



# Kalim Nabban khan

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Mob :7045463547

To seek a challenging position in the IT infrastructure industry in project planning, implementation, Management and Technical support that utilizes my technical expertise, management skills and enhances the productivity of an esteemed organization.

## Professional Synopsis

- ❖ A dynamic professional with over 4 years of experience in Server Management and Technical Support.
- ❖ Presently associated with Dixit Infotech Services PVT LTD From 29rd April 2022 to till date as Windows Administrator.
- ❖ Extensive experience in installation, administration and networking in various environments..
- ❖ Thorough knowledge of Windows Server 2003; Windows Server 2008; Windows Server 2012; VMware/vSphere.
- ❖ Active Directory Services; Active Directory Group Policy Objects (GPO); Group Policy Management Console (GPMC); DHCP; WINS; and DNS: data backup, Virtualization Project.

## Certifications

- ❖ Certified Microsoft Azure (AZ-900)
- ❖ NCP-MCI (Nutanix Certified Professional - Multi Cloud Infrastructure)
- ❖ CCNA Cisco Certified Network Associate from IP SOLUTION

## Core Competencies

- ❖ Server Management
- ❖ Implementing, Administering Windows Server Services.
- ❖ Use of Forensic Tools, Maintenance & Troubleshooting of Windows Servers.
- ❖ Hands on experience with all flavors of windows server operating system.
- ❖ Good working exposure on File Server, Quota Management.
- ❖ Monitor and review system logs and detect and troubleshoot problems.
- ❖ Resolve escalated customer satisfaction issues and work with system administrators to develop escalation procedures.
- ❖ Create technical documentation for a technical audience.
- ❖ Deploy, Configure, Maintain Compute on Azure Cloud.
- ❖ Creating VM in NUTANIX.
- ❖ Creation of data protection.
- ❖ Creating a snapshot policy of VM on nutanix.
- ❖ Performing Active directory Users bulk modification.
- ❖ Deploying Group Policy and security filtering.
- ❖ Managing FSMO Roles transfer / seizing.
- ❖ Performing Active directory demote and promote.
- ❖ Troubleshoot NUTANIX related issues.
- ❖ Develop and maintain knowledge base articles.
- ❖ Perform planned server reboots for post patching activity.
- ❖ Collect server information for migration planning.
- ❖ Validate new built machines and certify for production.
- ❖ Troubleshoot issues related to infrastructure, server configuration.
- ❖ Coordinate with the concern team for Storage and Unix Admin Activities.
- ❖ Hands-on experience in Microsoft Active Directory, DNS, DHCP, IIS and Group Policy Management,
- ❖ Creating a windows server Domain Controller.
- ❖ Ensured that all tickets and phone calls are handled within appropriate service level agreement time frames.
- ❖ Managed NUTANIX environments for non-critical applications and DR Sessions.
- ❖ Proactively monitored customer trouble tickets.

## Employment Record

- ❖ From 27<sup>th</sup> MAY 2019 to 2<sup>nd</sup> December 2021 with Icon Technologies as NOC Engineer.

## Job Profile

- ❖ Supporting as a NOC Engineer.

- ❖ Managing virtual machines using Hyper V manager, V-Center and Azure Portal.
- ❖ Security patching of Windows Server machines on DMZ environment monthly as part of Patch Management.
- ❖ Provided technical support for all customers and field support engineers to help solve critical issues.
- ❖ Managing Active directory, DNS and DHCP.
- ❖ Active directory Users and Computers bulk modification.
- ❖ Group Policy and security filtering.
- ❖ Active directory replication.
- ❖ DNS installation and configuration
- ❖ DNS zones and record creation.
- ❖ DHCP Scope creation and DHCP MAC binding, Security filtering and IP Reservation.
- ❖ Creating and managing active directory objects, like user, group, OU.
- ❖ Using Autotask Incident/SRM/Change Management Tool.
- ❖ Monitoring and managing server performance
- ❖ Managing PIM for Local administrative accounts of the servers covering Windows, Linux and UNIX machines.
- ❖ Creating Virtual machines in Azure cloud.
- ❖ provided technical support to vendors.
- ❖ AD Replication monitoring and regular health checks to be performed.
- ❖ Perform Security Health Check of Windows servers and other compliance related activities.

#### Employment Record

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- ❖ From Nov 2018 to April 2019 with KGM Group, Desktop support engineer.

#### Job Profile

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- ❖ Windows Desktop configuration and installation.
  - ❖ Replace Hardware components from desktop and laptop.
  - ❖ Formated Computers and laptops.
  - ❖ To support daily technical support activities for desktop, and data management.
  - ❖ To perform the system changes adhered to organizational policies
  - ❖ Maintain technical documentation in association with other functional departments.
  - ❖ Install and maintain equipment and software.
  - ❖ Configured the system based on client policy.
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#### Scholastics.

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- ❖ Bachelors of Science in Computer science (B.SC - CS), Mumbai University.

#### Personal Dossier

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Name	: Kalim Nabban khan
Sex	: Male.
Date of Birth	: 10/12/1997
Address	: 2B 10th floor 1006 Om sai ganesh society Kamraj nagar ghatkopar (E) mumbai 400077.
Languages proficiency	: English, Marathi, Hindi.
Marital status	: Single.
Nationality	: Indian.

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#### Declaration:-

I hereby declare that the statements and information furnished above are correct to the best of my knowledge.

I assure you that I will do my best if given the chance.

Place :- MUMBAI

Signature

KALIM NABBAN KHAN

