



# Customer Churn Analysis and Prediction



Clear Filter



Churn

All

MultiLineUser

All

TenureGrowthStage

All

ServiceBundle

All

EngagementLevel

All

Churn Rate



26.54%

Senior Citizens



16.21%

Average Tenure



32

Average Monthly



Charges

64.76

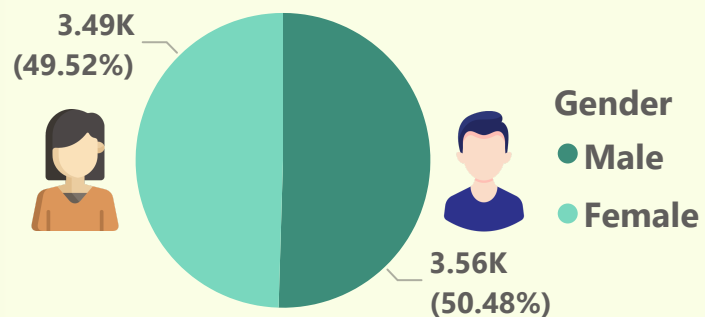
Average Total



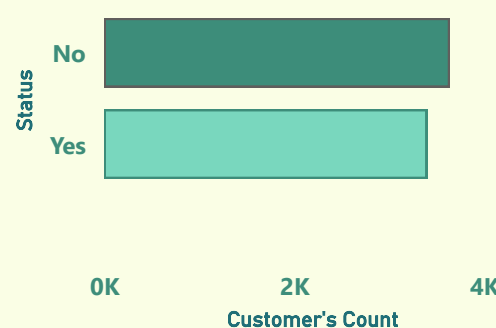
Charges

2K

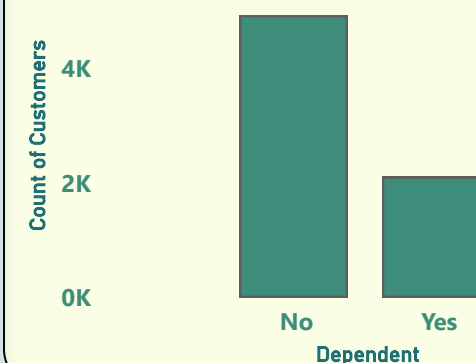
Customer Gender Distribution



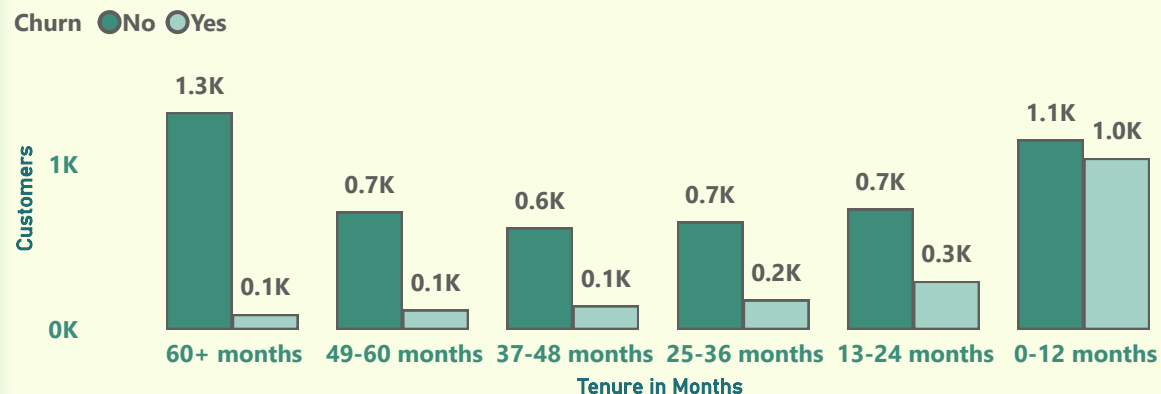
Partner Status Distribution



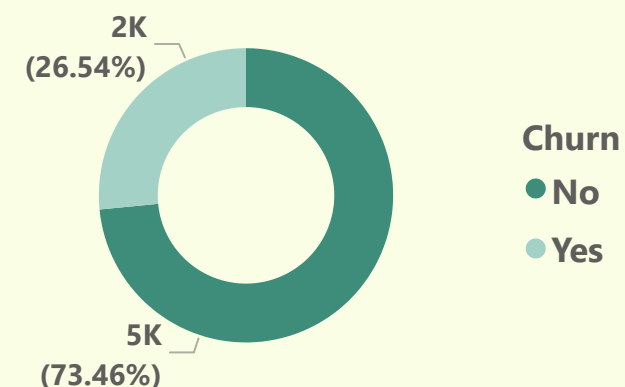
