Tools & Feedback Framework for Al Agents

A comprehensive guide to designing effective tools and feedback loops for AI agents that interact reliably with real-world systems.

Just like you wouldn't hand someone a toolbox without explaining what each tool does, Al agents need clear tool definitions and feedback to work effectively with your systems.

Overview

Building reliable AI agents requires three critical components:

Component	Purpose	Impact
↑ Tool Definition	Clearly describe what each tool/action can	Prevents confusion and failed attempts
	do	
Tool Naming	Use descriptive, intuitive names	Makes tools discoverable and
		understandable
E Feedback	Provide rich results and error messages	Enables adaptation and error recovery
Loop		

Tool Definition: Constraining the Agent's Universe

The Problem

Al agents can "dream up" infinite solutions, but real systems have limited capabilities. Without constraints, agents will attempt impossible actions.

The Solution: Explicit Tool Boundaries

Define exactly what tools/actions are available:

text

Available Tools:

- pan: one quart sauté pan

- skillet: large cast iron skillet

- fire: wood fire burning with oak

- thermometer: digital cooking thermometer

Constraints:

- You cannot lift pots directly
- You must tell me steps to perform
- Work one step at a time

Tool vs Action Naming

Use "Tools" when:

- Interfacing with humans (flexible, adaptive)
- Open-ended capabilities
- Multiple ways to use the same item

Use "Actions" when:

- Interfacing with computer systems (rigid, specific)
- Finite, well-defined operations
- Each action has a specific outcome

Tool Naming: The Make-or-Break Factor

Good Names vs Bad Names

X Bad Names	☑ Good Names	Why It Matters
X155	(makeAlienPizza)	Descriptive names provide context
mkpz	(openDimensionalPortal)	Abbreviations lose meaning
Q63	(playBeatlesMusic)	Clear purpose prevents confusion

Naming Best Practices

1. **Be Descriptive**: getUserProfile vs gup

2. Use Familiar Patterns: Follow conventions the Al knows

3. Avoid Abbreviations: Spell out what the tool does

4. Include Context: (microwave_increase_time) vs (increase)

Example: The Alien Spaceship Problem

Poor Tool Definitions:

text

Tools:

X155: unknown alien deviceQ63: mysterious portal maker

- L199: sound system

Improved Tool Definitions:

text

Tools:

- X155: prepares alien pizza (creates distraction)
- Q63: opens dimensional portal to configurable destination
- L199: causes ship to play Beatles music on loop

Best Practice:

text

Tools:

- makeAlienPizza: creates aromatic distraction for aliens
- openDimensionalPortal: escape route to any destination
- playBeatlesMusic: audio distraction system

Feedback Loop: The Critical Information Flow

The Feedback Cycle

text

1. Agent specifies action → 2. System executes action → 3. System returns result → 4.

Types of Feedback

☑ Success Feedback

text

Agent: "Use microwave_increase_time"

System: "Result: time increased by 5 seconds, total time now 5 seconds"

Error Feedback

text

Agent: "Use microwave_start"

System: "Error: door is open - cannot start microwave with open door"

■ State Feedback

Agent: "Use microwave_close_door"

System: "Result: door is closed, microwave ready for operation"

Real-World Implementation Patterns

Computer System Actions

For rigid computer systems, use specific action names:

text

Available Actions:

- microwave_get_current_time
- microwave_reset_time
- microwave_increase_time
- microwave_start
- microwave stop
- microwave_open_door
- microwave_close_door
- insert food in microwave

Dependencies:

- Must set time before using microwave_start
- Cannot start with door open
- Must insert food before starting

Human-Al Collaboration

For human collaboration, use tool descriptions:

text

Available Tools:

- Cast iron skillet: for high-heat cooking
- Sauté pan: for gentle cooking with liquids
- Wood fire: primary heat source
- Wooden spoon: for stirring and mixing

Instructions:

- Tell me each step to perform
- I will execute and report results
- Adapt based on my feedback

Common Pitfalls & Solutions **Pitfall 1: Vague Tool Descriptions Problem:** "Use the data tool" **Solution:** "Use getUserData to retrieve user profile information including name, email, and preferences" Pitfall 2: Cryptic Error Messages Problem: "Error 32" Solution: "Error: door is open - close door before starting microwave" **Pitfall 3: Missing Dependencies** Problem: Agent tries to start microwave without setting time Solution: Explicitly state: "Must set time before using start action" **Pitfall 4: Ambiguous Results** Problem: "Done" Solution: "Result: time increased to 60 seconds, microwave ready to start" Implementation Checklist **Tool Definition Checklist** Clear names that describe the tool's purpose Detailed descriptions of what each tool does **Explicit constraints** on when/how to use tools Dependencies between tools clearly stated Expected inputs/outputs documented **Feedback System Checklist** Rich success messages with current state Descriptive error messages with specific problems Actionable guidance in error messages Consistent format across all feedback State information to help agent adapt **Testing Checklist** ■ Test with abbreviated names to catch naming issues Simulate error conditions to test error handling Verify dependencies are properly enforced Check feedback clarity with edge cases ■ Test tool combinations for conflicts

Advanced Patterns

Conditional Tool Availability

```
Available Tools (Context: Kitchen):
- oven: if cooking_time > 30 minutes
- microwave: if cooking_time < 5 minutes
- stovetop: for any duration cooking

Current Context: quick_reheating

Available Tools: microwave, stovetop
```

Tool State Management

```
Tool: microwave

Current State: door_closed, time_set_60_seconds, food_inserted

Available Actions: start, reset_time, open_door

Unavailable Actions: close_door (already closed), set_time (already set)
```

Error Recovery Patterns

```
Agent: "Use start_microwave"

System: "Error: no food detected - insert food first"

Agent: "Use insert_food"

System: "Result: food inserted, microwave ready"

Agent: "Use start_microwave"

System: "Result: microwave started, cooking for 60 seconds"
```

Debugging Failed Agents

When your agent isn't working properly, check:

- 1. **Tool Names**: Are they descriptive and clear?
- 2. **Tool Descriptions**: Do they explain what the tool actually does?
- 3. Error Messages: Are they specific and actionable?
- 4. **Dependencies**: Are prerequisites clearly stated?
- 5. Feedback Quality: Does the agent get enough information to adapt?

Best Practices Summary

For Tool Design:

- Descriptive naming beats clever abbreviations
- Clear descriptions prevent confusion
- Explicit constraints prevent impossible attempts
- **Document dependencies** between tools

For Feedback:

- Rich results help agents understand state
- Specific errors enable recovery
- Consistent format improves reliability
- State information enables adaptation

For Testing:

- Test edge cases to find gaps
- Simulate failures to test recovery
- Verify naming with unclear examples
- Check dependencies thoroughly

🔰 Examples by Domain

Web Scraping Agent

text

Tools:

- navigate_to_url: loads webpage at specified URL
- find_element_by_id: locates element with specific ID
- extract_text: gets text content from element
- click_element: simulates click on element
- scroll_page: scrolls page up/down

Database Agent

text

Actions:

- db_connect: establish database connection

- db_query: execute SELECT statement

- db_insert: add new record

db_update: modify existing recorddb_close: close database connection

Email Agent

text

Tools:

- compose_email: create new email draft

- send_email: send email to recipients

- search_inbox: find emails matching criteria

- read_email: get email content

- archive_email: move email to archive

Remember: The quality of your tools and feedback directly determines the reliability of your AI agent. Invest time in getting these right.

Last updated: June 2025