



Welcome to Original Collections. By accessing or using our services, you agree to be bound by the terms and conditions set forth below.

****1. Product Authenticity****

At Original Collections, we strive to offer only original and high-quality accessories, including mobile charging adapters and laptop charging adapters. However, in the rare event that a product is found not to be original, it is not our intention to mislead customers.

****2. Disclaimer of Warranties****

While we make every effort to ensure the authenticity of our products, we cannot guarantee that all products are genuine. We collect items from various sources and rely on the information provided by our suppliers. If a non-original product is sold inadvertently, Original Collections shall not be held liable for any direct, indirect, incidental, or consequential damages arising out of the purchase or use of any product from our store.

****3. Limitation of Liability****

Original Collections shall not be responsible or liable for any legal actions or claims resulting from the sale of non-original products. Customers are advised to verify the authenticity of products prior to purchase and report any concerns immediately to our customer service team.

****4. Return and Refund Policy****

If a customer believes they have received a non-original product, they may request a return and refund within 14 days of purchase. The product must be returned in its original packaging and condition. We will process the return and issue a refund or exchange, at our discretion, once the product is received and inspected.

****5. Contact Information****

If you have any questions or concerns regarding our terms and conditions, please contact us at Whatsapp or call 01789313805

****Product Replacement Terms and Conditions****

Welcome to Original Collections. By purchasing from our store, you agree to the following terms and conditions regarding our product replacement policy:

****1. Replacement Guarantee****

Original Collections offers generally a 10-day replacement guarantee on all electronic products, including mobile chargers and laptop chargers, from the date of receipt.

****2. Eligibility for Replacement****

To be eligible for a replacement, the product must meet the following criteria:

- The product must be in its original condition, with no physical damage caused by the user.
- The product must be accompanied by the original receipt or proof of purchase.
- The product must have been purchased directly from Original Collections.

****3. Replacement Process****

To request a replacement, please follow these steps:

1. Contact our customer service team for replacement within given duration of replacement.
2. Provide details of the issue, along with your order number and proof of purchase.
3. Our team will review your request and provide instructions for returning the product.

****4. Return Shipping****

Customers are responsible for return shipping costs. We recommend using a trackable shipping method to ensure the safe return of the product.

****5. Inspection and Approval****

Once we receive the returned product, our team will inspect it to verify its condition and the reported issue. If the product is found to be eligible for replacement, we will process the replacement and ship the new product to you at no additional cost.

****6. Exclusions****

The replacement guarantee does not cover: Damage caused by misuse, abuse, or neglect. Products that have been modified or repaired by unauthorized personnel. Products purchased from unauthorized sellers.

****7. Limitation of Liability****

Original Collections shall not be liable for any indirect, incidental, or consequential damages arising out of the use or inability to use the product, even if we have been advised of the possibility of such damages.