RAJESH RAGHO DHURI

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CAREER OBJECTIVES:

• To work with a team of professionals in an organization having sound foundation and dynamic environment where ample opportunities exist for enhancing skills as well as career growth.

❖ WORK EXPERIENCE:-

Clarisity Solution PVT. LTD –Working as System Engineer L2 at Tupperware APAC from May 2021 to till date.

- Windows Server NT Server 2008,2012,2016,2019 Build and Administration / VMware ESX VSphere Build and Administration.
- Taken part in migration of AD and application servers from server 2008 to 2016 and 2019.
- knowledge in implementing managing and troubleshooting Active Directory DNS DHCP and Group Policies file and folder sharing security on Windows 2008,2012 and 2016 servers.
- Responsible for managing backup software's like **Veeam** for backing up critical file servers. VMware vSphere virtual machines and AS400 data to tape drive.
- Manage Dell EqualLogic san for data storage and replication, monitoring, modify manage volume size.
- Managing and configuring Microsoft office 365 user account and license.
- Monitor servers and VMs with PA monitoring tool for resource usage and alert.
- Conduct weekly tape exchange activity remotely with the help of vendor.
- Managing ERP servers with the help of different teams.

❖ JSW Severfield Structures Limited –Working as System Administrator from Jan 2019 to Arpil

- Windows Server NT Server 2008,2012,2016,2019 Build and Administration / VMware ESX VSphere Build and Administration.
- Taken part in migration of AD and application servers from server 2008 to 2016 and 2019.
- knowledge in implementing managing and troubleshooting Active Directory DNS DHCP and Group Policies file and folder sharing security on Windows 2008,2012 and 2016 servers.
- Responsible for managing backup software's like **Veritas backup exec and Veeam** for backing up critical file servers. VMware vSphere virtual machines to tape drive.
- Manage Dell EqualLogic san for data storage and replication, monitoring, modify manage volume size.
- Managing and configuring kerio connect and Microsoft office 365 user account.
- Monitor servers and VMs with GFI and Motadata monitoring tool and update patches on servers.
- Taken part in Data Center movement.

- Devu Tools PVt. LTD. Working as System Administrator at Asangaon facility from July 2016 to Dec 2018
 - Responsible for managing maintaining Active Directory, DNS, DHCP, WDS
 - Creating OU, Users, Group in AD.
 - Manage NTFS file and folder security on share folders.
 - Creating group policy on OU.
 - Troubleshoot basic hardware issues for HP and IBM servers. On the basis log a call with service provider.
 - Manage SonicWALL TZ300 Firewall.
 - Managing CFS policy on firewall.
 - Handling design and cam software network license like AutoCAD, NX, Catia, work explore,3D Tool.
 - Taken a part in transferring FSMO (roles DC to ADC) on new hardware.
- ❖ PRECISION TECH SERVE- Working as a Sr.System Engineer At Sutherland Global Services Pvt. Ltd. At MALAD facility, From March 2013 to July 2016.

Desktop:-

- Responsible for maintaining and supporting system infrastructure of more than 10 LOB's including brand names like Dell, Symantec, AT & T and Shutter fly etc.
- Maintaining over 1000+ Desktops (Dell, HP and Acer), Thin Client Systems 800+ (Wyse) and 100+ Laptops (Dell, HP & Lenovo) in domain Level.
- Creating and uploading client required OS images on WDS and Symantec Ghost Cast Server.
- Hardware Integration, installing operating system and other utility software's.
- Resolving application issues remotely through LMI tool.
- Configuring & troubleshooting Wi-Fi & VPN issues on Laptops.
- Operational Knowledge of VMware Vsphere and VMware view console.
- Operational Knowledge of Wyse Thin clients issue and configuring new thin clients.
- Working with Altiris and Symantec Service Desk incident management solution to provide the resolution to SD within the given SLA.
- Communicating with Service delivery teams to understand their needs and ensuring the service will be delivered to them within specified time lines.
- Managing and configuring of IP Phone Configuration like Avaya, Nortel and Grand Stream.
- Resolving the Critical outages by coordinating with internal SME (Server, Network and Telecom) and Client IT teams during the outages.
- Responsible for Ramp ups of clients like Dell, AT&T, Shutter fly and Symantec.
- Operational knowledge of Hyper v, SCCM, WSUS, Backup exec and SQL.

Network:-

 Resolving Network related issues (Raise request for changing vlan, Troubleshoot on Network issue at field side.

- Replacement of network equipment's by coordinating with NOC team (Ethernet Modules, SUP Engine, GBIC module, Power supply).
- Physical Movement of WAN links by coordinating with NOC team.
- Basic configuration knowledge of VLAN, Router and routing protocols, ACL, Sub netting,

Server:-

- Initial level Hardware trouble shooting on Server.
- View access of Active Directory to check on (user OU, level of access, part of group, and storage limit of mailbox) and co-ordinate with relevant team for resolution.
- Basic configuration knowledge of DHCP,DNS, AD, GPO, Group, Trust relationship, User profile, And server administration

Project:-

- Involved in Migration of OS from Win XP to Win 7, Win 8 and Deployment of Thin Clients.
- Involved in Data Center Redressing work.
- Involved in setting up New Process.
- Readiness of Desktop System with process specific image.
- Co-ordination with NOC team for creating DHCP scope and allowing process specific URLs / IPs.
- Co-ordination with Firewall team for allowing process specific Access/URLs in Web sense server.
- Involved in Sutherland Pune site readiness with the help of Network and server team.

Achievements:

Awarded as Best System Engineer in Q2 - FY14.

Prism Automation system – Working as a Desktop Engineer from Feb 2012 to March 2013

- Responsible for maintaining and troubleshooting all computer related problems i.e. Hardware, software and network.
- Handling server, maintaining backup, (NT backup) looking after all e-mail related queries.
- Maintaining hardware inventory and keeping it up to date.
- Handlinginto all network connections including ISP connection, handling all network related problems.
- Worked on Field Handled customers computer related problems.
- Installation of Windows XP,7\8\10 all types of Printers & Scanners, Configured small work group
 Network
- Installing Operating system with Dual Booting, Office Application, Printers and Scanners.

Academic Qualifications:

- SSC from Kolhapur Board
- HSC from Kolhapur Board
- BA from Mumbai University

Professional Qualification:

• Completed MCITP from CMS Dadar.

Personal data:

• Sex: Male

• Marital Status : Married

• Hobby: Listening music, Surfing internet. Playing Cricket.

• Language: known: English, Marathi, and Hindi.

Declaration

I hereby declare that the particulars of information and facts stated here in above are true and complete to the best of my knowledge and belief.

Place : Mumbai RAJESH DHURI

Date: