Nikhil Rajiv Bhavsar

Team Lead

9+ years of experience as a versatile IT professional with background in Data Center Virtualization implementation and Operations support in reputed MNCs, Banking sector, etc.

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Airoli, Navi Mumbai ◉
Birthday: 02,Sept,1988 🗓
https://www.linkedin.com/in/nikhil-bhavsar-90744573 in

WORK EXPERIENCE

Team Lead @*Birlasoft Ltd., Mumbai*

07/2020 - till present

Project: Lafarge Holcim Ltd.

Responsibilities:

- Managing VMware Infrastructure across EMEA,AMER,APAC region.
- Managing responsibilities of incidents, CRs and closure within defined SLA.
- Preparation of RCA document, joining discussion with client for daily issues, presenting DSR, WSR and MSR.
- Follow-up with vendor for on-going issues and planning to mitigate it.
- Step-by-step upgrade plan for VMware environment from 6.0 to 6.7
- step-by-step plan for Legacy ESXi in environment
- Firmware management across all the B/C-series Cisco Hardware.
- Actively participation in every planning planted in environment.

Sr. Technical Engineer @ *NTT. Ltd., Mumbai*

06/2019 – 07/2020

Project: State Bank of India, GITC, Belapur

Responsibilities:

- VMware vSphere VMware Horizon implementation, daily operations and support on queries from End Users(EUC)
- Managing approx than **"22800 Virtual Branches".**
- Managing more than "**1L End Users Sessions**"
- Managing vROPs (SDDC) for Infrastructure capacity planning, target on health issues and avoid risks in future
- Managing Windows Server, vCenter and ESXi vulnerabilities and implemented security guidelines.
- Planning for VMware Infra upgrade, follow-up with OEMs for support and RCA

IT Analyst @ *TCS, Mumbai*

11/2015 – 05/2019

Project: Corporate Data Center, Thane, Mumbai.

Responsibilities:

- Manage 500+ Physical Windows Servers, 2000+ Virtual Servers and 500+ Virtual Desktops
- Worked on Windows OS Hardening, windows patching
- Designed, Installed and Configured VMware vSphere 6.0 environment, managed day to day task and supported on closure of clients requests
- Managed on-premises hardware, firmware, BIOS and maintained across all generations of HP, DELL
- Worked on helpdesk tickets, CRs resolved in defined SLAs
- Managed ESXi patching and Upgrade process
- Monthly password management across all the Servers

Technical Specialist @ *Wysetek, Mumbai*

06/2015-11/2015

Role: Implementations Engineer, Project Based

Responsibilities:

- Call based support to multiple clients Including Lafarge, IRB, Anchor, Motilal Oswal and many more..
- Managed VD Infrastructure and implemented Horizon Workspace, application packaging/distribution to End Users

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- P2V and physical Migration of Datacenter @Fleet Maritime
- Implemented Symantec Endpoint Encryption @Alkem Labs, Mumbai

System Engineer @ *HCL COMNET Ltd., Mumbai*

01/2014-01/2015

Project: Export Credit Guaranteed Corporation, Mumbai

01/2015-06/2015

Project: Bank of India Datacenter, Belapur, Navi Mumbai

Responsibilities:

- System administration-Managed Users, access permissions, computer objects, Groups and roles
- Migrated Servers from Hyper-V to VMware
- Monthly CMDB, Password Change activity, capacity, availability report creation
- Vendor Management, Change Management report creation

IT Associate @ *Geekay Infotech, Mumbai*

06/2012-01/2014

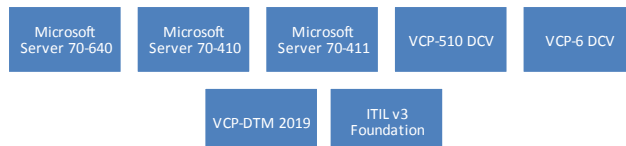*Project: SCCM Admin @Reliance Industries, Navi Mumbai.*

Responsibilities:

- OS Deployment on End User Desktops and Laptops
- Windows 7 Image Preparation, package creation, task sequence creation, patch and image management via SCCM 2012
- Handling ticket tools like Manage Engine for CMDB

EDUCATION

- B.E.I.T. Saraswati College of Engineering (Mumbai Univ. 2009-2012)
- Diploma in IT- Shreeram Polytechnic, Airoli, (MSBTE Univ. 2006 - 2009)
- HSC in Science- KJ Somaiya, Mumbai (Maharashtra State Board 2006)
- SSC- Shreenagar Vidyamandir, Thane (Maharashtra State Board 2004)

Professional Certifications:

Microsoft Server 70-640	Microsoft Server 70-410	Microsoft Server 70-411	VCP-510 DCV	VCP-6 DCV
VCP-DTM 2019	ITIL v3 Foundation			

Languages:

- English ● ● ● ●
- Hindi ● ● ● ●
- Marathi ● ● ● ●

Personal Detail:

Nationality: Indian	Religion: Hindu	Marrital Status: Married	Passport: K8939322	PAN: AUXPB8646E