# ANZIA M I

## Quality Assurance Engineer

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Detail-oriented and results-driven Manual/Automation Tester with 3+ years of experience in software quality assurance in CITI Bank. Proficient in designing, developing, and executing manual test cases as well as creating and maintaining automated test scripts. Skilled in identifying defects, troubleshooting issues, and ensuring the overall quality of software products across various platforms. Adept at collaborating with cross-functional teams to understand requirements and deliver high-quality solutions within tight deadlines. Proven ability to adapt quickly to new technologies and methodologies while continuously improving testing processes to enhance efficiency and effectiveness.

## WORK HISTORY

### Quality Assurance Engineer

*Tata Consultancy Services, Kochi*                                                    *Jan 2021-Present*

- Developed comprehensive test cases and test plans based on project requirements and specifications.
- Conducted system-wide testing to ensure quality and accuracy of software products.
- Established effective communication channels between QA, development, and project management teams to foster a collaborative working environment focused on delivering high-quality products.
- Documented test results, identified defects, and tracked their resolution using defect tracking tools like Jira ,Zephyr and confluence ensuring timely resolution of reported issues and maintaining clear communication with stakeholders.
- Increased product reliability by performing thorough functional and regression testing on each release cycle.
- Collaborated closely with development teams to improve software functionality and stability.
- Participated in agile development practices such as sprint planning meetings and daily stand-ups, retrospective calls contributing valuable input from a QA perspective throughout the project life cycle.
- Demonstrated new product features and functionality to project stakeholders.
- Participated in test case reviews  and provided feedback to improve test coverage and accuracy.
- Lead the team from upfront and delivered test strategies, plan and coordinated end to end testing
- Met tight deadlines to satisfy client demands and project timelines.
- Implemented automated testing solutions ,utilized automated testing tools such as Selenium WebDriver and Appium to enhance testing efficiency and coverage.
- Optimized test cases to maximize success of manual software testing.
- Contributed to the establishment of a positive company culture by actively participating in team-building events and demonstrating a strong commitment to collaboration and continuous improvement

## PROJECTS:

### *CITIBANK, N. A*

*Mobile and Tablet Application* - Project consists of Citidirect Web, Mobile and Tablet which permits the customer to connect to the Citidirect Platform via CDM and CDT thick app in Mobile phones and Tablets. CitiDirect supports multiple transaction types across multiple geographies, subsidiaries and currencies. Users can manage accounts, payments, receivables, liquidity, trade, loan, foreign exchange and reporting across the globe with Citi Direct online and mobile versions. Worked on Regulatory items like AML, Turkey & Japan region based Disclaimer, Pricing details alert. Designed scripts for Microservice, EPF, India Data Localization and BioCatch scope. Identification of defects, tracking, retesting and closure of defects in Jira.  Mobile Automation testing using BDD approach. Proven 2.5 years of experience in MySQL, optimizing database performance and designing complex queries that enhance data retrieval efficiency.

## SKILLS AND TOOLS

- Manual Testing
- Automation Testing
- Selenium
- API Testing
- TestNG, Cucumber
- Java
- SQL
- Eclipse

- Agile Methodology
- Appium
- Selenium
- JIRA
- Zephyr
- STLC/SDLC
- Leadership & Communication
- Team Management

## AWARDS & RECOGNITIONS

- Star of the Month, from TCS
- Award for raising more number of defects from the project during a critical release, TCS
- Recognized for monitoring associates in the project, TCS
- Award for the oustanding team performance on multiple critical releases, TCS
- Award for the extensive testing support for the Project migration from Angular to React, TCS

## CERTIFICATIONS

- ISTQB Certified Tester Foundation level
- ISTQB Foundation level Agile Tester

## EDUCATION

- **Bachelor of Technology in Civil Engineering**

  NSS College of Engineering , Palakkad                                          2016-2020
  *CGPA: 7.9*

- **HSS**

  BSS Gurukulam Higher Secondary School, Alathur, Palakkad                       2013-2015
  *CGPA: 98%*

## PORTFOLIOS

https://www.linkedin.com/in/anziami