Employee Onboarding & Asset Management CRM Project

Phase 3: Data Modeling & Relationships Implementation

1. Standard & Custom Objects

- Standard Objects to Use:
 - User → HR Manager, IT Admin, Employees (system users).
- Custom Objects to Create:

Employee c

• Stores employee onboarding details.

Asset c

• Tracks IT assets (Laptop, Mobile, ID card, etc.).

Onboarding_Task__c

 Represents each onboarding activity (Document Verification, Orientation, etc.).

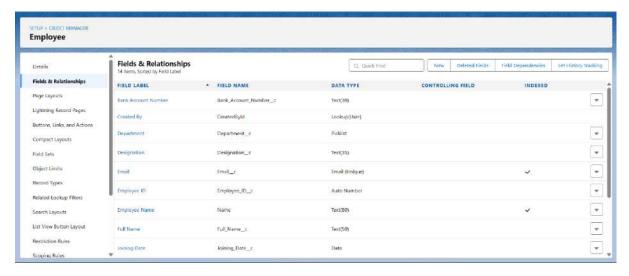


2. Fields for Each Object

Employee c

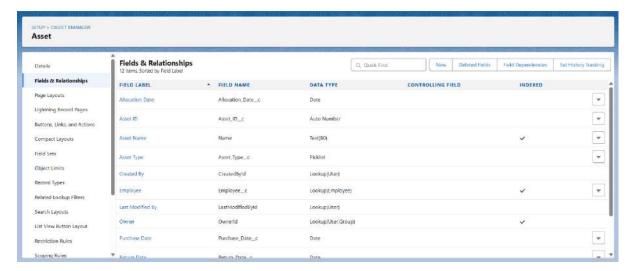
- Employee ID (Auto Number, EMP-{000})
- Name (Text)
- Department (Picklist → HR, IT, Finance, Sales, etc.)
- Designation (Text)

- Joining Date (Date)
- Status (Picklist → Onboarding, Active, Resigned)
- Manager (Lookup → User)



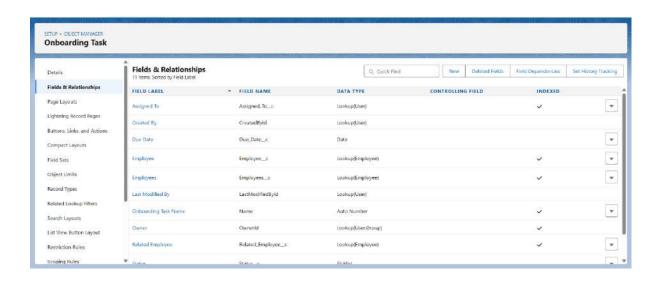
Asset c

- Asset ID (Auto Number, AST-{000})
- Asset Type (Picklist → Laptop, ID Card, Mobile, etc.)
- Serial Number (Text)
- Assigned To (Lookup → Employee_c)
- Allocation Date (Date)
- Return Date (Date)
- Value (Currency)



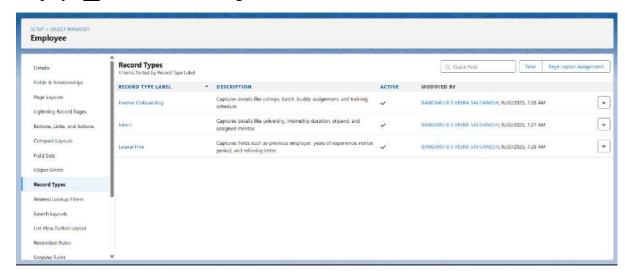
Onboarding_Task__c

- Task Name (Text)
- Assigned To (Lookup → User)
- Related Employee (Lookup → Employee c)
- Due Date (Date)
- Status (Picklist → Pending, In Progress, Completed)

