

REFUND POLICY

- The 100% refund amount is 96.5% of the paid amount. The 3.5% is charged as the processing and transaction fee.
- Any refund request will not be accepted after the completion of half or more than half of the course.
- The refund will be processed if a refund request is made at least seven working days before the start of the course.
- Only 50% of the refund request will be processed if it is requested between 1 to 7 working days before the start of the course.
- A refund request will be considered between the start of the course and the completion of half of the course only if the course cannot be accessed due to the organiser's error.
- The organisers retain the right not to explain their decision once the refund request has been rejected.
- Any refund approved will be processed within 15 working days via UPI only.
- The organisers will notify the approval or rejection of the refund request via the provided contact information.
- In case of a delay in communication between 5 days to 15 days from the customer, the refund claim will be reduced to 75% of the approved claim in the case of approved requests and cancelled in case of requests under moderation.
- If a refund request is approved, access to the course material will be terminated immediately, and any further updates related to the course shall not be intimated or provided.
- By requesting a refund, the customer shall take responsibility for deleting all the course materials provided and shall be held accountable if found using or distributing them further.
- The right to modify, revise or update the refund policy at any time is reserved with the organiser. In the mentioned case, the new refund policy will be effective immediately.