

Chandupatla Sai Kiran
Salesforce Administrator/Developer
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Professional Summary:

- Around 2 years of experience in broad range of Salesforce.com configuration and customization.
- Good knowledge towards SFDC Administrative areas of Custom Objects & Fields, Object Relationship, Tabs, Profiles, Permission Sets, Roles, Users, Page Layouts, Email Service, Org-Wide default, Workflows, Process Builders, Approval Process, Flow Builder, Reports and Dashboards, Digital Experiences.
- Hands on experience on Salesforce Lightning Development with business logic implementation.
- Hands on experience on Apex Classes, Triggers, Test Classes, Batch Apex, SOQL, SOSL, database concepts and data modelling capabilities.
- Involved in data migration using Data Import Wizard and Apex Data Loader.
- Good at Object Oriented Programming Language concepts.
- Having experience in deploying the development in between sandboxes and from sandbox to production using Changeset and Bitbucket. Used Sandbox for testing, created managed packages, and migrated them between Sandboxes and Production environments for final implementation.
- Comfortable working in a group as well as an individual developer.

Technical Skills:

Details	Skills/Tools
LANGUAGE/SKILLS	HTML, JavaScript, Apex Programming
Project Management Tools	JIRA
Deployment Tools	Changeset, Bitbucket.
Tools	Data Loader, Lightning Studio, Maven, Workbench, Visual Studio Code, Salesforce Inspector.
Salesforce Technologies	Salesforce Administration, Apex and LWC
DOMAIN	CRM.

Educational Qualification:

Qualification	Institution	Academic Year	Percentage
Bachelor of Technology (CSE)	Narsimha Reddy Engineering College	2017-2021	65

Certifications:

- Certified Salesforce Administrator (Credential ID:2300748).
- Certified Salesforce Platform App Builder (Credential ID: 3201383).

Professional Projects:

1. Project Name: City of Fontana 311

June 2022 - June 2023

Role: Salesforce Administrator/Developer

Project Description:

The City of Fontana 311 is a Customer Service Website and Mobile application which provides an improved customer experience by offering more ways to easily submit and track the service requests. The main idea is to make government more accessible and life a little easier for the residents, businesses, and visitors. Whether it's street sweeping, tree maintenance, sidewalk maintenance or world-class parks, Fontana is a leader in providing quality customer services.

Roles & Responsibilities:

- Writing Apex Classes and Creating Lightning Web Components (HTML and JavaScript).
- Following Salesforce best practices to write the Test Classes.
- Used declarative tools like Flow Builder, Process Builder, Page Layouts, Validation Rules, Email Templates and Email Alerts to enhance/build business functionalities.
- Worked closely and effectively with other team members to resolve defects and functional issues.

Declaration:

I hereby declare that the above- mentioned information is true to my knowledge.

Place: Hyderabad

Sai Kiran Chandupatla