Dependent Status Distribution



Customer Retention by Tenure: Churn vs. Loyalty



Customer Retention & Churn Rate





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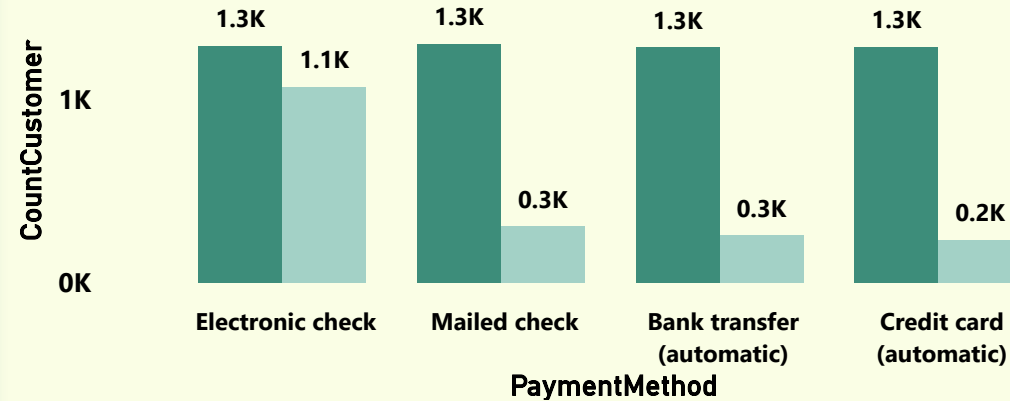
All

EngagementLevel

All

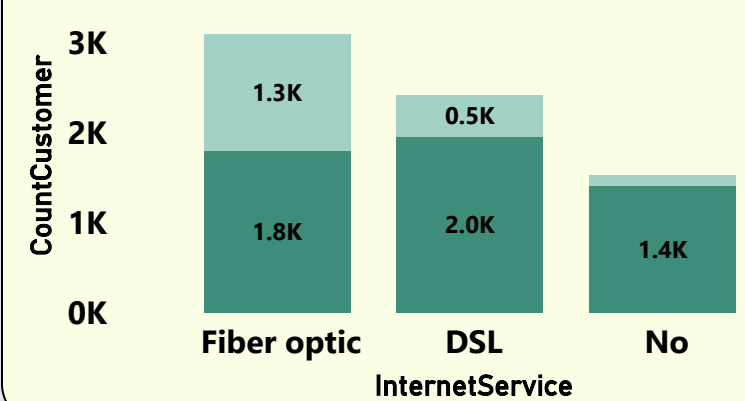
## Customer Churn by PaymentMethod

Churn ● No ● Yes



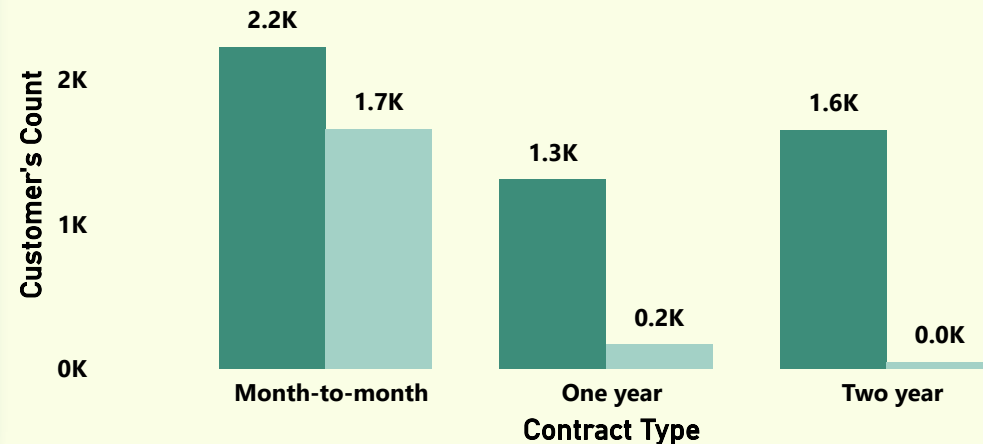
## Customer Churn by Internet Service Type

Churn ● No ● Yes



## Customer Churn Trends Across Different Contract Types

Churn ● No ● Yes



## Churn Rate Trend Over Customer Tenure

