

Persona: Participant A

Goal: Predict stock levels for several items

ACTION	User Login	Menu Selection	Item Inputs	Processing	Results
TASK LIST	Tasks A. Enter UserID B. Enter Password C. 2 Factor Auth	Tasks A. Select Task	Tasks A. Enter item B. Enter Period	Tasks A. Wait for results	Tasks A. Returns the predicted stock levels
FEELING ADJECTIVE	Anxious of not login correctly	Happy in entering data	Angry if enter incorrect data	Impatient if process too long	Satisfied with results
IMPROVEMENT OPPORTUNITIES	Single Sign On feature	Bigger fonts or smooth selections	Allow auto correction option	Optimize the machine learning model	Better clarity and explanation