

FIRMWARE/APPLICATION DOWNLOAD

Downloads are performed when: the terminal is rebooted, manually initiated through the Update icon or when it checks in to XTMS (once every 24 hours). Firmware and applications can be scheduled at the same time for the same terminal. The firmware will download first and once completed, the terminal will download the applications after it reboots.

1. Rebooting

- The terminal will perform downloads silently (in the background) when the terminal is powered on. The terminal must be connected to Wi-Fi in order to download (cellular can be used but is disabled by default to avoid overages and is not recommended).
 - Silent downloads can be disabled through the Update application settings.

2. Manual Update

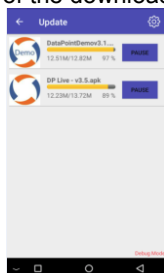
- Select the **Update icon** on the main page of the N5



- Select the **up arrow** and then **Online update**.



- If there are updates available the terminal will display the progress of the download(s).



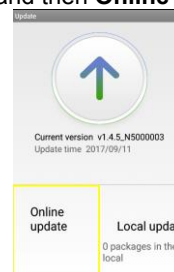
- If there are no updates scheduled, the plan scheduled is outside the start/end dates, or the updates scheduled are the same version(s) as the version(s) currently installed in the terminal it will display 'No Update'.
- If there is an issue connecting to XTMS due to incorrect XTMS settings or a communication issue, the terminal will display 'Net Error'.

NOTE: Parameters may be pre-programmed.

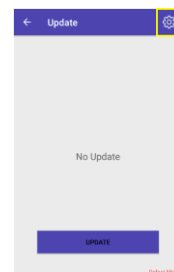
- Select the **Update icon** on the main page of the N5



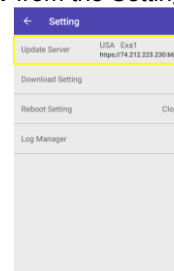
- Select the **up arrow** and then **Online update**.



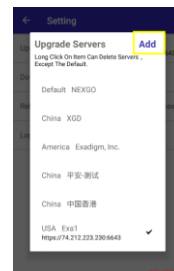
- Select the setting icon on the top right corner of the Update screen.



- Select **Update Server** from the Settings menu.



- Select **Add**



6. Enter **Country**, **Company Name**, **URL** and **IP** fields then press **OK**.



7. The following are the settings for ExaDigm's default XTMS server.

USA
 ExaDigm
 https://xtms.exadigm.com:6643
 https://xtms.exadigm.com:6643