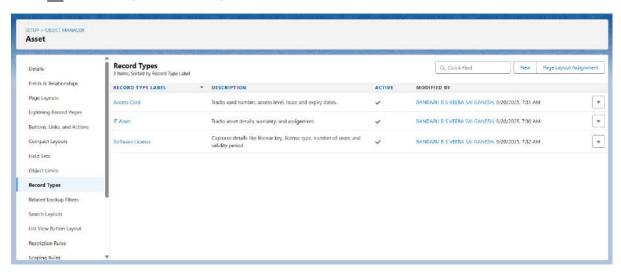


3. Record Types

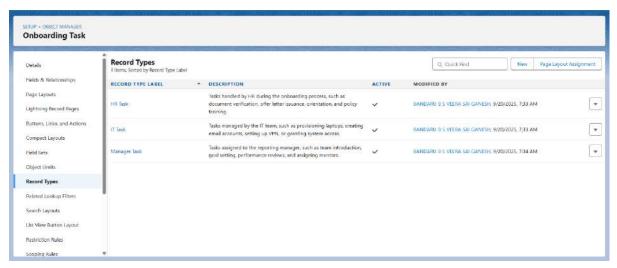
• Employee c: Fresher Onboarding, Lateral Hire, Intern.



• Asset c: IT Asset, Access Card, Software License.

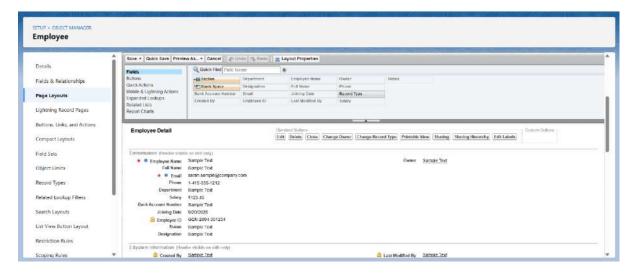


Onboarding_Task__c: HR Task, IT Task, Manager Task.

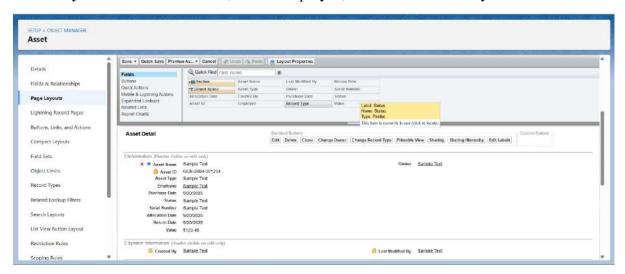


4. Page Layouts

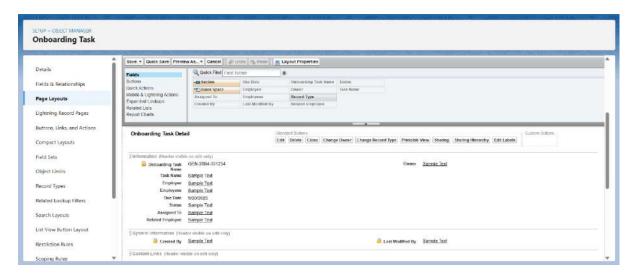
• **Employee Layout**: Show personal details, related onboarding tasks, and assigned assets.



• Asset Layout: Show asset details, linked employee, and allocation history.

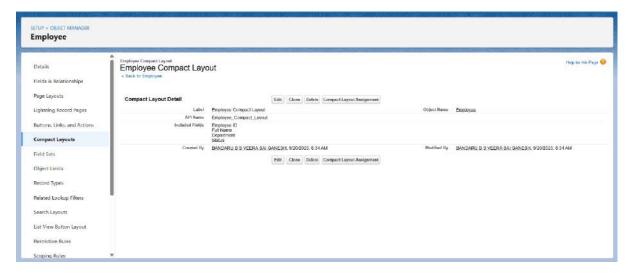


• Onboarding Task Layout: Show task details, linked employee, and status.



5. Compact Layouts

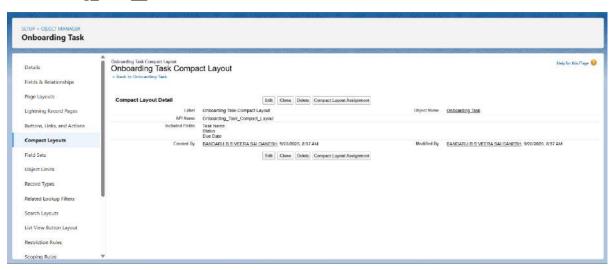
• Employee_c: Employee ID, Name, Department, Status.



