

# Sailakshmi Navaneetam

## Front End Developer

**LinkedIn:** [linkedin.com/in/sailakshmi-navaneetam](https://www.linkedin.com/in/sailakshmi-navaneetam)

**Portfolio:** <https://sai-kodehode.github.io/Sailakshmi-Navaneetam-Portfolio/>

+47 929 97 633

@sailakshminavaneetam@gmail.com

Stavanger, Norway.

### KEY QUALIFICATIONS

"I'm an entry-level Front End Developer skilled in HTML, CSS, JavaScript, and React. I'm eager to use my technical skills and creativity to make awesome user experiences and grow in my career. I'm good at finding and fixing problems in code, making it run better, and collaborating with teams to produce applications that exceed user expectations.

### Currently Pursuing:

**Course:** Front-End Developer  
**Institution:** JobLoop  
**Duration:** 27/11/2023 - 26/11/2024

### SKILLS & COMPETENCIES

- HTML, CSS, JavaScript Advanced
- Responsive web design principles
- Front-end frameworks (e.g., React.js)
- Designing web Pages using Figma
- Version Control with Git, GitHub
- Building and Optimizing web performance
- Back-End skills: node.js, SQL

### Language Course

12.2021 – 10.2023 **Norwegian Language** at Johannes Læringscenter (B2)

### PREVIOUS WORK EXPERIENCE

- 03.2018 – 01.2020 **Configuration management & change coordinator,**  
Vodafone Global Services, Bangalore, India  
Reduce process downtime by automating using  
VBA (**Visual Basic Analysis**).  
Create and process change request and conduct change management  
reviews with internal and external stakeholders  
Drive and chair the customer CAB calls.  
Maintain the details of the CIs and its supplier, contracts, and the service  
infrastructures.  
Updating the information into the Live Servers.  
Carry out periodic audits, both internal and external, to ensure accurate data  
in CMDB.
- 03.2017 – 02.2018 **Reporting Consultant,** Vodafone Global Services, Bangalore, India  
Collate and analyze required data from different sources.  
Data formatting using Power Query, Advanced Excel.  
Prepare reports related to Service Desk and IT Services using Power Bi.  
Creating Data models, Visualizations, writing queries using DAX functions.  
Distributing reports and Dashboards to customers.
- 10.2016 – 01.2017 **Reporting Consultant, Kelly Outsourcing and Consulting**  
**Group Private Limited, Bangalore, India**  
Accurate and timely MIS reporting.  
Data processing, cleaning, formatting, and evaluation.  
Remove duplicate numbers from data through Excel (tools and formulas).  
Consolidate the data and sending reports to Manager

|                  |  |
|------------------|--|
| 10.2015– 01.2016 | <b>Customer service in Online Retail sector</b><br>Provided exceptional support within the dynamic context of e-commerce.  |
| 10.2014– 01.2015 | <b>Administrator in the public organization</b><br>Managing administrative tasks to ensure the organization runs smoothly and communicates effectively daily.<br>Responsible for document management, schedule coordination and supporting overall organizational processes. |

### **EDUCATION**

|                   |   |
|-------------------|---|
| 10.2010 – 05.2014 | <b>Bachelor of Technology</b> / Electrical and Electronics Engineering<br>Jawaharlal Nehru Technological University, Kakinada (India)<br><b>(Approved by NOKUT)</b> |
|-------------------|---|

|                   |   |
|-------------------|---|
| 06.2008 – 05.2010 | <b>Board of Intermediate Education A.P., M.P.C</b> / Sri Chaitanya jr. College/ India |
|-------------------|---|

### **COURSE**

|         |   |
|---------|---|
| 08.2010 | <b>C, C#.Net, ASP.NET, SQL</b>                                    |
| 05.2016 | Advanced Excel, Cisco Certified Network Associate (CCNA) trained. |

### **OTHERS**

|                        |   |
|------------------------|---|
| <b>Certificates</b>    | <b>ITIL 4</b> Foundation in IT Service Management   |
| <b>Computer skills</b> | MS Excel, Power BI, MS Word, etc., VBA Macros, Cramer, Citrix, Boxi, InfoVista, Service now, Remedy, SharePoint |

### **Language**

|                  |                                    |
|------------------|------------------------------------|
| <b>Telugu</b>    | Mother tongue                      |
| <b>English</b>   | Fluent oral and written            |
| <b>Hindi</b>     | Fluent oral and written            |
| <b>Norwegian</b> | B2 certified both oral and written |

### **References**

*Alternative 1*

|              |                                     |  |
|--------------|-------------------------------------|--|
| <b>Endre</b> | Course leader at Kodehode Stavanger | <a href="mailto:endre@jobloop.no">endre@jobloop.no</a> |
|--------------|-------------------------------------|--|

*Alternative 2*

|            |  |  |
|------------|--|--|
| <b>Joe</b> | Subject Supervisor at Kodehode Stavanger | <a href="mailto:joe@jobloop.no">joe@jobloop.no</a> |
|------------|--|--|

**More references available upon request.**