

**<JERRI DAVIS>****CAI CONTACT****EDUCATION****Diploma**

Apr 1991

Medical Assisting - International Business College/VetTech Institute of Indiana,  
Indianapolis, IN, April 1991

**Diploma**

Jun 1990

**SUMMARY**

- Positive and friendly program support professional with excellent administrative and customer service strengths.
- Trained in Medicaid program operations, paperwork and eligibility requirements.
- Protect services by spotting fraud and abuse quickly.

Home Economics - Shelbyville High School, Shelbyville, IN, June 1990

**abcdef**

Phone: 123456789

Email: 123@gmail.com

**SKILLS**

SKILL	YEARS USED	LAST USED
Experience managing complex technical projects with cross-functional teams and stakeholder coordination	8+	2025
Experience creating detailed technical documentation, procedures, and maintaining accurate project records	8+	2025
Experience working with paperwork and eligibility requirements. Protect services by spotting fraud and abuse quickly. technologies and related tools	8+	2025

**EMPLOYMENT HISTORY**

**Centene Corporation, Indianapolis, Indiana**

**Dec 2005-Oct 2025**

**Medicaid Eligibility Specialist**

- Centene Corporation, Indianapolis, Indiana
- Processed 834 Daily Files Corrected 820 Error Reports Knowledge of Shadow Claims Correcting Errors from Enrollment
- Collaborated with team members on challenging cases or complex situations requiring additional expertise.
- Prepared statistical reports related to caseloads, demographics, outcomes, or trends as requested by management.

**Eskanazi/Wishard Hospital, Indianapolis, Indiana****Aug 1999-Nov 2005****Contract Management Specialist**

- Eskanazi/Wishard Hospital, Indianapolis, Indiana
- Analyzed data trends to identify opportunities for process improvements and increased efficiency. Analyzing and running ad-hoc reports Utilizing Crystal Reporting
- Utilization of the Contract Management system resulting in correct reimbursement of claims