

Sai Sakthi Chaturvedi

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ASSOCIATE(SOFTWARE ENGINEER)

An accomplished IT professional with a strong track record of 4+ years, committed to delivering excellence. As an adept Associate, I relish collaborating in dynamic work environments, actively contributing to the innovative design and development of the company's future products. Known for my proactive approach, I consistently strive to exceed expectations and drive continuous improvement initiatives that align with organizational goals.

SKILLS

Process Automation	Shell Scripting	TWS	Vendor Management
SQL	Java	Jira	ITIL Framework
Kibana/Elastic	Source Control(Git)	Critical Incident Management	ServiceNow

PROFESSIONAL EXPERIENCE

Cognizant Technology Solutions

Jul 2019 - Present

Associate (Software Engineer)

- Provided L3/L4 Production support from offshore by leading a team of 4 associates for highly critical business applications of various tiers for a leading US Regional Bank by following ITIL framework and standards.
 - Orchestrated the successful migration of 20+ on-premises servers to GCP, resulting in a 30% reduction in hosting costs and a 25% improvement in system performance.
 - Collaborated with cross-functional teams to assess current infrastructure, design cloud solutions, and execute migration plans to GCP.
 - Conducted performance tuning and optimization activities in an agile environment to enhance application responsiveness and improve overall efficiency. Embraced DevOps principles, ensuring seamless integration of performance enhancements into the development and operational workflows, ultimately contributing to a more agile and responsive IT infrastructure.
 - Implemented automation scripts using Unix scripting languages for Linux environments and Windows scripting languages resulting in a significant reduction in manual tasks and increased operational efficiency.
 - Automated routine maintenance tasks, Daily Reporting, and system monitoring, contributing to a more streamlined and error-free production environment.
 - Facilitated the seamless onboarding of SaaS products from vendors, overseeing end-to-end processes from acquisition to delivery for Clients/Line of Business. Additionally, played a pivotal role in providing robust post-delivery support, ensuring the optimal functioning and ongoing success of the applications.
 - Collaborated extensively with a diverse array of industry-leading vendors, including Quavo, Lean, Orbograph, and BridgerXG, fostering strong partnerships to effectively navigate and leverage cutting-edge technologies, solutions, and services.
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EDUCATION

University of Madras (Part-Time)

Master of Business Administration (M.B.A.) - Systems Management
2019 – 2021

SRM Institute of Science and Technology

Bachelor of Computer Applications (B.C.A)
2016 – 2019