# Taylor Foster

## Certified Project Management Professional

\$\&\ +1-555-2368

@ taylor.foster@gmail.com

¶ San Francisco, CA

#### SUMMARY

Result-orientated project team leader with 5 years of experience covering project and product management including developing, implementing and supporting complex infrastructures for fast growing startups. A fast and eager learner, I am detail oriented and adapt to changing project requirements quickly to meet business goals.

#### PROFESSIONAL EXPERIENCE

#### Senior IT Project Manager

**Rover Games** 

# 2019 - Present

San Francisco, CA

Rover Games is a multi-play mobile game app development firm that has successful titles such as Drink Something, Trivia Tonight and King's Fight

- Accelerated outbound sales cycle by 330% by designing and implementing customer acquisition platform for training and managing technical and IT teams
- Established and curated strategic partnerships with 6 out of 10 top state manufacturing companies which resulted in \$20M additional annual revenue
- Led re-architect effort of a core SaaS product to reduce the platform deployment time for clients by 2 months

### Project Manager

Tesla is an electric vehicle manufacturer that is revolutionizing the automobile

- Lead a team of developers to build a proprietary CRM system for enterprise and its strategic partners, optimizing sales process and increasing sales revenue by 24%
- Curated a \$2M business implementation project that saves  $\sim$  \$3.5M on operational inefficiencies between sales and development departments

## Customer Success, Product Support

## Reilly Group

Reilly Group is a full service technology solutions provider

- Researched user behavior and led strategic product roadmap discussion across multi functional teams
- Integrated Tableau reporting system into BI sales workflow, which led to 23% increase in post-meeting inquiries for technical sales department
- Streamlined post-sales support to increase customer retention rate among enterprise clients by 27%

## **Project Coordinator**

Wolf Industries

Wolf Industries is a home appliance part supplier to major appliance manufacturers including GE

- Acted as liaison between 3 country offices
- Maintained and documented inventory of over 4,000 items
- Led a team of 15 as a project manager, creating a trusting, respectful team in the process
- Consistently ranked in the department's top 3 for completed tasks
- Trained over 270 temporary remote workers

## **EDUCATION**

## Bachelor of Science, Industrial Engineering

University of California, Berkeley

苗 2011 - 2015

Berkeley, CA

#### **TECHNICAL SKILLS**

Scrum Product Development SQL

Tableau JIRA Python

#### **KEY ACHIEVEMENTS**

#### Cost Saving Of \$100M

Through efficient project management and teamwork, my team saved the division at Tesla over \$100 Million in the engine assembly department. The new assembly process is being rolled out to other departments to realize further savings

#### Exceeded throughput target by 90%

Cutting loading time & fixing key security issues Wolf Industries by moving key remote workers successfully online at scale. Managed workflow to continuously create content for remote learning

#### **Business Generation**

Discovered new clients, negotiated over \$5 Million of partnership and product deals with key customers based on insights gathered in product development phase

## Founded DeliveryToYourDorm at 22 and led to an

One of the co-founders of DeliverToYourDorm for college students in San Francisco bay area to get dorm supplies quickly and easily. The company was later acquired by Dormstay

## PROUD OF



Moving to the USA after completing my studies in

## CERTIFICATIONS

PMP Certificate - 2021

Agile Certified Practitioner - 2022