• **Asset_c**: Asset ID, Asset Type, Assigned To.



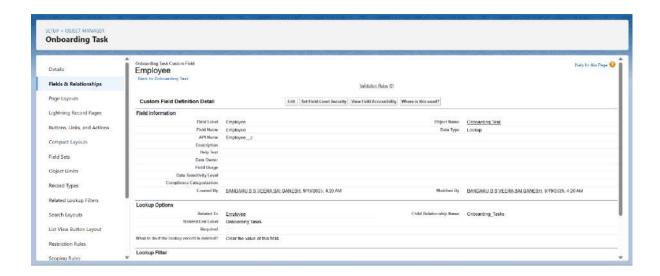
• Onboarding_Task_c: Task Name, Status, Due Date.

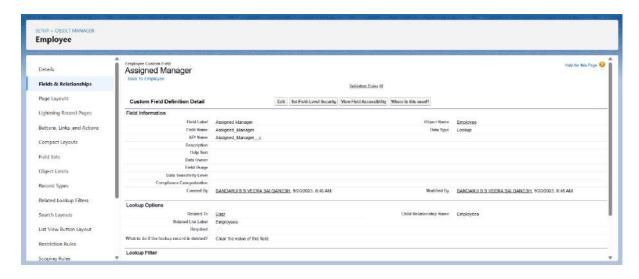


6. Relationships

- Employee \leftrightarrow Asset
 - o One Employee can have many Assets \rightarrow Lookup Relationship.
- Employee ↔ Onboarding Task
 - o One Employee has multiple onboarding tasks → Lookup Relationship.
- Manager ↔ Employee
 - o Employee object has a Lookup(User) for Manager.

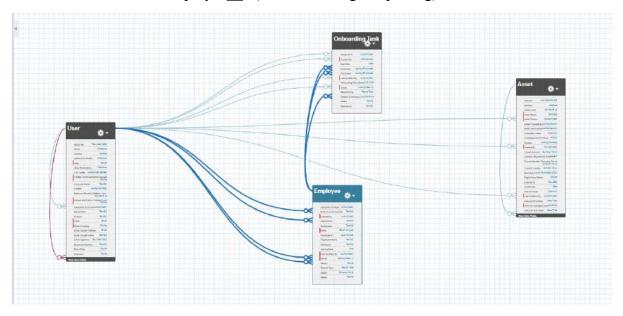






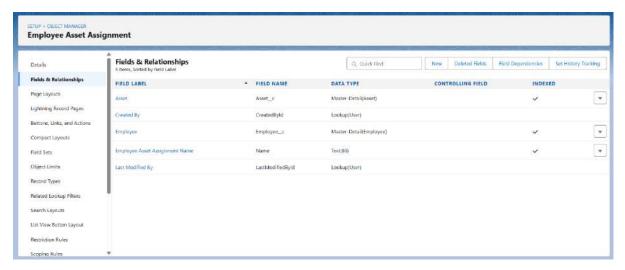
7. Schema Builder

- Use Schema Builder in Salesforce to visually confirm:
 - \circ Employee_c \rightarrow Asset_c (1:M)
 - o Employee_ c → Onboarding_Task_ c (1:M)
 - o User → Employee_c (1:M for Manager reporting).



8. Junction Objects

• If multiple employees can share assets (like shared software licenses), create a **junction object**: Employee_Asset_Assignment_c.



9. External Objects (Future Scope)

- If assets are managed in an external system connect via Salesforce Connect.
- All objects (Employee_c, Asset_c, Onboarding_Task_c, User) are stored within Salesforce.
- There is no requirement to integrate external data.

Outcome of Phase 3:

- A complete data model for Employee Onboarding & Asset Management.
- HR, IT, and Managers will now have structured records to work with in later phases (automation, approvals, reporting).