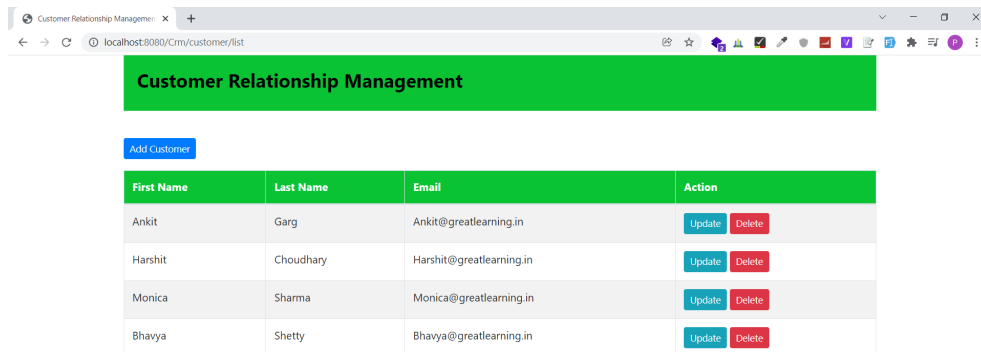


Customer Relationship Management

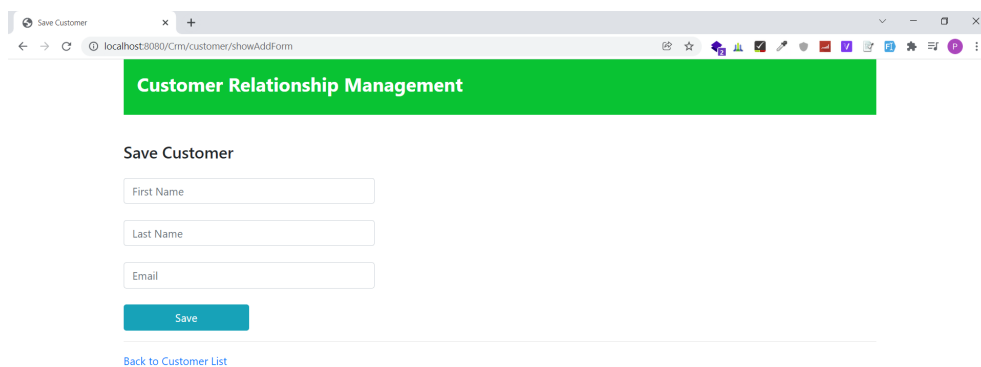
1) The list of Customers is displayed with 4 records initially.



The screenshot shows a web browser window with the title 'Customer Relationship Management'. The address bar shows 'localhost:8080/Crm/customer/list'. Below the title bar, there is a green header with the text 'Customer Relationship Management'. Underneath the header, there is a blue button labeled 'Add Customer'. Below the button, there is a table with 4 columns: 'First Name', 'Last Name', 'Email', and 'Action'. The table contains 4 rows of customer data. Each row has 'Update' and 'Delete' buttons in the 'Action' column.

First Name	Last Name	Email	Action
Ankit	Garg	Ankit@greatlearning.in	Update Delete
Harshit	Choudhary	Harshit@greatlearning.in	Update Delete
Monica	Sharma	Monica@greatlearning.in	Update Delete
Bhavya	Shetty	Bhavya@greatlearning.in	Update Delete

2) The blank Save Customer form is displayed after clicking the 'Add Customer' button.



The screenshot shows a web browser window with the title 'Save Customer'. The address bar shows 'localhost:8080/Crm/customer/showAddForm'. Below the title bar, there is a green header with the text 'Customer Relationship Management'. Underneath the header, there is a section titled 'Save Customer'. This section contains three input fields: 'First Name', 'Last Name', and 'Email'. Below these fields is a blue button labeled 'Save'. At the bottom of the form, there is a blue link labeled 'Back to Customer List'.

Save Customer

[Save](#)

[Back to Customer List](#)

3) The Customer details are entered in the Save Customer form.

