Phase 4 – Process Automation (Admin Side)

Goal:
Automate business workflows.

Validation Rules:
End Date must be after Start Date. Formula: End_Date__c < Start_Date__c.

Record-Triggered Flow:
Auto-calculate Total Amount = (End Date – Start Date + 1) × Car Daily Rate. If amount > threshold
→ Pending Approval.

Approval Process:
Criteria: Total Amount ≥ 50,000. Approver: Manager. On approval → Status = Confirmed, send
email.

Email Alerts & Tasks:
Send confirmation email to customer. Assign task to Agent to prepare car.

Notifications:
Send in-app notification to Agent after approval.