

## SATYANARAYANA

Senior QA Engineer

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### CAREER OBJECTIVE:

Experienced software testing professional with 10+ years of expertise in functional and non-functional testing process, along with API and DB testing, skilled in using Selenium with Python for automation proactive and tenacious with solid understanding of SDLC an experience with Agile and scrum frame works, seeking a challenging position to apply my comprehensive testing knowledge, problem-solving skills, and dedication to quality assurance in a dynamic and innovative organization.

### PROFESSIONAL EXPERIENCE:

- Worked as **Senior QA Engineer** in **Service Lee Technologies** (Mumbai head office) since Jan 2021 to March 2023 (<https://www.servify.in>)
- Worked as a **Testing Engineer / QA Engineer** from **WebToGo Mobile Internet Pvt. Ltd.** Software company from 2013 Oct to 2020 Nov. (<https://www.webtogo.de/>)
- Worked as a **Software Engineer** from **Zensar Technologies Private Ltd.**, Hyderabad from the Feb 2012 to July 2013
- Worked as a **Software Engineer** from **Excellence Data Research Private Ltd.**, Hyderabad from the year Sep 2006 to Dec 2011.

### SUMMARY:

- Worked as Database Maintenance Engineer and Software QA with overall 15 + years of Experience in the field of Software.
- Worked as Software QA with overall 10 years of Experience in the field of Software.
- Responsible for Test Data Setup. Create test case, perform end to end feature testing.
- Understand the scope of feature, responsible for smoke test, regression test, sanity test for the features.
- Hands-on-experience with UI, API, Database testing for website, mobile phone Android & iOS applications.
- Experienced in Agile Methodology including Sprint planning, to actively participate in Scrum meeting.
- Have experience using tools like MS SQL Server Management Studio, Mongo DB, AWS, JIRA, POSTMAN, and Selenium.
- Defect Reporting and Tracking using Tools like JIRA and IDA (webtogo's project management tool).

## TECHNICAL SKILL SET:

**Tools:** JIRA, API Testing using Postman, HP Quality Center, SQL/ PostgreSQL, Mongo DB, selenium

**Environment:** WindowsServer2016, Visual Studio 2017, PyCharm

**Operating Systems:** MS-DOS, Android, iOS, MAC and Windows 10-11 OS

**Languages:** Python, SQL, HTML, XML, ORACLE PL/SQL.

**Cloud Data warehouse:** Snowflake

## PROJECTS SUMMARY:

<b>Project</b>	: Servify - 360 portal
Client	: One plus, Apple care, Samsung plus.
Browsers	: Chrome Firefox and IE.
Platforms	: Android and iOS.
Role	: Senior QA.
Automation Tools	: Selenium Web driver, Pytest with Hybrid framework with <b>SQL</b> .
Team Size	: 2
Duration	: Jan 2021 to March 2023.

### Description:

Servify is one of the more reputed aftersales service company where we work on Web application software, Android and iOS applications and Windows applications.

360 - portal is a web application where the clients use this for different kinds of services provided through this portal. From Mobile pickup to repair Warranty claim providing even purchase of refurbished devices any many more services are being provided.

### Roles and responsibilities:

- Participated in Full Life cycle of Confidential Sales and Service CRM Project
- Conducted End to End Functional Testing of Confidential Portal and logged the defects
- Authorized the Test Scenarios and Test Cases for Sales and Service Projects
- Executed **SQL** scripts and crosschecking the outputs and Data saved in different databases like SQL, PostgreSQL, and Mongo DB.
- Reporting the Bugs in Bug tracking system – JIRA.
- Provided the Weekly status reports for Sales and Service Projects Review the status reports with managers and sign off the task completed.

<b>Apple Project</b>	: Core and GSX Module	At Servify
<b>Mobile Care apps</b>	: mStore & mServe	
Clients	: Apple, Apptronix	
Browsers	: Chrome, Firefox and Safari (360 portal)	
Platforms	: Mac, iOS	
Role	: Team member - QA.	

**Description:**

Was part of the core team, which was responsible for core logic of the product along with maintaining logic of call between different micro services and getting data from them. Also was a part of team which handled micro service of GSX responsible for calling Apple APIs.

mServe, mStore apps are used in authorised service centres to allocate tokens to the customers who visit the service centres and process his service request.

**Roles and responsibilities:**

- Gathered requirements documents such as business requirements and design document and other related documents
- Developed Test Cases, Use Cases and Automation test scripts
- Other activities included test execution report and generation in accordance with Quality Assurance best practices
- Experience with Postman tool for Manual Testing API Rest Request.

**EDUCATIONAL QUALIFICATIONS:**

**AMIE** - Computer Science and Engineering from Institution of Engineers (India), Kolkata.

**DCME** - Diploma in Computer Engineering (AANM & VVRSR Polytechnic, Gudlavalleru, AP)

**Declaration:**

I hereby declare that the information furnished above is true to the best of my knowledge.

**Satyanarayana Pedada**