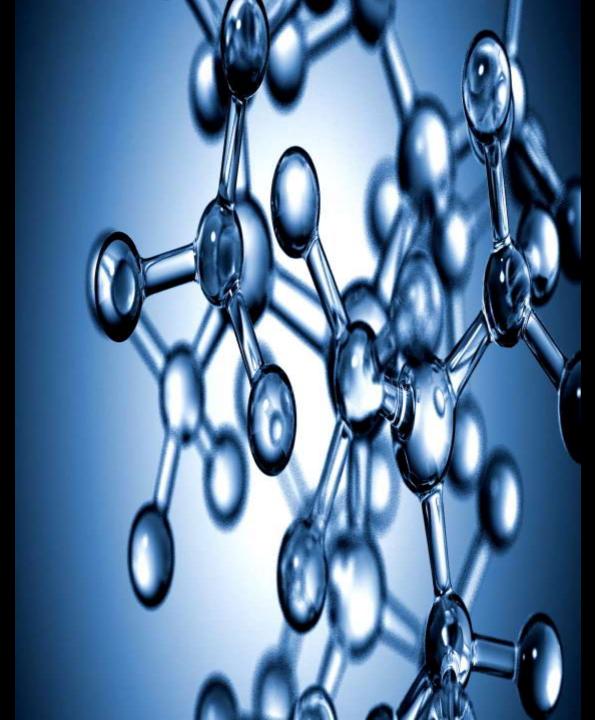


Healthcare Chatbot: Utilizing Artificial Intelligence for Medical Diagnosis



#### Statement

▶ The purpose of this project is to develop an Al-powered healthcare chatbot that can help with diagnosis. In order to give patients a convenient way to submit their symptoms and obtain a preliminary diagnosis, the chatbot will be built. If necessary, the chatbot will also offer suggestions for additional medical assessment. Enhancing the precision and effectiveness of medical diagnosis is the aim of this initiative, particularly when patients do not have quick access to a healthcare provider

# Approach

- ▶ Data Collection : Collecting a large dataset of medical records and symptoms to train our Al model.
- ▶ Model Development: Developing a deep learning model that uses natural language processing to analyze patient symptoms and provide accurate diagnoses.
- ▶ Integration with Chatbot :-Integrate our Al model with a chatbot interface to provide users with an easy-to-use and accessible platform for medical diagnosis.

### Deliverables

- Functional Healthcare Chatbot: Our team will develop a functional healthcare chatbot that utilizes Al to assist in medical diagnosis.
- ▶ Integration with Medical Databases: The chatbot will be integrated with various medical databases to provide accurate and up-to-date information.
- ▶ **User Testing Results :-** We will provide user testing results to evaluate the effectiveness and efficiency of our chatbot.

## **Evaluation Methodology**

- ▶ Accuracy Metrics: The accuracy of the chatbot's diagnosis will be evaluated using metrics such as precision, recall, and F1 score.
- User Feedback: User feedback will be collected through surveys and interviews to evaluate the chatbot's usability, effectiveness, and overall satisfaction.
  - ▶ Data Analysis: We will analyze the data collected by the chatbot to identify trends and patterns in medical diagnoses.



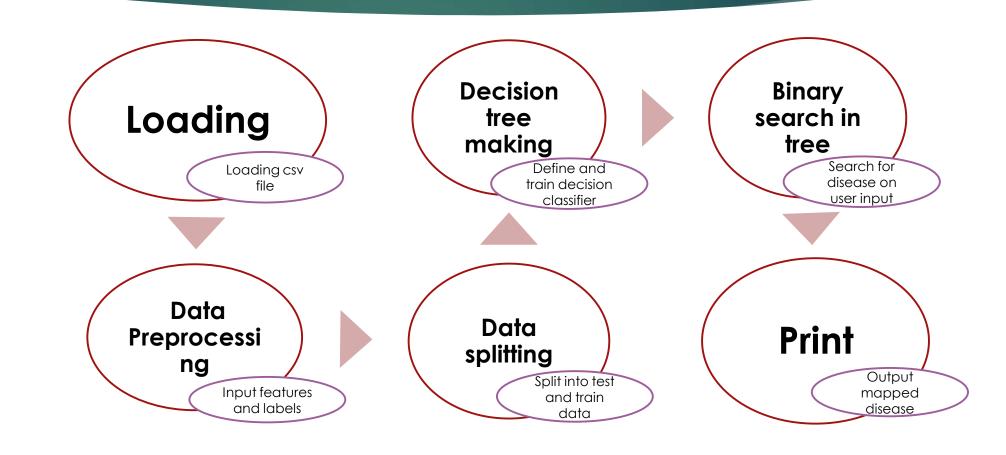
- ► 24/7 Accessibility
- ► Instant Response
- Cost-Efficiency
- Personalized Assistance
- Reduced Anxiety

