Saifa Bhanji

Associate Developer

📞 905-999-8465

✉️ bhanji.saifa@gmail.com

in linkedin.com/in/saifabhanji

github.com/saifabhanji

📍 360 Patricia Avenue
Ottawa, Ontario
K1Z 0A8

Career Objective

Interested in pursuing a career as an integration specialist that utilizes cutting-edge technology.

Profile Summary

As an Associate Developer at IBM GBS, I have been a part of different projects that have provided me with hands on experience in Java, Python, Web Services, and MuleSoft. I am a goal oriented and a hardworking developer that is passionate about integration technologies. I have expertise developing SOAP, REST, and MQ based integration to back-end systems. My exceptional communication skills, and strong analytical and problem solving skills make me an excellent addition to any team. I currently hold Secret Level Clearance with Government of Canada. Top Secret Clearance is in process.

🤝 Skills and Certifications

Technical Skills:

- Programming Languages: Java, HTML, CSS, JavaScript, PHP, SQL, React, Angular.js, Angular 2.0, Node.js, RAML 1.0, Dataweave 1.0, Dataweave 2.0
- Operating Systems: Windows, Mac OS, Linux
- Software: MuleSoft (Mule3, Mule4), Microsoft Azure, Microsoft Office, Microsoft SQL Server, DB2, IBM InfoSphere Master Data Management, IBM Cognos Business Intelligence, MySQL, Git

Certifications:

- MuleSoft Certified Developer - Level 1 (Mule 4) (January 2020)
- MuleSoft Certified Developer - API Design Associate (RAML 1.0) (February 2020)
- Amazon Web Services - Cloud Practitioner (October 2019)
- Microsoft Azure - Azure Fundamentals (October 2019)
- IBM Cognos 10 Administrator (June 2015)

💼 Work Experience

Dec 2019 - present

Associate Developer; MuleSoft Developer at major Canadian airline

IBM GBS Canada, Ottawa, Ontario

Description:

Maintain integration layer between new passenger reservation system and internal applications.

Key Achievements/Responsibilities:

- Develop new change requests for client (define RAML, create endpoint, build flows, end to end test)
- Develop endpoints using SOAP, REST, and MQ
- Assisted in identifying, troubleshooting, and resolving defects encountered in production and development environments related to back-end passenger reservation system APIs
- Participated in full application lifecycle, from requirements analysis and technical design to development, testing and deployment, using MuleSoft Anypoint Platform
- Used common integration concepts to promote maintainability, reusability, scalability, performance, and security

May 2019 - Dec 2019

Technical Consultant; Python Developer at Canadian Crown Corporation

IBM GBS Canada, Ottawa, Ontario

Description:

Development and deployment of new security enrolment system.

Key Achievements/Responsibilities:

- Developed automation scripts, using Selenium and Python, to QA new solution before deployment to production
- Assisted with QA of database migration to ensure no data loss before moving production systems to new solution
- Setup, maintain, and manage Azure Cloud environments that are used for development, testing, and site acceptance.
- Created and maintained Windows PowerShell scripts for use of automating install process of new software
- Work with Azure CLI to administer software packages to new environments
- Conducted workshops with Stakeholders to understand the architecture of the new solution
- Conducted workshops with users to demonstrate the functionality of the new solution

May 2016 - Dec 2016

MDM Technical Analyst

IBM Canada, Markham, Ontario

Description:

IBM InfoSphere Master Data Management is an application that is used by many Fortune 500 companies as a tool to consolidate their critical data to provide a single view. By being able to view all information from many different back-end sources, clients can make information-intensive business decisions with a more complete understanding of their data.

Key Achievements/Responsibilities:

- Achieved 100% client satisfaction by working with client to resolve problems in a timely and efficient manner
- Enhanced clients' experience by using professional and concise language when interacting with them through various methods of communication
- Reduced the number of support tickets logged by clients by creating knowledge documents that would be available to consult with first
- Improved overall team performance and morale by working with team members to ensure that shift schedules were fair to everyone

Sep 2014 - Aug 2015

Cognos Technical Analyst

IBM Canada, Ottawa, Ontario

Description:

IBM Cognos Business Intelligence is a web based application with a complete suite of tools that assist clients with understanding their data. Clients can take advantage of the reporting features or the event monitoring features in Cognos BI to analyze data and make better business decisions.

Key Achievements/Responsibilities:

- Achieved 100% customer satisfaction by working with customers to resolve customer problems in a timely and efficient manner
- Reduced solution time through conducting independent research of past issues as well as by consulting with team members and other colleagues
- Enhanced customers' experience by using professional and concise language when interacting with them through various methods of communication
- Improved overall team performance by demonstrating time-management skills by ensuring that customers were continuously updated through the resolution process

🎓 Education

Sep 2012 - Apr 2019

Honours Bachelor of Computing and Business (with Co-op), Brock University

⭐ Volunteer / Give Back

Aug 2019 - present

New Hire Orientation

IBM GBS Canada

- Assisted with onboarding of new hires in the Entry Level Consulting program at IBM
- Helped new consultants familiarize themselves with the IBM processes and practices
- Assisted with organization of events in the local office to introduce new consultants to the rest of the team

Sep 2019 - present

Slack Presentations/Demo

IBM GBS Canada

- Conduct half-day workshops with new Slack adoptees to ensure seamless transition to new company communication standards
- Prepared engaging presentation to explain the benefits and use cases for Slack
- Assisted with the creation of hands-on demos that attendees would be able to refer back to when using Slack
- Created a "cheat sheet" with helpful tips and tricks as well as answers to frequently asked questions regarding Slack