RAJA V REDDY

Tel: 9480160808
Date of Birth: 25-06-1998
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DYNAMIC IT OFFICER

2 years of IT Infrastructure Management experience in providing practical approaches to complex problems in network/hardware/operating systems.

⇨ IT professional with a deep passion and high energy level to pursue a career successful in Systems Administration, Security Concepts, Networking Operations and Troubleshooting.
⇨ Practical experience of installing, configuring, maintaining, troubleshooting, and administering LAN/WAN networks on Windows 2008/2012 Server and Windows 10/8 Platforms, and providing software related services.
⇨ Hands on experience with TCP/IP Ethernet Network Cabling, and Wireless Networking. Diagnosing and repairing hardware and network issues in LAN/WAN networks.
⇨ Good communicator who can fluently speak the language of both people and technology, with interpersonal skills to work a team player and providing technical support.

TECHNICAL SKILLS

Virtualization Software	: VMware ESXi 6.7.0, vSphere Client 6.7.0, VMware Horizon 7, VMware Workstation 12.
Backup Software	**:** Veeam Backup and Replication 11.
Hardware	: HP ProLiant Server G4, G5, G6, Dell PowerEdge T440, HP ProLiant DL 180 Gen9. DELL EMC vSAN R740xd Ready Node, Dell Wyse 3040 Thin clients.
Network Hardware	: Cisco 2501,7000,2801,2600 series routers, Cisco CAT 1900, 2900, SG350-52 Gigabit Managed Switches. Cisco AIR-AP1832I-D-K9. Netgear M4300-12X12F ProSAFE 12-port 10GBASE-T and 12-port 10G SFP+, S3300-52X ProSAFE 48-Port Gigabit Stackable Smart Switches. Hikvision DS-7P16NI-K1 NVR, DVRs
L3 Protocols	**:** RIP v1
Network Security	: Dell SonicWALL NSa 3650
IP Applications	**:** DNS, DHCP, NTP, HTTP, SMTP, FTP.
Network Tools	**:** Putty, Cisco Packet Tracer.
Operating Systems	: Windows 10 / 8.1 / Windows 7/ Windows Server 2012,2016,2019.
Anti-Virus Systems	: Sophos Intercept X.
Application Software	**:** MS-Office O365.

PROFESSIONAL EXPERIENCE

SHILPA BIOLOGICALS PRVIATE LIMITED, DHARWAD. Jr. Executive.   **OCT 2020 –PRESENT**

⇨ Hands on experience with VMware Vsphere, VSAN, VM network, VM kernal, VMotion, SVMotion, Snapshot's, templates, cloning, Hot Add, Hot plug.

⇨ Implementing High Availability with VMware HA and DRS.

⇨ ESX Server installation.

⇨ Network connections, Configuration of virtual switches and port groups.

⇨ Backup and restore with VMware Veeam Backup.

⇨ Installation, configuration and troubleshooting of Operating Systems, DellWyse thin client management via WMS, Time Synchronization of NTP servers and GPS Clocks, card level servicing of printers, plotter, and scanners. Providing Level 1 support for SAP ERP and Tally ERP Systems.

⇨ Create group policies to have granular control over computers and users, viz, system restrictions, mapping network drives.

⇨ Using NTFS and Share permissions, assigning share folder access, viz modify, read only permissions.

⇨ Performing Email migration of Microsoft O365 online mailboxes from old email domain to new domain and by using import service to migrate large PST files.

⇨ Expertise in troubleshooting network and connectivity issues.

⇨ worked on centralized server for cannon printers.

⇨ Maintain accurate inventory of PC hardware, software, and Licenses of various software of Shilpa biologicals Office 365, Adobe, AutoCAD, and all the Microsoft (OS, CAL, RDP,), VMWare Software's licenses. Follow up renewal, replacements with vendors.

⇨ Racking of servers, switches, Access points Cisco AIR-AP1832I-D-K9, Hikvision DS-7P16NI-K1 NVR, DVRs.

⇨ Defining Firewall rules to make the internal network threat proof or based on the business requirements. VPN configuration, NAT etc.

