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Travel Industry Data Analytics

1. Introduction to Travel Industry Data Analytics

- Data analytics in the travel industry helps businesses optimize operations, improve customer experiences, and boost revenue.
- Uses historical data, real-time insights, and predictive analytics to enhance decisionmaking.

2. Key Data Sources

- **Booking & Reservation Data** (Flights, Hotels, Tours)
- Customer Data (Demographics, Preferences, Feedback)
- Website & Mobile App Analytics (User Behavior, Search Trends)
- Social Media & Review Platforms (Sentiment Analysis, Ratings)
- Market & Competitor Data (Pricing, Offers, Demand Trends)

3. Types of Analytics in Travel Industry

- **✓ Descriptive Analytics** Summarizes historical trends (e.g., seasonal demand, customer preferences).
- **Predictive Analytics** − Forecasts future trends using ML (e.g., demand prediction, dynamic pricing).
- **Prescriptive Analytics** − Suggests optimal actions (e.g., personalized recommendations, pricing strategies).
- **▼ Real-time Analytics** Monitors ongoing travel trends (e.g., flight delays, surge pricing).

4. Applications of Data Analytics in Travel

- **Customer Personalization** Recommending destinations, hotels, and packages based on past behavior.
- Revenue Management & Dynamic Pricing Adjusting prices based on demand, competitor pricing, and seasonality.
- → Operational Efficiency Optimizing airline routes, hotel occupancy, and transportation schedules.
- Marketing & Customer Engagement Targeted promotions, loyalty programs, and churn prediction.
- **\rightarrow Fraud Detection** Identifying anomalies in bookings and payments.



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5. Tools & Technologies Used

• **Data Processing**: Python, R, SQL

BI & Visualization: Tableau, Power BI

• Machine Learning: Scikit-learn, TensorFlow

• **Big Data**: Hadoop, Spark

• Geospatial Analysis: GIS, Google Maps API

Solve all the question given below using SQL. You need to submit SQL file as solutions.

- 1. Fetch the first 5 records from the Travel Table
- 2. Retrieve all the distinct travel modes used by tourists.
- 3. Retrieve all the distinct type of Accommodation used by tourists.
- 4. Display all records where the mode of travel is 'Flight'.
- 5. Count the number of tourists travelled to each country using different mode of travel.
- 6. Find total Tarvel Cost per person for different Mode of Travel for each Country.
- 7. Find the top 5 most visited countries by tourists.
- 8. List the top 5 most visited cities in each Country.
- 9. Find Total number of records, Minimum Number_of_Companions, Maximum Number_of_Companions,Sum of Total_Travel_Cost.
- 10. Calculate the average trip duration for each mode of Travel.
- 11. Find the count of Tourist per Season and identify the peak season.
- 12. Calculate the average duration of travel for each season (Winter, Summer, Spring, Fall).
- 13. Find the most popular accommodation type based on the number of trips.
- 14. Identify the top 5 cities with the longest average stay duration.
- 15. Compare average, maximum and minimum Travel Cost per Accommodation type.

(Are there outliers in the cost of different accommodation types.

Example: If an Airbnb stay costs more than luxury hotels, it may indicate outliers or incorrect data.)

16. Find travel modes that are rarely used in specific locations.



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(Assuming fewer than 5 instances indicate an outlier)

- 17. Find unusually large travel groups. (Method: Use Z-score to detect groups that are significantly larger than average.)
 - Z-Score = (No_Of_Companions Mean of No_Of_Companions)/ (standard_deviation of No_Of_Companions)
- 18. Find the country with the highest percentage of family Visit as Main_Purpose.
- 19. Determine if certain cities are more popular for solo travelers vs. group travelers.
- 20. Find the Tourist_ID for the longest trip in terms of duration for each country.