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 Develop Use Case Textual Description for "Process Sale" and "Handle Return" use cases.

### **Process Sale**

**Primary Actor:** Cashier

**Precondition:** The cashier is logged into the POS system.

### Main Success Scenario:

- 1. The cashier scans the items' barcodes that the customer wishes to purchase.
- The POS system retrieves relevant item information (name, price) from the Catalog System.
- 3. The system computes the total cost for all items.
- 4. The customer selects a payment method, either cash or credit card.
  - If cash: The cashier enters the amount received, and the system calculates the change due.
  - o **If credit card:** The customer's card is swiped for payment processing.
- 5. Upon successful payment processing, the Inventory System updates the stock levels of the sold items.
- 6. A receipt is printed for the customer.

**Postcondition:** The sale is finalized, and inventory records are updated accordingly.

#### **Extensions:**

- If a gift coupon is presented, the system reduces the total amount by the coupon's value.
- If the payment fails (e.g., credit card is declined), the system prompts the cashier to either retry the transaction or choose a different payment option.

### **Handle Return**

**Primary Actor:** Cashier

Precondition: The cashier is logged into the POS system, and the customer provides the

receipt for the return.

#### Main Success Scenario:

- 1. The cashier scans the item that the customer wishes to return.
- 2. The system verifies the original sale by accessing the database with the receipt details.
- 3. The system checks if the item is eligible for return according to the return policy.
- 4. The refund amount is calculated by the system.
  - o If the item was paid for in cash: The refund is processed in cash.
  - **If the item was purchased with a credit card:** The refund is issued back to the original credit card.
- 5. The Inventory System adjusts the stock levels to reflect the returned item.
- 6. A return receipt is printed for the customer.

**Postcondition:** The return is successfully processed, and inventory records are updated.

### **Extensions:**

- If the receipt is lost or damaged, the system allows the cashier to search by transaction date or ID.
- If the item does not meet return eligibility criteria, the system alerts the cashier.

## Identifying Entity, Boundary, and Control Objects

## Entity Objects (representing real-world business objects and data):

- Sale
- Item
- Payment
- Customer
- Receipt
- Return
- Gift Coupon

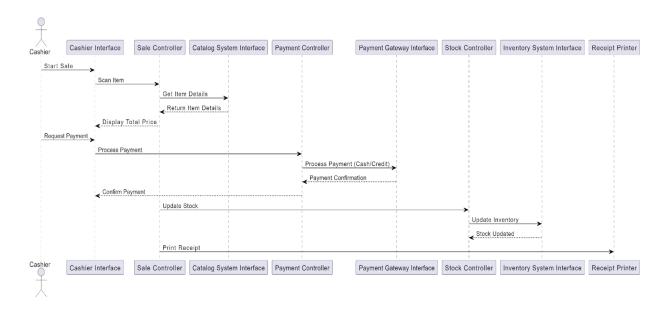
### Boundary Objects (serving as the interface between actors and the system):

- Cashier Interface
- Payment Gateway Interface
- Catalog System Interface
- Inventory System Interface

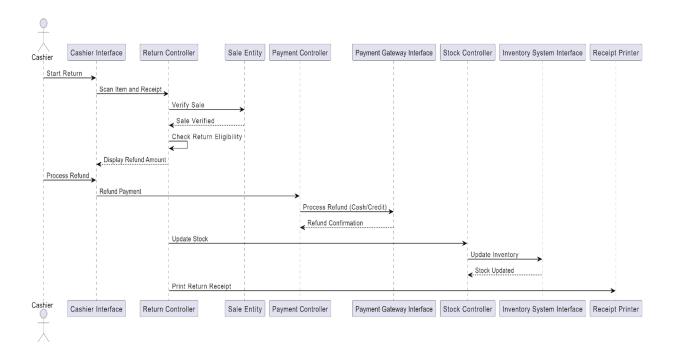
### Control Objects (responsible for managing workflows of the use cases):

- SaleController (handles the logic for processing sales)
- ReturnController (manages the return process)
- PaymentController (facilitates various payment methods)
- CouponController (manages the application of coupons)
- StockController (coordinates with the Inventory System)

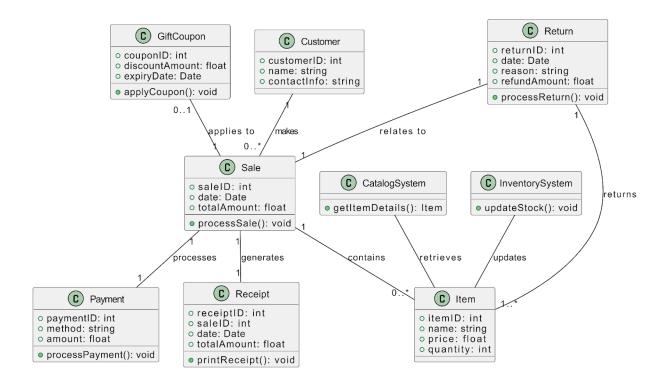
# 1. Process Sale Sequence Diagram



## 2. Handle Return Sequence Diagram

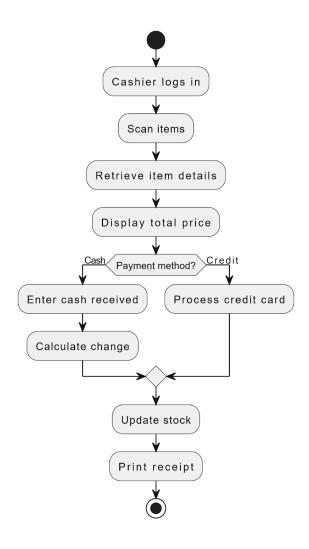


## • Analysis Domain Model (Class Diagram)



• Develop activity diagram for "Process Sale" and "Handle Return" use cases.

## 1. Process Sale Activity Diagram



## 2. Handle Return Activity Diagram

