

Business Insights from Data Pre-Processing

◆ **Zero-Amount Transactions as Potential Fraud Indicators**

- ✓ A significantly higher fraud rate (1.38%) in zero-amount transactions compared to non-zero (0.16%) suggests fraudsters may be using them for system probing—testing stolen cards before executing larger transactions.
- ✓ This "test transaction" pattern is common in fraud schemes, where small or zero-value transactions are attempted to check if the card is active before making high-value fraudulent purchases.

◆ **Risk-Based Fraud Prevention Strategy**

- ✓ Financial institutions & merchants should flag or block zero-value transactions from unknown sources or require additional verification.
- ✓ Adaptive fraud detection models should weigh zero-amount transactions higher when assessing risk, as they have an 8.6x higher fraud likelihood.
- ✓ Transaction monitoring systems should trigger real-time alerts for repeated zero-value transactions from the same card, especially if followed by large transactions.

◆ **Policy Adjustments for Banks & Payment Processors**

- ✓ Restricting zero-amount transactions unless explicitly permitted by the merchant can reduce fraud risk.
- ✓ Multi-factor authentication (MFA) for zero-value transactions can prevent fraudsters from successfully testing stolen cards.

Business Insights from Fraud Timing Analysis

◆ **Fraud Peaks at 2nd & 11th Transaction Hour**

- ✓ Fraud spikes during these hours suggest attackers may be strategically timing their transactions.
- ✓ Possible explanations:
 - Exploiting system weaknesses during times when fraud monitoring is less active.
 - High transaction volume periods, allowing fraud to blend in unnoticed.
- ✓ Business Actionable Insights:
 - Banks & payment processors should increase fraud monitoring and flag transactions during these peak fraud hours.
 - AI-based fraud detection models should assign a higher risk score to transactions made during these peak fraud periods.

◆ **Low Fraud at 0th & 10th Hour**

- ✓ Fewer fraud attempts during these hours could mean:

- Fraudsters avoid midnight transactions (0th hour) when banking activity is minimal, making fraudulent activity more noticeable.
- The 10th hour could be a time when fraud detection systems are more effective.
- ✓ Business Recommendations:
 - Banks should analyze fraud detection system logs during these hours to determine if their monitoring is more effective or if fraudsters avoid these times for other reasons.
 - Introduce randomized fraud detection intensity throughout the day to prevent attackers from exploiting predictable monitoring weaknesses.

◆ Limitations: Weekday Analysis Not Useful

✓ Since the dataset only covers two days, fraud by weekday analysis doesn't provide broader trends.

✓ Future Improvement:

- Analyzing transactions over a longer timeframe (weeks/months) could reveal weekend vs. weekday fraud patterns.
- Incorporating external factors like banking hours, holiday effects, or payday spikes may enhance fraud detection strategies.

Business Insights from Fraud vs. Transaction Amount Analysis

◆ Fraud is Highest in Small Transactions (£) → 267 frauds

✓ Fraudsters prefer small transactions, likely to avoid detection and bypass fraud monitoring systems.

✓ These transactions may be small enough not to trigger alerts, making them an ideal way for fraudsters to test stolen cards or exploit weaknesses.

✓ Business Actionable Insights:

- Implement dynamic fraud thresholds where multiple small transactions from the same account within a short time trigger alerts.
- Use AI-driven anomaly detection to spot suspicious patterns of frequent low-value transactions.

◆ Zero-Amount Transactions (£0) → 25 frauds

✓ Zero-value frauds could indicate test transactions, where fraudsters check if a card is valid before making larger purchases.

✓ Possible Explanations:

- Fraudsters may be exploiting a loophole in transaction processing.

- Some merchants or banks may allow £0 pre-authorization transactions as part of their system.

✅ Business Recommendations:

- Monitor and flag £0 transactions—many payment systems don't expect £0 values, making them a potential fraud signal.
- If £0 transactions serve a legitimate purpose, ensure they are logged and analyzed for unusual activity.

◆ **Moderate to High Fraud in Medium Transactions (££) → 99 frauds**

✅ While not as frequent as small transactions, fraud still exists in mid-sized payments.

✅ Business Recommendations:

- Implement real-time verification for medium transactions, especially for new or high-risk accounts.

◆ **Fraud is Least in Very Large Transactions (ffff) → 9 frauds**

✅ Large transactions typically require additional verification, reducing fraud attempts.

✅ Takeaway: Fraudsters avoid high-value transactions due to stricter security protocols.

✅ Business Optimization Tip:

- Maintain multi-factor authentication for large transactions but streamline the process for legitimate users to reduce friction.

💰 **Business Insights from Average Transaction Amount (Fraud vs. Non-Fraud)**

◆ **Fraudulent Transactions Have a Higher Average Amount**

✅ The average fraud transaction amount is £123.8, whereas the average non-fraud transaction amount is £88.41.

✅ This suggests that fraudsters strategically target higher-value transactions to maximize financial gain.

◆ **Key Takeaways for Fraud Prevention**

✅ Fraud detection systems should assign higher risk scores to high-value transactions, especially when combined with other suspicious factors (e.g., multiple small transactions leading up to a big one).

✅ Real-time transaction monitoring should flag high-value purchases from new or unusual locations.

✅ Banks and merchants should implement stepped verification (e.g., OTP, biometric authentication) for high-value transactions to deter fraud attempts.