2012 and Server 2016.
- ✧ Creating **Custom VPC** & launching **EC2** instances.
- ✧ Configuring **NACL, SG, Route Table** as per client requirement.
- ✧ Working on **VMware ESXi7, vCenter7**.
- ✧ Creation of new **VM by using Templates & Clones**.
- ✧ Creating and Modifying **Virtual Guest Machines**.
- ✧ **Creation of vSphere Security & Host Profile**.
- ✧ Allocation of space **from Datastore to VM, configure Networking, etc.**
- ✧ Implementing **vSphere Storage, vMotion, SVMotion, DRS, SDRS, P2V, Patching & Backup-Restore**.
- ✧ Working on upgrades **from vSphere 5.1 to vSphere 6.0 then 6.7 & 7.0**
- ✧ Implementing **High Availability with VMware HA & DRS**
- ✧ Backup & Restore with **VMware Data Recovery**.
- ✧ Conducted trainings on **vSphere of all the versions to internal employees**.

- ✧ Manage a Service Desk Team with ensuring smooth implementation within the department.
- ✧ Manage all software, licensing renewals, Antivirus, Backups, Specific departmental software needs.
- ✧ Workstation preparation / termination (onboarding / off-boarding)
- ✧ IT support to Top Management Team visiting to Mumbai office.
- ✧ User and groups **creation, assigning permissions** on folders.
- ✧ Managing of user **accounts, groups and** other network resources on Active Directory Services 2012/2016.
- ✧ Handle the Service Desk team size of 25 Engineers.
- ✧ Manage training to all the staff on applications system required as per local needs.
- ✧ Provide technical assistance and support for incoming queries and issues related to computer systems, software, and hardware. Respond to queries either in person or over the phone.
- ✧ Support to Cisco phone system, Video conferencing, SharePoint and Manage ISP connections / P2P.
- ✧ Share the reports to Head of IT on Monthly basis.
- ✧ Keeping a track on the device Stock and updating the same to Inventory.
- ✧ Maintain daily performance of Service Desk Team & Computer systems.
- ✧ Efficiently managing 100+ users & 100+ Servers.
- ✧ Planning IT Budget of Software & Hardware with Departmental Head Approval.
- ✧ Rack Mounting & Installation of HP DL 360 Servers, SonicWall / Cisco Firewall, Cisco Switches.

Key Milestone Achieved:

- ✧ Successfully set up **Global Security Operations Center (GSOC)** in Mumbai: Planning, execution **(2018)**
- ✧ Successfully set up **Global SAP Operations Center** in Mumbai: Planning, execution **(2018)**
- ✧ Successfully set up **Global Shared Service Office** in Mumbai (Service Desk Team, Server, Network, Cyber Security & Application Team) : Planning, execution **(2017)**
- ✧ Successfully set up **Sorting & Admin Office** in Mumbai – **(2014 - 2015)**
- ✧ Awarded for Long Standing Service Awards **(LSSA) - 2017**

- ✧ **G Gheewala Human Resource Consultants (Mumbai)** **(Jul 05-May 12)**
Designation: System Administrator

Job Role:

- ✧ Define, Maintain, Implement IT Policies and Strategies for the smooth running (considering future expansion of the organization).
- ✧ Support Servers – Server 2003, Desktops, Laptop, Antivirus, Firewall, NAS Backup.
- ✧ Website Maintenance & Renewals, Domain Management, EPBX System - Backup & Maintenance.
- ✧ Maintaining Inventory of complete IT Infrastructure at site.
- ✧ Workstation preparation / termination (onboarding / off-boarding)
- ✧ User and groups **creation, assigning permissions** on folders.
- ✧ Handle the IT support team size 3 Engineers.
- ✧ Conducted training of internal Engineers.
- ✧ Rack Mounting & Installation of HP Servers.

Key Milestone Achieved:

- ✧ Set up IT infrastructure of Office (HR Team, Finance Team, IT Support Team & Admin Team)

- ✧ **Total Logistics India Pvt. Ltd - (Voltas Ltd - Mumbai)** **(Oct 03-Jun 05)**
Designation: Receipt Incharge

Job Role:

- ✧ Successfully done the training of Implementation SAP MM
- ✧ Handling all Assets, raising request for procurement, and raising Purchase Orders.
- ✧ Coordination with vendors, receiving materials & allotting it to end users (Procurement of materials)
- ✧ Handel Audit of Asset.

- ✧ Support to EPR & Lotus notes mailing system.

Key Milestone Achieved:

- ✧ Successfully complete SAP MM Training & Implementation in 2004

Education

- ✧ B.E. Computers from Mumbai University – 2006

Other Courses / Certifications / Trainings:

- ✧ VMware vSphere 7.0 (Install, Configure, Manage) - Attari Classes
- ✧ AWS Solution Architect – Attari Classes
- ✧ MCSE - Server 2019 Active Directory - Online Training
- ✧ MCSA Server 2008 R2 Ingram Micro
- ✧ CCNA
- ✧ Redhat 5.4

Languages Known

- ✧ English
- ✧ Hindi
- ✧ Marathi

Personal Details

- ✧ **Date of Birth:** 23rd February 1978
- ✧ **Gender:** Male
- ✧ **Marital Status:** Married
- ✧ **Nationality:** Indian
- ✧ **Address:** 23/4, Matoshri Janki Nagar, Manisha Nagar, Kalwa (w), Dist. - Thane, 400605