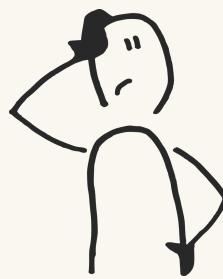


Final Project Presentation

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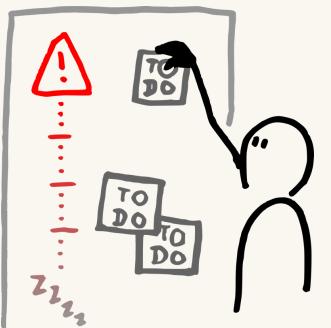
Project Overview



Problem

Students often struggle to report issues due to manual or slow complaint processes.

This leads to delays, unresolved problems, and lack of transparency.



Solution

An online complaint portal enables quick submission, easy tracking, and organized management of issues.

It reduces manual work and ensures complaints reach the right authorities instantly.



Why It Matters

A smooth complaint system improves hostel living conditions and student satisfaction.

It builds accountability and ensures timely repairs, safety, and better campus experience.

Project Objective

Main Goal

To create a simple, efficient, and transparent digital system that allows students to report hostel issues easily and helps administrators resolve them quickly.

Supporting Objectives

- To provide students with an easy and fast platform to submit hostel-related complaints online.
- To help hostel administration manage, track, and resolve complaints efficiently and transparently.



code screenshots:

```
index.html > html > body > section#lodge.container > form.complaint-form
1  <!DOCTYPE html>
2  <html lang="en">
3  <head>
4      <meta charset="UTF-8">
5      <meta name="viewport" content="width=device-width, initial-scale=1.0">
6      <title>Hostel Complaint Portal</title>
7
8      <style>
9          * {
10              margin: 0;
11              padding: 0;
12              box-sizing: border-box;
13              font-family: "Poppins", sans-serif;
14          }
15
16      body {
17          background: #f3f4f6;
18          color: #333;
19      }
20
21      /* Navbar */
22      nav {
23          width: 100%;
24          background: #2c3e50;
25          padding: 15px 40px;
26          display: flex;
27          justify-content: space-between;
28          align-items: center;
29          position: fixed;
--
```

```
30     top: 0;
31     z-index: 999;
32   }
33
34   nav .logo {
35     color: white;
36     font-size: 22px;
37     font-weight: 600;
38   }
39
40   nav ul {
41     display: flex;
42     list-style: none;
43   }
44
45   nav ul li {
46     margin-left: 25px;
47   }
48
49   nav ul li a {
50     text-decoration: none;
51     color: white;
52     font-size: 16px;
53     transition: 0.3s;
54   }
55
56   nav ul li a:hover {
57     color: #f1c40f;
58   }
59
60   /* Home Section */
61   .home {
62     height: 100vh;
63     background: linear-gradient(rgba(0,0,0,0.4), rgba(0,0,0,0.4)),
64       url("https://images.unsplash.com/photo-1562774053-701939374585?auto=format&fit=crop&w=1350&q=80");
65     center/cover no-repeat;
66     display: flex;
67     justify-content: center;
68     align-items: center;
69     text-align: center;
70     color: white;
71     padding-top: 70px;
72   }
73
74   .home h1 {
75     font-size: 42px;
76     margin-bottom: 15px;
77   }
```

```
79     .home p {
80         font-size: 18px;
81         margin-bottom: 25px;
82     }
83
84     .btn {
85         background: #f1c40f;
86         padding: 12px 25px;
87         border-radius: 5px;
88         text-decoration: none;
89         color: black;
90         font-weight: 600;
91         transition: 0.3s;
92     }
93
94     .btn:hover {
95         background: #d4ac0d;
96     }
97
98     /* Form Container */
99     .container {
100         max-width: 700px;
101         margin: 60px auto;
102         background: white;
103         padding: 30px;
104         border-radius: 10px;
105     }
106
107     .container h1 {
108         box-shadow: 0 3px 15px rgba(0,0,0,0.1);
109         margin-top: 120px;
110     }
111
112     .container h2 {
113         margin-bottom: 20px;
114         text-align: center;
115     }
116
117     .input-group {
118         margin-bottom: 15px;
119     }
120
121     .input-group label {
122         display: block;
123         margin-bottom: 5px;
124         font-weight: 500;
125     }
126
127     .input-group input,
128     .input-group select,
129     .input-group textarea {
130         width: 100%;
131         padding: 12px;
132         border: 1px solid #bbb;
```

Project link:

<http://127.0.0.1:5500/index.html#lodge>



SOLUTION OVERVIEW

TEAM A

Project Summary

What We Created

WE CREATED AN ONLINE HOSTEL COMPLAINT PORTAL THAT ALLOWS STUDENTS TO SUBMIT AND TRACK THEIR COMPLAINTS EASILY. IT PROVIDES A CLEAN INTERFACE FOR USERS AND HELPS HOSTEL ADMINISTRATION MANAGE AND RESOLVE ISSUES EFFICIENTLY.

What It Does

- It allows students to submit hostel complaints online and stores all details in an organized way.
- It helps administrators view, track, and resolve issues quickly, improving communication and response time.

Key Features

- Online Complaint Submission: Students can easily submit complaints anytime.
- User-Friendly Interface: Clean and simple design for smooth usage.
- Category Selection: Complaints can be categorized (Electricity, Water, Cleaning, etc.).
- Detailed Issue Description: Students can explain the problem clearly.
- Admin Management: Admin can view, track, and resolve complaints.
- Responsive Design: Works smoothly on mobile, tablet, and desktop.
- Faster Communication: Reduces delays by sending issues directly to hostel authorities.



The End