

Release Notes

For Product Tags



Document Control

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1.0.0	2025/02/20	1 st Release	

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Getting Started

- ❖ This release introduces several new features and updates designed to enhance user experience, streamline workflows, and improve platform performance. The guide provides details on new functionalities and step-by-step guidance for accessing and utilizing these updates.

Role-Based Tag Management

- ❖ Admins can define **permission levels** for creating, editing, or deleting product tags.
- ❖ Branch-level staff can apply and suggest tags, while central teams can approve or modify them.

User Profile

- ❖ Update First and Last Name(EN) ,as well as update their Product Category .

Collaborators

- ❖ Users are able to Add , Update and remove their product tags as needed .

Logs

- ❖ Able to view problems, errors or just information on current operations in this page .

Audit Logs

- ❖ Able to view the occurrence of an event, the responsible user or service and the impacted entity.

Contents

- ❖ Able to add the contents that are used later in the bot such as texts,cards,carousels,choice etc.

NLU

- ❖ Create intent classification and provide responses to users as needed .

Q &A

- ❖ Create questions and provide answers to users as needed .

Analytics

- ❖ Track each and every action performed on botpress .
- ❖ Includes analytics of total revenue ,Successful Product Activations , Deflection and Completion Rate , Agent Escalation , Translation per day etc.

Improvements

- ❖ Faster Tag Synchronization across all banking platforms, ensuring real-time updates.
- ❖ Better Tag Filtering & Reporting, allowing banks to generate insights based on tagged products.
- ❖ Improved API Support for seamless integration with third-party financial tools.
- ❖ UI/UX Enhancements: Improved navigation and accessibility across web and mobile platforms.

Bugs Fixes

- ❖ Fixed an issue where some product tags were not appearing correctly in search results.
- ❖ Resolved a problem where tag-based reports were showing duplicate entries.
- ❖ Addressed UI glitches in the tag assignment workflow for mobile banking.

Known Issues

- ❖ Bulk editing of tags for legacy products may experience delays. A fix is in progress.
- ❖ Some custom tags may not sync immediately on external CRM platforms.

Next Steps

- ❖ Expansion of AI-driven tag recommendations for better product targeting.
- ❖ Customer-facing product tagging, allowing users to categorize their own transactions.