**CONCLUSION**

Our hospital management system chatbot's main goal is to automate repetitive tasks in a user-friendly manner, allowing hospital employees to focus on important tasks and also enabling fast response for customers instead of waiting for an employee to solve their queries because they can interact with the bot at any time. Enabling speech recognition in our chatbot also facilitates a simple and quick conversation. The user-interactive UI makes it easier to navigate the website.

We put our application chatbot through its paces by experimenting with a number of various profiles. The results were satisfactory.