Customer Relationship Management

Save Customer

Pranav

S

Pranav@gmail.com

Save

[Back to Customer List](#)

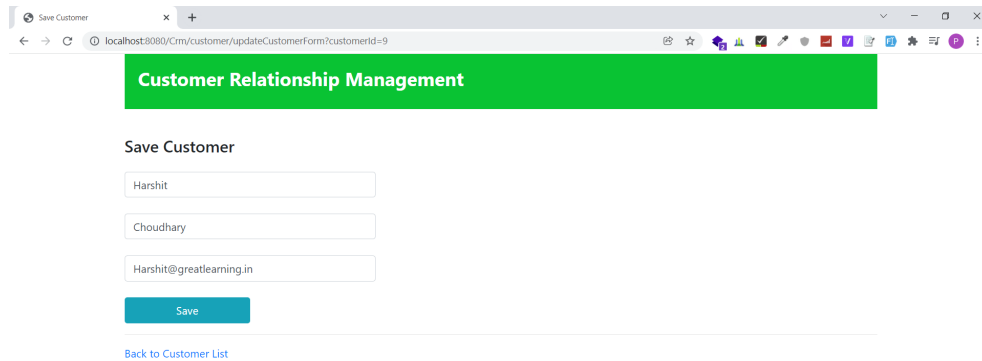
4) The Customer list page is displayed with the newly added Customer after clicking the 'Save' button on the Save Customer page.

Customer Relationship Management

[Add Customer](#)

First Name	Last Name	Email	Action
Ankit	Garg	Ankit@greatlearning.in	Update Delete
Harshit	Choudhary	Harshit@greatlearning.in	Update Delete
Monica	Sharma	Monica@greatlearning.in	Update Delete
Bhavya	Shetty	Bhavya@greatlearning.in	Update Delete
Pranav	S	Pranav@gmail.com	Update Delete

- 5) When the 'Update' button is clicked for the customer 'Harshit Choudhary' the Save Customer form is displayed with the customer details prefilled.



Save Customer

Harshit

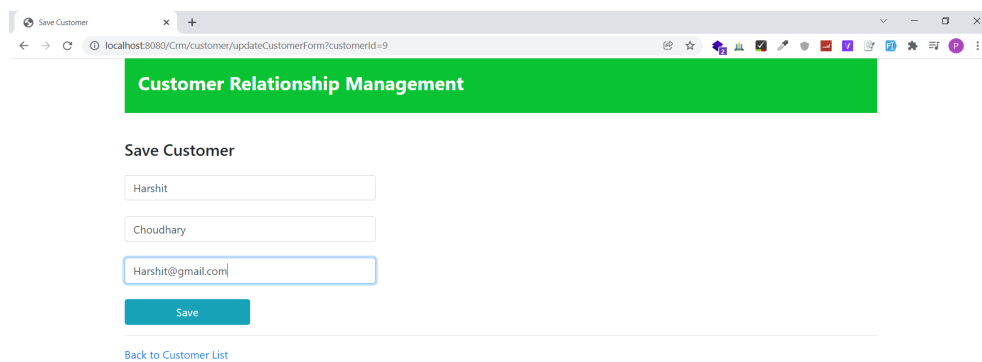
Choudhary

Harshit@greatlearning.in

Save

[Back to Customer List](#)

- 6) The Email address for the Customer is updated on the Save Customer form page.



Save Customer

Harshit

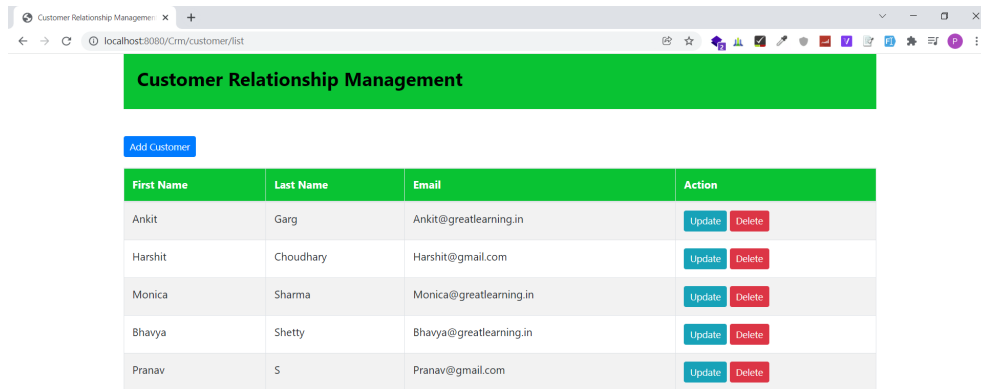
Choudhary

Harshit@gmail.com

Save

[Back to Customer List](#)

