



CONTACT

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💻 <https://sai-kodehode.github.io/Sailakshmi-Navaneetam-Portfolio/>

📍 Stavanger, 4014
Norway

EDUCATION

**Bachelor of technology
Electrical and Electronics Engineering**
JNTU University, Kakinada (India)
Approved by NOKUT)
[10.2010 - 05.2014]

**Board of Intermediate Education A.P
Maths.Physics.Chemistry**
Sri Chaithanya Jr.college, India
06.2008 - 05.2010

Norwegian Language

Johannes Læringssenter (B2)
12.2021 - 10.2023

CORE COMPETENCIES

Project Management
Data Analysis
Strategic Planning
Configuration management
Change management

Sailakshmi Navaneetam

Front End Developer

KEY QUALIFICATIONS

I'm an entry-level Front End Developer skilled in HTML, CSS, JavaScript, Figma and React. I'm eager to use my technical skills and creativity to make awesome user experiences and grow in my career. I'm good at finding and fixing problems in code, making it run better, and collaborating with teams to produce applications that exceed user expectations.

Currently Pursuing:

Course: Front-End Developer

Institution: JobLoop

Duration: 27.11.2023 - 26.11/2024

SKILLS & COMPETENCIES

Programming Languages: HTML, CSS, JavaScript
Advanced

Responsive web design principles

Framework/ Libraries: React.js, node.js

Web design: Figma

Version Control with Git, GitHub

Building and Optimizing web performance

Databases Back-End skills:, SQL

PREVIOUS WORK EXPERIENCE

**03.2018 – 01.2020 Configuration management &
change coordinator,
Vodafone Global Services, Bangalore, India**

- Reduce process downtime by automating using VBA (Visual Basic Analysis).
- Create and process change request and conduct change management reviews with internal and external stakeholders

Courses

08.2010 C, C#.Net, ASP.NET, SQL

05.2016 Advanced Excel,
Cisco Certified Network
Associate (CCNA) trained
MS Excel, Power BI, MS
Word, etc., VBA Macros,
Cramer, Citrix, Boxi,
InfoVista, Service now,
Remedy, SharePoint

ITIL 4 Foundation in IT
Service Management
(Certified)

Languages known:

Telugu,
English,
Hindi,
Norwegian

References

Endre Course leader
at Kodehode, Stavanger
endre@jobloop.no

Joe Subject Supervisor
at Kodehode, Stavanger
joe@jobloop.no

More references available upon
request.

- Maintain the details of the CIs and its supplier, contracts, and the service infrastructures.
- Drive and chair the customer CAB calls.
- Updating the information into the Live Servers.
- Carry out periodic audits, both internal and external, to ensure accurate data in CMDB.

03.2017 – 02.2018 Reporting Consultant, Vodafone Global Services, Bangalore, India

- Collate and analyze required data from different sources.
- Data formatting using Power Query, Advanced Excel.
- Prepare reports related to Service Desk and IT Services using Power Bi.
- Creating Data models, Visualizations, writing queries using DAX functions.
- Distributing reports and Dashboards to customers.

10.2016 – 01.2017 Reporting Consultant, Kelly Outsourcing and Consulting Group Private Limited, Bangalore, India

- Accurate and timely MIS reporting.
- Data processing, cleaning, formatting, and evaluation.
- Remove duplicate numbers from data through Excel (tools and formulas).
- Consolidate the data and sending reports to Manager

10.2015– 01.2016 Customer service in Online Retail sector

- Provided exceptional support within the dynamic context of e-commerce.

10.2014– 01.2015 Administrator in the public organization

- Managing administrative tasks to ensure the organization runs smoothly and communicates effectively daily.
- Responsible for document management, schedule coordination and supporting overall organizational processes.