

# Swati Joshi

## Lead QA Engineer

✉ [swatij2210@gmail.com](mailto:swatij2210@gmail.com)

☎ 8108315046

🌐 [linkedin.com/in/swati-joshi-70825096/](https://www.linkedin.com/in/swati-joshi-70825096/)

Learning and implementing best IT and Business practices to add value to the current infrastructure and growth of the organization I work with. To secure a challenging position where I can effectively contribute my skills as Software Professional, possessing competent Technical skills.

### Professional Summary

- A dynamic technocrat with 6.5+ years of experience in Manual Testing and in Test Automation Framework Development using Selenium-Python and Cypress-Javascript.
- Extensively worked on various Testing types such as Integration, System, Functional, Regression, Sanity, Smoke, User-interface (GUI), Data base and User Acceptance Testing (UAT), Performance Testing.
- Experience in handling automation framework design and development, test management activities such as Test Planning, Test Case Design and Test Case Execution.
- Ability to successfully manage multiple deadlines and multiple projects effectively through a combination of business and technical skills.
- Experienced in complete Software Development Life Cycle (SDLC), Software Testing Life Cycle (STLC) and Bug Life Cycle.
- Having good understanding of API testing in Postman.
- Quick learner, strong work ethics, and willingness to work hard to achieve employer objectives.
- Excellent interpersonal and communication skills and ready to take an independent or team challenge.

### Skills

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|------------------------------|------------------------|------------------------------|
| • Mobile Application Testing | • Selenium WebDriver   | • Screaming Frog-SEO Testing |
| • Agile Methodology          | • Pytest Framework     | • Jenkins                    |
| • JIRA/Confluence            | • GitHub/GitLab        | • CI/CD                      |
| • BugZilla                   | • Browser Stack        | • SQL                        |
| • Mantis                     | • Cypress - Javascript | • OOPs Concept               |
| • Manual Testing             | • JMETER               | • API testing                |
| • SDLC & STLC                | • Postman              | • Figma                      |
| • Scrum                      | • Python               | • OOPs Concept               |

### Education

#### Atharva College of Engineering

- Bachelor of Engineering in Information Technology 2012 - 2016

#### Viva College of Science, commerce & Arts

- HSC - Science 2011 - 2012

### Domain

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| • Fintech | • Pharma     |
| • Edtech  | • E Commerce |

## Professional Experience

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- **Adventum Student living Pvt. Ltd. (UniAcco | UniCred | UniScholars)**  
*Lead QA Engineer* *Oct 2023 - June 2024*
- **Motilal Oswal Financial Services Ltd.**  
*Senior Software Quality Analyst* *Sep 2021 - Oct 2023*
- **ACG Inspection Pvt. Ltd.**  
*Quality Test Engineer* *Feb 2021- Sep 2021*
- **Imagyn Creative Studios**  
*Quality Analyst* *Mar 2017 - Jan 2021*
- **PlanetNextGen Pvt Ltd**  
*Data Analyst - Intern* *Sep 2016 - Mar 2017*

## Role And Responsibility

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- Setup Testing Environment and Responsible for conducting product testing (including all aspects like Black box, White Box, integration, regression, stress, and other forms of testing) for each release cycle.
- Assigned different testing tasks to team members and followed up with the QA team regarding progress, providing support for any blockers encountered.
- Created, executed, and maintained automated test cases using Cypress and Selenium Pytest to validate software functionality and user interfaces, also conducting peer code reviews.
- Used POSTMAN for manual API testing.
- Created Jenkins jobs to automatically execute test scripts.
- Prepared weekly status reports to inform the QA manager, Engineering manager, and CTO of progress.
- Performing different activities i.e. attending release walkthrough calls, retrospective calls, dry runs, and reporting as part of Production Release Activity.
- Applying business and functional knowledge including testing standards, guidelines, and testing methodology to meet the team's overall test objectives.
- Collaborating with Backend teams to validate the software's performance under different conditions
- Monitoring customer feedback and complaints, addressing issues promptly, and implementing corrective actions to improve customer satisfaction.
- Involved in Effort Estimation, Peer Review, Weekly and Monthly Status Review calls Weekly Dashboard, and Monthly metrics preparation.
- Identified areas for process improvement, developed action plans, and implemented strategies to enhance overall quality and efficiency.
- Kept track of reported defects throughout the testing process and work with developers and other team members to verify fixes and validate that issues have been resolved.

## Certifications

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- Selenium Python testing and framework
- JMETER - Performance testing
- Cypress Automation Testing with Scratch
- POSTMAN | Udemy
- SEO Testing

## Awards

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- **Runner up** in Annual Hackathon Event at ASL for automating CRM activities
- **Diamond month** of the award at Motilal Oswal Financial Services

## Interest

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- Painting
- Gardening
- Travelling