

CUSTOMER SERVICE SURVEY

*Обязательный вопрос

1. Email *

2. On scale 1 is i dont like and 5 is Perfect rank like the services that you provide to you *

1 2 3 4 5



3. Is your service help you? *

Отметьте только один овал.

☐ Yes

☐ No

4. What type of Customes service do you use? *

Отметьте только один овал.

☐ Phone Call

☐ Email Support

☐ Live Chat (on our website)

☐ Social Media (DM/Comments)

☐ Self-Service / Help Center (FAQs)

☐ WhatsApp / SMS

5. What type of service can we provide for you?

Отметьте только один овал.

- ☐ Consulting/Advice (e.g., strategy, planning)
- ☐ Technical Support (e.g., repairs, software help)
- ☐ Subscription/Maintenance (e.g., monthly plans, updates)
- ☐ One-time Installation/Setup
- ☐ Training/Education (e.g., workshops, tutorials)

6. Do you remember the name of the specialist who helped you? (If not leave it blanked)

7. If you could change one thing about our product/service, what would it be?

8. How likely are you to use our services again in the future?

Отметьте только один овал.

- ☐ Very Likely
- ☐ Somewhat Likely
- ☐ Neutral
- ☐ Unlikely
- ☐ Very Unlikely

9. Have you used our services before today?

Отметьте только один овал.

- ☐ Yes, I am a returning customer.
- ☐ No, this was my first time.

10. If yes, when was the last time you used our service?

Отметьте только один овал.

- ☐ Within the last week
- ☐ Within the last month
- ☐ 1–6 months ago
- ☐ More than 6 months ago

Компания Google не имеет никакого отношения к этому контенту.

Google Формы

