

CAI CONTACT

Insert name and contact information for the CAI Contract Manager listed on the VectorVMS requirement. For ease of reference, the Contract Managers' contact information appears below.

Tim Brodrick

Phone: 678-427-3660

Email: Timothy.Brodrick@cai.io

or

Susan Lewis-Yizar

Phone: 678-427-3349

Email: Susan.Lewis-Yizar@cai.io

or

Tommy Tompkins

Phone: 501-249-6388

abcdef

Phone: 123456789

Email: 123@gmail.com

Email: Tommy.Tompkins@cai.io

<JERRI DAVIS>

SUMMARY

- Positive and friendly program support professional with excellent administrative and customer service strengths.
- Trained in Medicaid program operations, paperwork and eligibility requirements.
- Protect services by spotting fraud and abuse quickly.

EMPLOYMENT HISTORY

Centene Corporation, Indianapolis, Indiana
Medicaid Eligibility Specialist

Dec 2005-Oct 2025

- Centene Corporation, Indianapolis, Indiana
- Processed 834 Daily Files Corrected 820 Error Reports Knowledge of Shadow Claims Correcting Errors from Enrollment
- Collaborated with team members on challenging cases or complex situations requiring additional expertise.



GA IT Temporary Staffing Services

Managed by CAI

- Prepared statistical reports related to caseloads, demographics, outcomes, or trends as requested by management.

Eskanazi/Wishard Hospital, Indianapolis, Indiana

Aug 1999-Nov 2005

Contract Management Specialist

- Eskanazi/Wishard Hospital, Indianapolis, Indiana
- Analyzed data trends to identify opportunities for process improvements and increased efficiency. Analyzing and running ad-hoc reports Utilizing Crystal Reporting
- Utilization of the Contract Management system resulting in correct reimbursement of claims

SKILLS

- Organized Multi-tasker
- Proficient in Microsoft Word
- Excel
- Outlook and Teams
- Problem Analysis and Resolution
- Strategic Planning
- Excellent Leadership Skills
- Meticulous and Attentive
- PROFESSIONAL SUMMARY
- Positive and friendly program support professional with excellent administrative and customer service strengths. Trained in Medicaid program operations
- paperwork and eligibility requirements. Protect services by spotting fraud and abuse quickly.

EDUCATION

Diploma

Apr 1991

Medical Assisting - International Business College/VetTech Institute of Indiana, Indianapolis, IN, April 1991

Diploma

Jun 1990

Home Economics - Shelbyville High School, Shelbyville, IN, June 1990