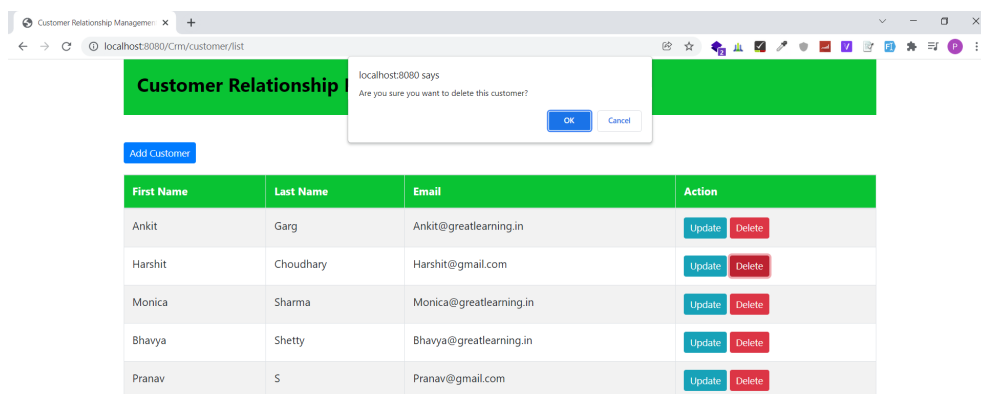
- 7) The Customer list page is displayed with the Customer details updated successfully after clicking the 'Save' button on the Save Customer page.



The screenshot shows a web browser window with the title 'Customer Relationship Management'. The address bar shows 'localhost:8080/Crm/customer/list'. The page has a green header bar with the title. Below the header is a blue button labeled 'Add Customer'. The main content is a table with four columns: 'First Name', 'Last Name', 'Email', and 'Action'. The table contains five rows of customer data. Each row has 'Update' and 'Delete' buttons in the 'Action' column.

First Name	Last Name	Email	Action
Ankit	Garg	Ankit@greatlearning.in	Update Delete
Harshit	Choudhary	Harshit@gmail.com	Update Delete
Monica	Sharma	Monica@greatlearning.in	Update Delete
Bhavya	Shetty	Bhavya@greatlearning.in	Update Delete
Pranav	S	Pranav@gmail.com	Update Delete

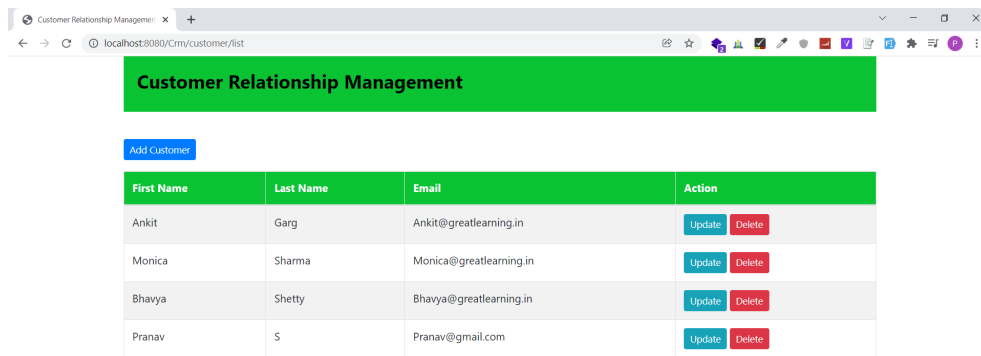
- 8) The 'Delete' button is clicked for the customer 'Harshit Choudhary' and the popup window is displayed to confirm the delete.



The screenshot shows the same web browser window as before, but with a confirmation popup displayed. The popup is a small white box with a green border. It contains the text 'localhost:8080 says' and 'Are you sure you want to delete this customer?'. There are two buttons: 'OK' and 'Cancel'. The background is slightly dimmed.

First Name	Last Name	Email	Action
Ankit	Garg	Ankit@greatlearning.in	Update Delete
Harshit	Choudhary	Harshit@gmail.com	Update Delete
Monica	Sharma	Monica@greatlearning.in	Update Delete
Bhavya	Shetty	Bhavya@greatlearning.in	Update Delete
Pranav	S	Pranav@gmail.com	Update Delete

- 9) The Customer is deleted successfully after the 'Ok' button is clicked and the updated Customer list page is displayed.



Customer Relationship Management			
Add Customer			
First Name	Last Name	Email	Action
Ankit	Garg	Ankit@greatlearning.in	<button>Update</button> <button>Delete</button>
Monica	Sharma	Monica@greatlearning.in	<button>Update</button> <button>Delete</button>
Bhavya	Shetty	Bhavya@greatlearning.in	<button>Update</button> <button>Delete</button>
Pranav	S	Pranav@gmail.com	<button>Update</button> <button>Delete</button>