### Limitations

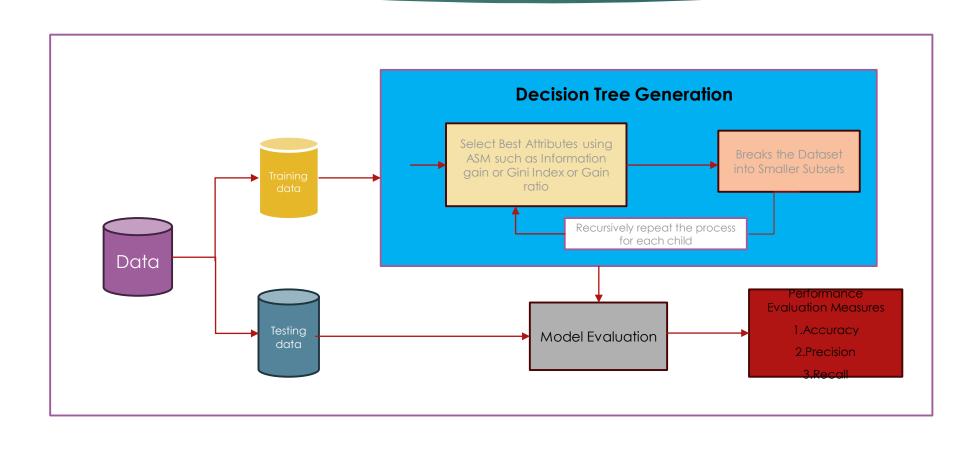
- Lack of Empathy
- Limited Understanding of Nuances
- Security and Privacy Concerns
- Dependency on Data Quality
- Inability to Handle Emergency Situations
- User Trust and Adoption



### Overview of the Model



## **Decision Tree**



#### Factors to Consider

**Information gain :-** The decrease in entropy is known as information gain. Based on specified attribute values, information gain computes the difference between entropy before split and average entropy after split of the dataset. (In a system, entropy is the randomness)

Info(D)= - 
$$\sum_{i=1}^{m} pi \log_2 pi$$

**Gini Index :-** The Gini Index takes each attribute into account as a binary split. A weighted total of each partition's impurity can be calculated.

$$Gini(D)=1 - \sum_{i=1}^{m} Pi^{2}$$

#### Dataset

- Training dataset: 113 features, 4920 samples
- Testing dataset: 113 features, 41 samples
- As a label, the word "prognosis" is utilized.
- Label Encoder is a program that converts labels into numerical values.

Before Label Encoder	After Label Encoder
Migraine	1
Heart Attack	2
Typhoid	3
Acne	4

## Cross validation, Testing and Training

```
clf1 = DecisionTreeClassifier()
```

 $clf2 = clf1.fit(x_train,y_train)$ 

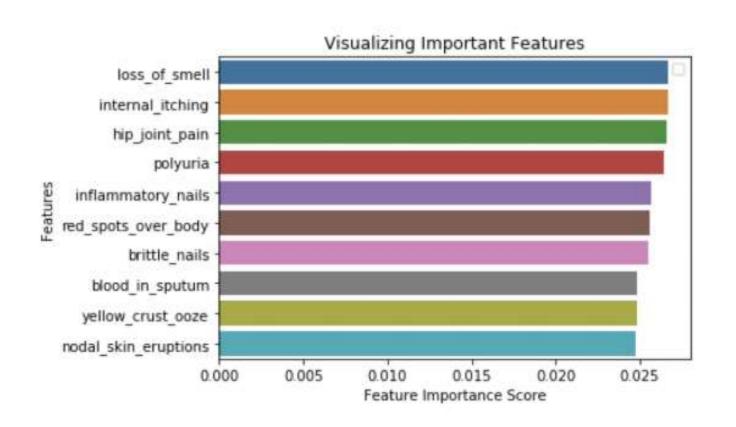
print(clf2.score(xtest,ytest))

Cross-validation:

scr = cross\_val\_score(clf2, x\_test, y\_test, cv=3)

Print(scr.mean()

#### Results



Accuracy of training: 0.97
Accuracy of testing: 0.94
Important Features

# **Decision Tree**



# Important Function(code)

- ▶ Binary search in tree(): A Decision\_tree\_bot() subfunction that does binary search based on user responses to the bot's questions.
- ➤ Print disease to user(): This function converts the decision tree output into one of the user's diseases.
- Decision tree bot(): The Decision Tree Primary Logic Main(): When the program is run, the main() function is executed

#### Future Enhancements

Random Forest can be employed to address overfitting issues associated with noisy data in Decision Trees. However, it's important to note that ensemble techniques like Random Forest are more effective when applied to extensive datasets.