⇨ Remediate network security issues from both internal and external sources (including viruses, spamming and any unauthorized use of company network resources) by utilizing Firewall, Group policies, NMS, Anti- virus tools to protect the Company's information assets.

⇨ Evaluate and maintain up-to-date hardware upgrades, software releases, firmware upgrades of Desktops/Laptops/Thin Clients/Servers/Network Devices/HMI/IPC and MS Windows updates, Antivirus definitions, and other software patch updates to ensuring data security and user productivity.

⇨ Plan and perform system data backups jobs. Daily, weekly, and monthly backup of various instruments.

⇨ Monitoring Antivirus Alerts and clearing Warnings, Critical alerts by performing cleaning activities on Sophos Central.

⇨ Develop, document, and standardize preventative maintenance routines to ensure system availability by performing routine Data Centre checklist activity to monitoring the alerts of Servers, Network Devices, Firewalls, EMS, and Stability control systems are in good condition.

⇨ Hands on experience to handle project activity like LAN, Fiber (OFC) cable laying, switch, patch panel, WIFI installation.

⇨ Thermolab SMS alerts Monitoring and to make sure SMS are sent successfully via GSM modems, else notify the vendor with due and follow up until the issue is resolved.

⇨ User creation on various GMP systems and Active directory users as per the defined IT SOPs.

⇨ Resolving technical issues related to GMP and Non-GMP equipment/instrument/systems for smooth functioning of business activity. Like, Biometric, HRMS systems, Surveillance System, Telephone systems Matrix multichannel EPEBX, Network Devices, Access Points, Servers, Access Control systems, Video Conference systems etc.

⇨ Sound knowledge in IT SOP's, 21-CFR- Part 11 and GAMP 5. To follow requirements of 21 CFR Part 11 Electronic Records and Quality management system (QMS) to ensure the Good Documentation Practices.

⇨ Responsible for preparation of Installation Qualification (IQ), Operational Qualification (OQ) and Performance Qualification (PQ) Protocols and Reports.

⇨ Facing the regular system audits, sharing regular operation system reports with staff.

⇨ Responsible for maintaining the clean environment at workplace.

⇨ Responsible to follow good work practices by consistently and properly wearing the appropriate PPE's, safety boots at workplace.

⇨ Stay abreast of technology developments, looking for ways to improve the Company's productivity in the use of information technology.

⇨ Perform other related duties, as assigned, to meet departmental and company objectives.

PROJECTS

Optic Fiber Network Installation: Played active role in establishing optic fiber network for building-to-building connectivity and setting up separate physical network for Automation equipment in the production area of the Shilpa biologicals plant. With end-to-end labelling for points identification, crimping/slicing and testing of Fiber and ethernet networks of switches, patch panels and cubicle end.

PROFESSIONAL COURSES.

VMware Certified professional Data Center Virtualization (VCP-DCV).
https://lms.attariclasses.in/verification/certificate/RmhoeHkzeUx4Z0xQc3VvU21qcGJVdz09
Cisco Certified Network Associate (CCNA).
Microsoft Certified Solutions Associate (MCSA).
Hardware and Networking.

EDUCATION CREDENTIALS

⇨ **BCA** from Rani Channamma university, Belagavi, Karnataka.
⇨ **PUC Science** from Bapuji Independent PU College, Bagalkot, Karnataka.
⇨ **SSLC** from Nandi International School Bellary, Karnataka.

PERSONAL DETAILS

Name	: Raja Virupaksha Reddy
Father's Name	: Raja Vishwanath Reddy
Date of Birth	: 25 June 1998
Marital Status	: Single.
Religion	: Hindu.
Languages Known	: English, Hindi, Kannada, and Telegu.
Hobbies	: sports, listening to music, cooking, gardening.
Permanent Address	: S/O Raja Vishwanath Reddy Post kakalwar, TQ: Gurmitkal, Dist: Yadgir,585214.
E-mail ID	: **reddyashish47@gmail.com**
Driver's License	: Valid Indian.