

# SHIPMENT ANALYSIS PROJECT PART 2

## 1. Descriptive Analytics (What happened?)

- What is the average shipment cost by company and mode?
- What are the top 5 most common shipment routes?
- What is the distribution of delays across all companies?
- How many shipments were returned or delayed in each month?

## 2. Diagnostic Analytics (Why did it happen?)

- Why are delays more frequent in certain cities or modes?
- Why do some companies have lower profits per shipment?
- What factors contribute to high total shipment cost?
- Why do fragile or high-value shipments experience issues?

## 3. Predictive Analytics (What will happen?)

- Will a given shipment be delayed based on current features?
- What is the expected profit for a new shipment?
- Can we predict the customer rating based on delivery performance?
- Will a COD shipment be returned?

#### **4. Prescriptive Analytics (What should we do?)**

- Which shipping mode should be selected to minimize delay and cost?
- Should we avoid certain city pairs or companies for high-value items?
- How can we optimize the shipment routing strategy?
- Should we prioritize prepaid shipments over COD to reduce returns?