Pooja Shashank Rane   **Mobile**: +91 96642 72421

Citrix Administrator   **Email**: poojaspadia@gmail.com

Mumbai, India

Career Objective

Seeking a challenging and responsible opportunity, where I can efficiently utilize my technical knowledge and professional experience in the organization to meet client expectations and contribute to the growth of the organization to improve my skill set and knowledge.

Academic Details

- D. J. Sanghvi College of Engineering, Vile Parle (West)
  B.E. EXTC | 2014-2017 |CGPA 9.02
- Certificate in VMware Foundation 6.7
- Microsoft ethical Hacking Certificate

Skills

- Windows Server(2008R2, 2012, 2016,2019, and 2022)
- Citrix Xenapp (hands-on)
- Citrix Xendesktop (implementation, configuration, and planning)
- Citrix Xenserver (implementation)
- Provisioning Services (PVS)
- Machine Creation Services (MCS)
- Vmware(vSphere and Horizon hands-on) concerning health checks, VM creation, VM management, and monitoring
- Active Directory and Networking(related to servers)
- Citrix NetScaler hands-on
- Citrix Storefront
- Citrix Director
- Nutanix(AHV) concerning health checks, AFS, VM creation, VM management, and monitoring
- Microsoft Azure (Basic)

Training

- Completed Training in Citrix XenApp and XenDesktop 7.6
- Completed training in Citrix XenApp and XenDesktop **Advance** troubleshooting 7.15.
- Completed training in VCP 6.7 data center.
- Completed training in Azure fundamentals
- Completed Training on Netscaler

Work Experience

Currently working with Anunta technologies as an L2 Operations engineer where I have gained experience on Citrix(Xenserver and Delivery components which includes SF, XDC, and PVS), VMware (ESXi and horizon), Nutanix, and Azure platform since 21st September 2017

Job Role

- To administer and support Citrix XenDesktop applications 7.15/7.19
- Working Experience on Bank Applications, Development Applications, and Database Applications.
- Understanding on Farms, Zones, Server load, Load Balancing and Load evaluators.
- Good Exposure on User profile Management
- Configuration and implementation of Citrix delivery component
- Performing health checks and remediated violations on production servers.
- Configuring and managing printers that are redirected to user session via network printer as well as redirection policy.
- Working with Incident Management System Tools and Process Monitoring.
- Performing UAT as per the client requirement and promoting the changes into production through PVS MCS and Horizon
- Performing Basic Datacentre Operations. (installing XenServer OS, Bios, and firmware upgradation on multiple platforms like Xenserver and Nutanix)
- Working on monitoring alerts proactively to reduce any future business impact
- Updating patches on servers through manual patching, WSUS, and Manage Engine(Hands-On)
- Installing VDA for Server OS and Desktop OS machines along with CPM
- Working on escalation calls
- Working on PVS, MCS, and horizon activities
- Involvement in planning for migration of users from 7.15 to 7.19
- Planning for migration of old storage shares to new storage shares
- Planning for migration of MCS or Static VM to PVS
- Installation of patches on Xenservers/ESXI
- Worked on Citrix Policies along with in-depth knowledge of GPO
- Worked and applied Citrix policies as per the requirement from the customer end.
- Preparation of capacity dashboard concerning various clients where resource capacity, as well as user's concurrency, were illustrated
- Working and planning over achieving compliance to meet client expectations, Compliance includes VA/CA, Patching and AV pattern update
- Hands-on WVD provisioning infrastructures which include administration and user escalated issues related to windows issues along with FSRM issues.
- Configuring and Managing DFS for Azure User
- Worked on Xentool and Vmware tool upgradation activity
- Worked on Reverse Imaging for tool upgradation
- Worked on Upgradation: -Citrix (VDA , Citrix License server , XDC)
- Worked on Upgradation: - Nutanix (AFS, AVM, Foundation, AOS and LCM)
- Worked on upgradation: - Vmware (Vcenter , ESXi , Workspace one , Horizon connector and Connection server)
- Configured dark site server for Nutanix upgradation activity
- Part of SSO Migration activity
- Provisioning application through Citrix
- Managing the inventory of VM for Compliance tasks (Windows Patching, VA /CA, and AV)
- Leading the Team of 18 Engineer and providing assistance to More than 15 Engineers with the complex issue

Strengths

- I am committed to my work and I love to take initiative, and always eager to learn new things from it
- Coordinates with the entire team for better communication within the team
- Always completed the given task on time
- Currently working as Level2 escalation, implementation, and planning and providing assistance to level1 technical teams (18 Engineers) with complex issues.
- Have onsite experience with F2F communication with the client

Appreciation

- Start Performer, Risk Tacker, Employee of the Quarter, Leader in Making.
- Spot Award for completing all Critical activity
- Spot award for SSO Migration
- Received appreciation from Clients for resolving the complicated user-level issues