**­SUMMARY OF QUALIFICATIONS**

* Exceptional leadership, communication, and interpersonal skills developed as a manager in the restaurant industry
* Problem solving and analytical skills as a math tutor
* Strong focus on teamwork and collaborative problem solving

**EDUCATION**

**Western University Expected 2023**

*Advanced Entry Opportunity to the Ivey Business School Candidate*

* **Scholarships:** Western Scholarship of Excellence ($2,000)

**EMPLOYMENT EXPERIENCE**

**Win Yeung Garden,** *Manager* **June 2015 *–* Present**

* Oversaw the recruitment and training of new employees
* Demonstrated and maintained high standards of excellent customer service through polite, friendly, and attentive interactions during fast-paced operations
* Streamlined and employed available resources to increase social awareness within the community through the use of a website and enforced Google Ads; leading to stronger brand recognition and a 35% increase in customer visits

**Central Public School,** *Math Tutor* ***Sept*****2018 *–* June 2019**

* Created class plans and games tailored to Grade 5-6 students
* Implemented strategies to develop problem-solving and critical-thinking skills; followed The Ministry of Education in Ontario’s EQAO Curriculum
* Analyzed the progress of each student to improve skills and relay feedback to principal and guardians

**EXTRACURRICULAR INVOLVEMENT**

**Enactus Consults,** *Student Pro-Bono Consultant* ***Sept 2019 – Dec 2019***

* Worked alongside 4 other team members in pitching an advisory project focused on implementing a food literacy curriculum for students to FoodFund (a food service start-up in London, Ontario)
* Effectively engaged in team meetings and discussions to brainstorm solutions, created goals and deadlines
* Pitched the idea to the CEO of the company, receiving strong and positive feedback

**Western Investment Club**, Researcher

* Attended weekly meetings while effectively engaging in discussions
* Performed and analyzed competitive market research for REHG and Industrials Researcher Group

**VOLUNTEER INVOLVEMENT**

**St Vincent De Paul,** *Student Volunteer* ***June 2017 – August 2017***

* Fulfilled customer payments at the front desk and incoming donations to the store
* Worked alongside other volunteers in carrying out tasks required for event fundraisers

**Projects & Awards**

* **Projects:** StarterHacks 2020 Hackathon: Designed and pitched an Android App utilizing Radar.io and Google Maps platform
* **Awards:** Waterloo Cayley (Grade 10) and Fermat (Grade 11) Math Contest Distinction (Top 25%), 5 Subject awards throughout high school, Accounting Waterloo KPMG Entrance Scholarship ($2,000)

**Skills & Interests**

* **Skills:** Customer Service, Strong Interpersonal Skills, Data Research, Collaboration, Microsoft Office (Excel, Word, PowerPoint), Python Adobe Creative Software (Premiere, Photoshop CC 2019)
* **Interests:** Reading; Technology; Computers; Ultimate Frisbee; Basketball, Photography, Design