# **PREM RAJU CHAVAN**

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Contact No : 8286350082/9082608674

Highly self-motivated and goal-oriented professional committed to pursuing a long-term career in IT Industry

• Exceptionally well organized, strong work ethics and willingness to work hard to achieve employer objectives.

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### **Educational Qualifications**

Qualification	Name of Institution	University	Year of passing	Percentage
Diploma	Pravin Patil College of Eng.	MSBTE	2014	64.18
SSC	Shree Samarth School	State Board of Maharashtra	2011	66.18

## IT Course

- VMware Certified Professional Data Center Virtualization 6.0(VCP-DCV) training completed from RST Forum, 2018, Mumbai
- AWS Certified Solutions Architect Associate training completed from Udemy, 2021, Mumbai

### **Professional Experience**

Ambit Pvt Ltd, Mumbai Cloud Admin Oct,2021-Present

- Experience in AWS public cloud Services model :- IaaS
- Experience in managing AWS Services: EC2, ELB, ASG, VPC, S3, Cloudwatch etc.
- Expertise in creating and managing secure VPC with the help of NACL, Security groups, public and private subnet configuration.
- Familiar with basic networking concept of AWS (internet/NAT gateway, VPC, Subnet, Peering and Route Table)
- Taking snapshot of volume and creating AMI of instances and for backup if any activity/ change scheduled.
- Creating and managing public and private Hosted zone in Route53
- Implement the change request as per business requirement.
- Deployment of new VM as per customer requirement using Vcenter v6.5 and v6.7
- Deployment of Virtual Machine with the help of standard template as well as using OVF file..
- Investigating and troubleshooting incident reported by an operation in a timely & an efficient manner to achieve agreed SLA. Facilitating & participating in bridge calls with users & other IT Department in high & critical incidents.

# Tech Mahindra business Service, Mumbai Server Admin

Nov,2018-Mar,2021

- Managing Service requests, Incident and Change request within published SLA on ITSD Tool.
- Managing user accounts using Active Directory 2012/2016 to create new domain accounts
- Managing physical hardware and virtual infrastructure of TMBS using VCenter Server v6.0, consisting of 50+ physical hosts with 400 + VMs.
- Deploying virtual servers using template and cloning of virtual server..
- Involved in live migration of Virtual Machines and Virtual machines files using the vMotion and Storage vMotion.
- Created RHEL and Windows Virtual Machines as per the business requirements.
- Configured and maintained Active Directory User Management, Implementing various policies for the user using the group policies.
- Monitoring all physical and virtual server from ME Application Manager Tool.
- Managing, Scheduling and deploying MS security patches on 400+ servers using GFI Langaurd Tool.
- Troubleshooting user account lockouts using ME Adaudit Tool.
- Identified highest space on NAS servers to free up disk usage using TreeSize Professional.

Secure Credential pvt ltd, Mumbai System Admin Oct,2017-Nov,2018

- Created User Accounts and Groups in Active Directory.
- Working experience on O365 ECP Management.
- Shared Folders, Planned and Assisted in configuring NTFS Permissions.
- Experience with x86 / x64 Intel, HP & Dell hardware like rack-mounted servers, tower servers, desktop, laptop and other peripherals.
- Troubleshooting of Hardware, Operating System and Network.
- Configure antivirus software to fully protect IT environment.
- Provide Support in Resolving Networks Problem and troubleshooting of LAN Connectivity issues.

### Crisil House, Mumbai Remote Support Engineer

Jun,2016-Feb,2017

- Managing and attending daily calls on OTRs portal and maintain SLA.
- Troubleshooting and Configuring corporate mail IDs on users handset by using applications such as Air watch Agent and Maas360 with help of exchange server
- Provide remote support to different locations (US, UK) through Remote desktop, GoToMeeting, Cisco Jabber and WebEx.
- Installation, Configuration and Troubleshooting of Symantec PGP Encryption.
- Checks antivirus and security applications on Desktop and Laptops such as Symantec Endpoint protection Manager and Symantec Data Lose Protection (DLP).
- Installation of different types of OS, Active Directory, Software and Other computer peripherals.
- Configuration and Troubleshooting of Internet Explorer with Microsoft Outlook.
- Updating latest Security Patches and Anti-virus.

## Personal detail:

• Name : Prem Raju Chavan

• Address : Room no-1/14, Dalavii chawl,

Meghvadi, Hanuman Mandir.,

Jogeshwari (E), Mumbai-400060.

Date of Birth : 20<sup>th</sup> Jan 1996

• Religion : Hindu

Languages Known : English, Hindi and Marathi

Hobbies/Interest : Playing chess and listening songs

### DECLARATION:

I hereby declare that the above mentioned information is correct up to my knowledge and

I bear the responsibility for the correctness of the above mentioned particulars.

PLACE DATE : Mumbai

(Prem Raju Chavan)