

## Phase 6: User Interface Development

### Project Title: SmartCare CRM – Salesforce-Powered Healthcare Management & Patient Engagement Suite

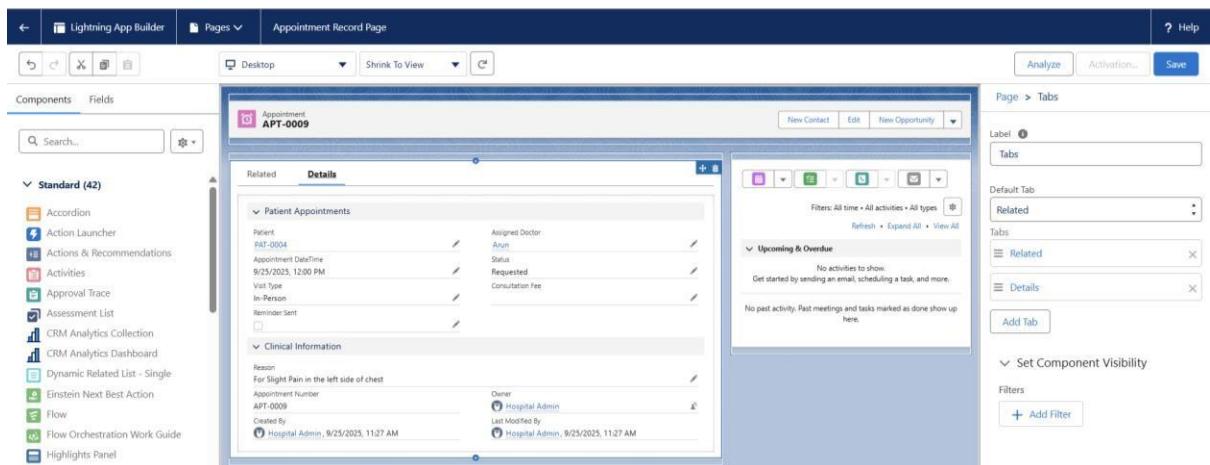
#### Purpose:

This phase focuses on enhancing the user experience by creating a more organized and efficient user interface. Using the declarative Lightning App Builder, we'll customize standard pages to better suit the specific needs of the application.

## 1. Custom Appointment Record Page

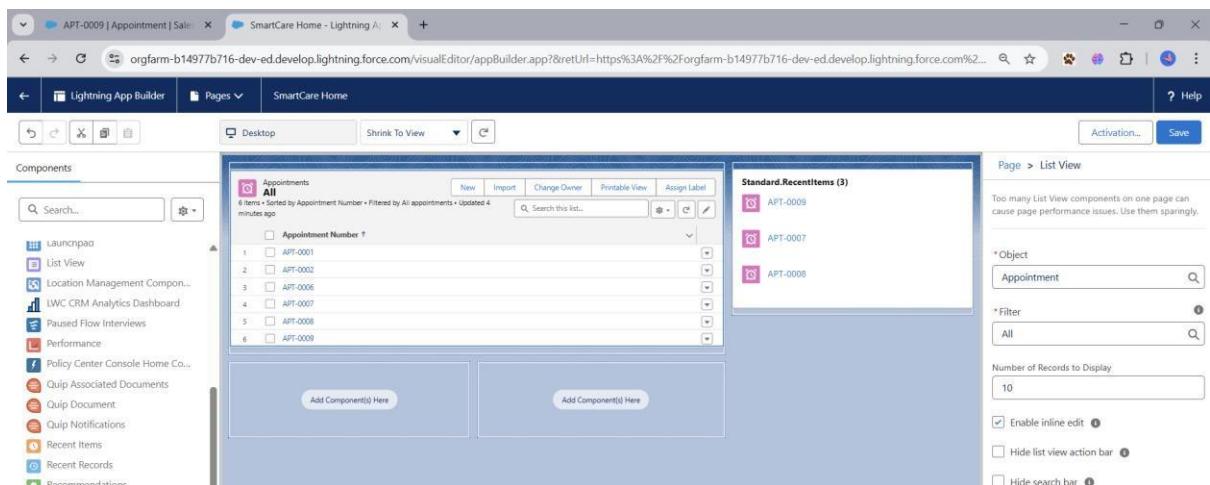
**Purpose:** To organize the information on the Appointment record page for quicker access.

The default record page for the Appointment object was modified to better organize information. A Tabs component was added to the page to separate the core record details from related lists, preventing users from having to scroll through a long single page. This makes finding key information faster and more intuitive.



## 2. Custom App Home Page

**Purpose:** To provide a relevant landing page for agents when they open the app.



- List view is added so that Appointments which are not yet confirmed are filtered.

The screenshot shows the SmartCare Hospital Appointments page. A modal window titled "Unconfirmed Appointment" is open, displaying a list of 5 items sorted by Appointment Number. The list includes entries from 1 to 5, each with a checkbox and the identifier "APT-0001" through "APT-0009". To the right of the list is a filter configuration interface. It includes fields for "Field" (Status), "Operator" (equals), and "Value" (Requested). Below these are buttons for "Cancel", "Save", and "New Filter". A sidebar on the right shows "Matching all of these filters" and options for "Add Filter" and "Remove All".

### 3. App Utility Bar

**Purpose:** To provide quick access to frequently used tools.

The screenshot shows the SmartCare Hospital Appointments page with the utility bar at the top. The utility bar contains icons for Home, Patients, Appointments, Doctors, Prescriptions, Reports, and Dashboards. On the right side of the utility bar, there is a panel titled "Standard.RecentItems (3)" which lists three recent items: "APT-0009", "APT-0007", and "APT-0008", each accompanied by a small icon.

The screenshot shows the Lightning App Builder Utility Items (Desktop Only) configuration screen. The left sidebar has sections for App Settings, App Details & Branding, App Options, Utility Items (Desktop Only), Navigation Items, and User Profiles. The Utility Items section is selected. The main area displays "Utility Items (Desktop Only)" with a sub-section for "Recent Items". It shows a list of recent items with properties like "Label" (Recent Items), "Icon" (fallback), "Panel Width" (340), "Panel Height" (480), and a checked "Start automatically" checkbox. There are also "Component Properties" with a "Label" set to "Custom".