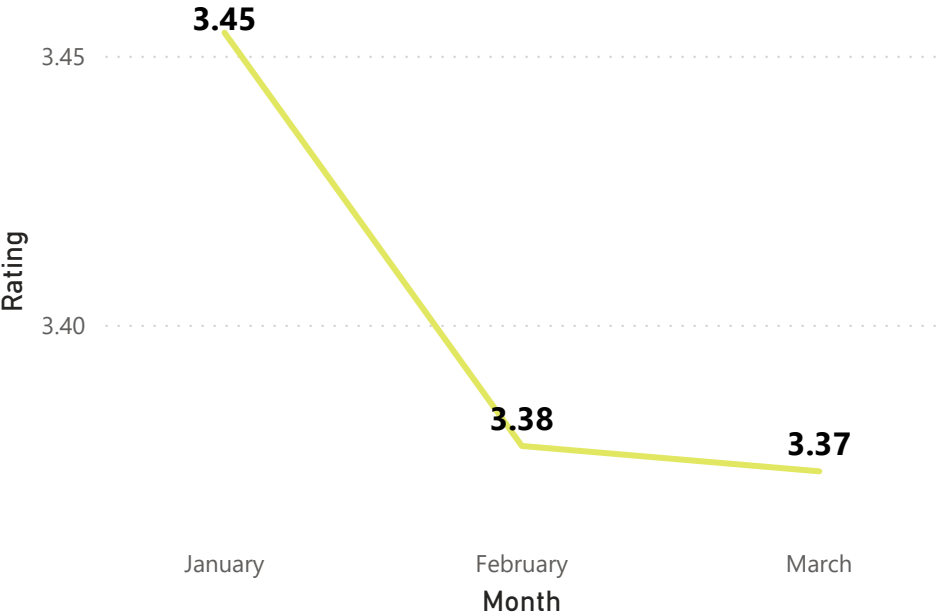


Average Rating by Month

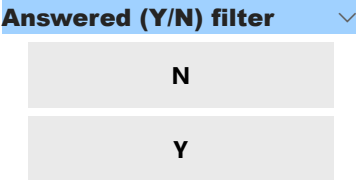
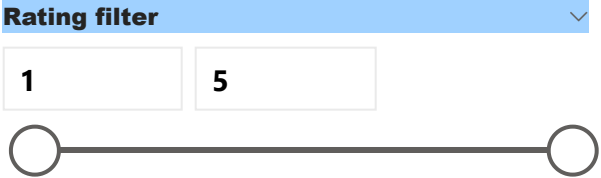


Average Rating

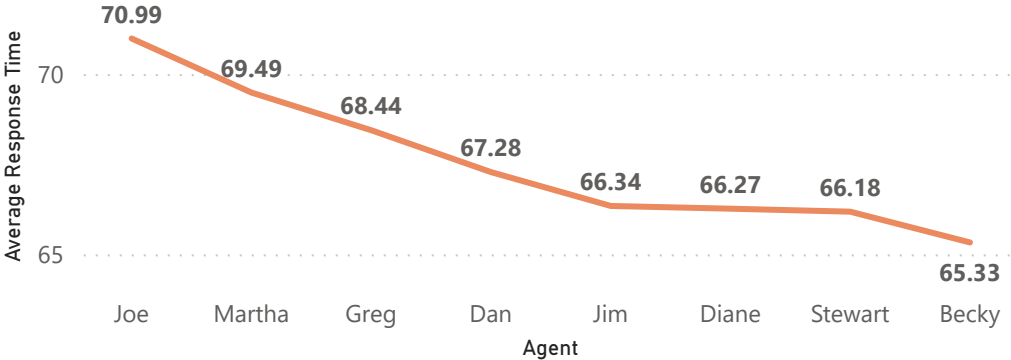
3.40

Avg Reaction Time

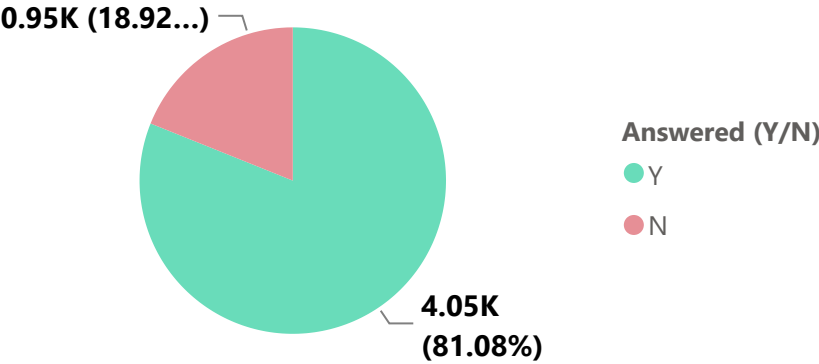
67.52



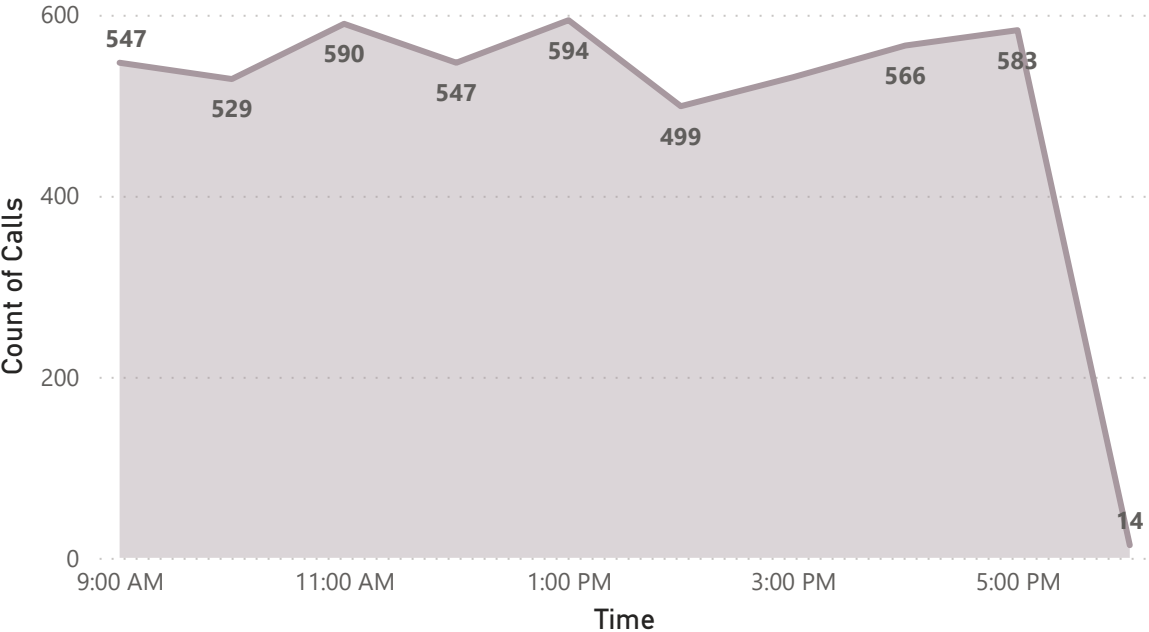
Agent Response Time Overview



Call Count by Answer Status



Count of Calls by Time



Agent Performance: Calls Answered vs Average Handle Time

