Sahithi Chindam
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PROFESSIONAL SUMMARY

Highly skilled and dedicated professional with 2.7 years of work experience in the field of Data Analytics, Business Intelligence, and Machine Learning. Seeking a challenging position to utilize my expertise in QlikView, QlikSense, Nprinting,Tableau, PowerBI, Big Data fundamentals, data warehouse, AWS, data modeling, Informatica PowerCenter, ETL Process, Machine learning techniques and web analytics using Matomo.

TECHNICAL SKILLS

Programming: C, Python, SQL
Databases: MySQL, Oracle
AWS: S3, IAM, Athena
CI/CD: Git Hub
Other Skills: Nprinting, Data Warehousing, ETL,
RDBMS, Machine learning, GCP, ArcGIS Pro.
Coursework: Large Data Visualization, Data Analytics,
Discovery and Learning with Bigdata, Harvesting, Storing and
Retrieving Data.

Big Data: Hadoop, Hive, Informatica
Tools: Visual Studio, Jupyter Notebook
Libraries: Numpy, pandas, Sci-Kit Learn, Tensorflow
Data Science: Statistics, QlikSense, Tableau, PowerBI, SPSS
Web Analytics: Matomo

PROFESSIONAL EXPERIENCE

University Of North Texas, Tx, USA   **Jan 2023 - Present**
Student Assistant – Customer Service

- Provided exceptional customer service to residents of UNT Residence Hall, ensuring a positive living experience through effective communication and issue resolution.

- Demonstrated strong problem-solving skills by effectively addressing resident concerns and conflicts, fostering a harmonious living environment within the hall.

- Managed administrative tasks with precision, including resident check-ins/check-outs, access control systems, and maintenance requests, contributing to the seamless operation of the residence hall.

- Received positive feedback and recognition from both residents and supervisors for unwavering punctuality, reliability, and commitment to delivering outstanding customer service.

Accenture, Hyderabad, India   **Dec 2019 - Jun 2022**
Data Analyst

- Proficient in end-to-end QlikSense solutions, encompassing development of interactive dashboards and robust administration to ensure system stability.

- Strong knowledge in designing and developing QlikSense dashboards by extracting data from different sources like SQL Server, Oracle, Flat Files, Excel files.

- Managed user access, security, and permissions in QlikSense, enforcing strict data security measures and ensuring compliance with regulations.

- Proactively monitored and maintained QlikSense environments, minimizing downtime and optimizing performance.

- Applied security best practices, including data encryption and authentication, to safeguard sensitive information within QlikSense applications.

- Provided comprehensive user support, access management, and training, empowering teams to leverage QlikSense analytics effectively.

- Collaborated with cross-functional teams to gather requirements, deliver QlikSense solutions, and align data analytics with organizational goals.

- Successfully led the end-to-end implementation of QlikSense, including the installation, configuration, and comprehensive setup of the Qlik Management Console (QMC) from scratch, delivering a fully functional and customized analytics platform to meet client requirements.

- Documented QlikSense configurations, procedures, and best practices, facilitating knowledge sharing and enhancing team collaboration.

- Proficient in Tableau for data visualization and dashboard development, creating visually compelling and interactive data representations.
- Integrated diverse data sources into Tableau, including databases, spreadsheets, and web services, to provide a comprehensive view of business data.
- Collaborated with teams to create and share interactive Tableau reports and dashboards, fostering data-driven decision-making across the organization.
- Optimized Tableau workbooks and dashboards for performance, ensuring rapid data retrieval and smooth user experiences.
- Designed visually appealing and interactive PowerBI reports and dashboards, making complex data more accessible and actionable.
- Utilized PowerBI Services to publish, share, and collaborate on reports and dashboards, enabling seamless access for remote teams.
- Configured and managed data gateways in PowerBI to securely connect on-premises data sources to cloud-based reports and dashboards.

Web Analytics:

- Effectively connected Matomo web analytics data to PowerBI using web options and subsequently performed data transformation and shaping tasks using Power Query, enabling the generation of insightful reports and visualizations.
- Proficient in Matomo web analytics, utilizing its features to track and analyze website traffic, visitor behavior, and key performance indicators.
- Implemented customized Matomo tracking solutions to capture specific user interactions and events on websites, aligning data collection with business objectives.
- Utilized Matomo's reporting and data visualization capabilities to create insightful dashboards and reports, translating data into actionable insights for stakeholders.
- Managed goal tracking in Matomo to measure and optimize website objectives, enhancing conversion rates and user experience.
- Ensured data privacy and regulatory compliance by implementing Matomo's features for anonymizing visitor data and respecting user consent preferences.

ACADEMIC PROJECTS

University of North Texas Denton.   **Spring 2023**

American Airlines:

- The main objective was to predict the total number of bags in each sortation six hours before scheduled departure flights.
- Collaborated directly with American Airlines team members to understand industry-specific challenges and requirements.
- Applied advanced data analysis techniques, including decision tree regression, to develop a predictive model for baggage volume estimation.
- Delivered an interactive data-driven presentation to American Airlines professionals, effectively communicating project findings and solutions.

EDUCATION

University of North Texas, Denton, TX   **Aug 2022 – May 2024**
M.S. in Advanced Data Analytics